

Primary Care Digital Services (PCDS) User Guide

<https://pcds.sg>

**Version 3.2
04 May 2026**



**MINISTRY OF HEALTH
SINGAPORE**

Table of Contents

Table of Contents.....	2
Chapter 1 - Introduction.....	3
1.1 About PCDS	3
1.2 Help Section	3
1.3 Support Contact Details	4
1.4 Announcement Section.....	5
1.5 Setting up PCDS for your clinic.....	5
2 Clinic Settings	10
2.1 Clinic Profile	11
2.2 GP Clinic HSG Info	11
2.3 Practising Doctors	12
3 Enrolment.....	14
3.1 Assisted Enrolment	14
3.2 View Enrolled Patient List	20
3.3 View De-enrolled Patient List.....	22
3.4 View Patient Profile	23
3.5 Edit Patient Information	25
4 Chronic Enrolment Grant (CEG)	29
4.1 View CEG Payment Advice	29
4.2 Report CEG Payment Issue.....	31
5 Annual Service Fee (ASF).....	36
5.1 View ASF Payment Advice.....	36
5.2 View ASF Payment Advice Report.....	41
5.3 Report ASF Payment Issue	45
5.4 ASF Invoice	52
5.5 View ASF Payment Issue Outcome	54
6 Clinic Submission Status.....	57
6.1 Clinic Summary View – Care Report	58
6.2 Enrollee View – Care Report	61
6.3 Clinic Summary View – Health Plan	63
6.4 Enrollee View – Health Plan	65
7 [For doctors] Self-Declaration.....	68
7.1 View Self-Declaration Submission	68
7.2 Submit Self-Declaration	70

Chapter 1 - Introduction

1.1 About PCDS

Primary Care Digital Services (PCDS) is planned as a front-end solution to support GPs while they transit to a Healthier SG (HSG)-compatible Clinic Management System within a year from HSG launch.

PCDS is not a full-fledge CMS solution and does not replace the function of CMS/Electronic Medical Record (EMR) clinical documentation. The functionalities are intended to cover key HSG workflows:

- Enrolment (include Assisted Enrolment and view capacity).
- ¹Residents' Health Plan (Create, View and Print).
- ¹Simple Referral Management (Create, Update, Print and Cancel).
- ¹Care Reporting Data Submission for HSG via spreadsheet upload.

1.2 Help Section

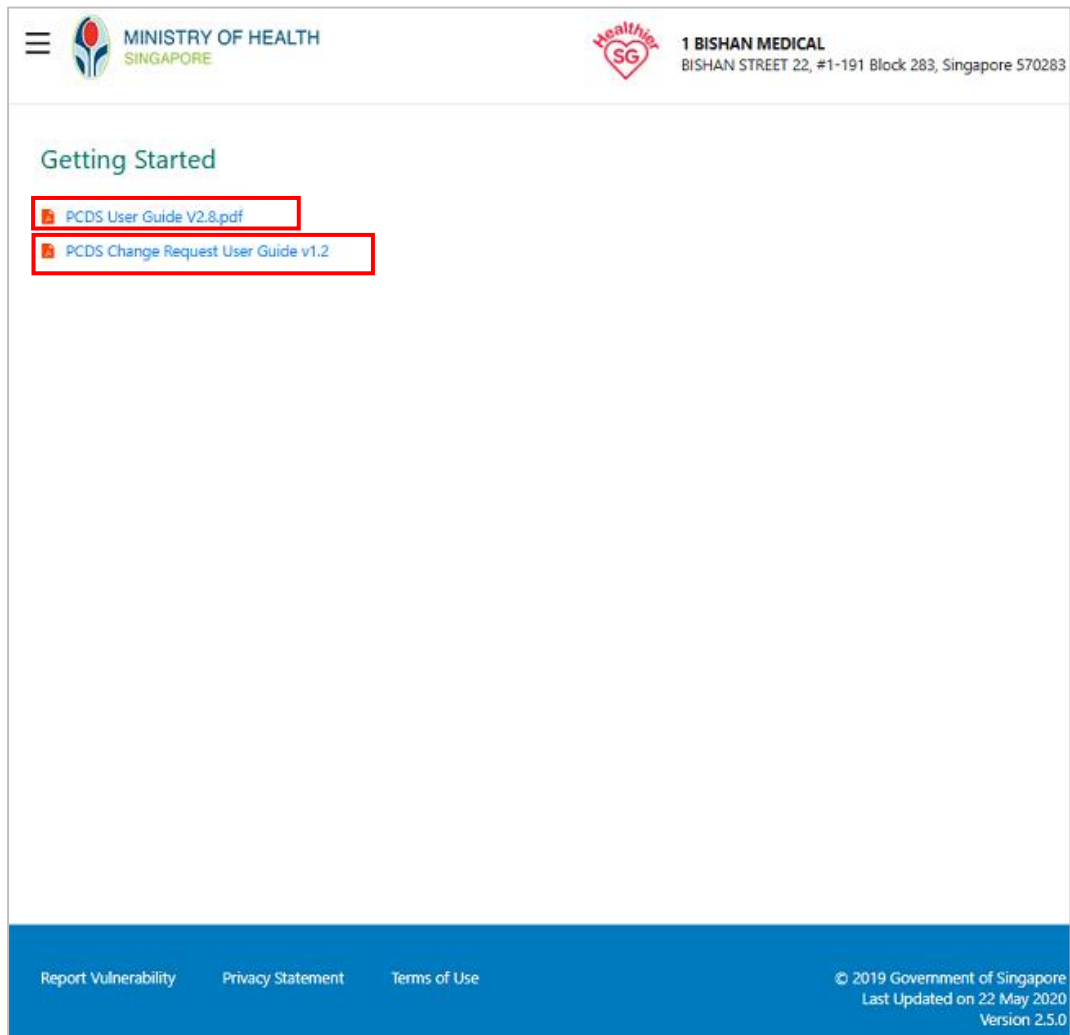
1. To provide easy access to resources, the latest version of the PCDS User Guide/ PCDS Change Request User Guide can be found in the portal.
2. To access these resources, click on "PCDS Help" at the left-side menu after logging in.

The screenshot shows the PCDS portal interface. At the top, there is a header with the Ministry of Health Singapore logo and the Healthier SG logo. Below the header, there is a navigation menu on the left side with the following items: '<Clinic Name/>', '<Clinic Address/>', 'Patient List', 'Clinic Settings', 'PCDS Help' (highlighted with a red box), 'Switch to PRPP', and 'Log Out'. The main content area displays a table of patient records with columns for NRIC, Age, Mobile Number, Enrolment Date, Follow Up Status, and First Health Plan Discussion Claimable?. The table contains 10 rows of data. At the bottom of the page, there is a footer with the text 'Terms of Use' and '© 2019 Government of Singapore Last Updated on 22 May 2020 Version 1.4.0'.

NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S650001A	57	90000001	05 May 2022	New	Yes
S650002B	57	90000002	05 May 2022	New	Yes
S650003C	57	90000003	05 May 2022	Contacted	Yes
S650004D	57	90000004	05 May 2022	Contacted	No
S650005E	57	90000005	04 May 2022	New	Yes
S650006F	57	90000006	04 May 2022	New	Yes
S650007G	57	90000007	04 May 2022	New	Yes
S650008H	57	90000008	04 May 2022	New	Yes
S650009I	57	90000009	03 May 2022	Contacted	No
S650010A	57	90000010	03 May 2022	Contacted	No

¹These PCDS features have ceased effective 24 November 2024.

3. Getting Started page will be displayed. Click on the hyperlink to download the latest version of PCDS User Guide/ PCDS Change Request User Guide.

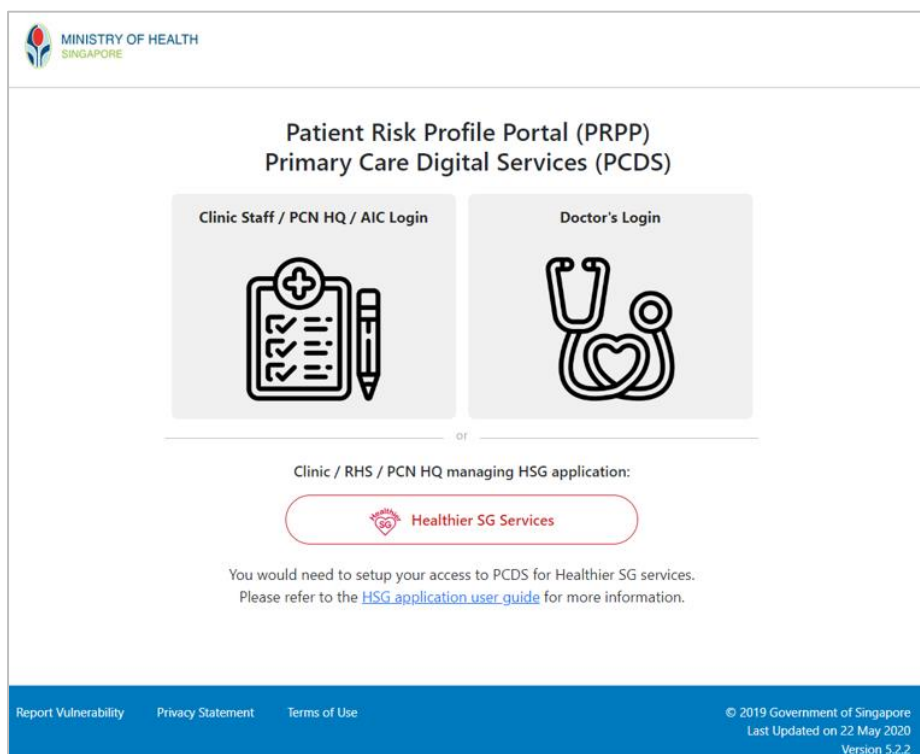


1.3 Support Contact Details

1. You may write to synapxe.pcds.support@synapxe.sg for specific technical queries.
2. For other enquiries:
GP Helpline 66321199
Patient MOH general hotline 63259220

1.4 Announcement Section

Please refer to the announcement section at the login page of PCDS/PRPP for any important announcements regarding PCDS/PRPP (e.g. scheduled maintenance downtime).



1.5 Setting up PCDS for your clinic

As PCDS is a web-based system, the setup is fast and simple. Either you or your clinic staff can set up PCDS easily. Go to <https://pcds.sg>. You may wish to bookmark this page in your browser for quick access.

Please ensure that the Unique Entity Number (UEN) tied to your CorpPass is the same as your clinic's UEN in the MOH electronic licensing (eLIS) system, as credentials between these two systems are matched during the log in process.

- If your CorpPass UEN is different from your eLIS UEN, please contact AIC GP Helpline 6632 1199 or your AIC account manager for assistance.
- If your CorpPass UEN is the same as your eLIS UEN, please check that the CorpPass administrator has assigned digital service access to other users within the entity who need access.

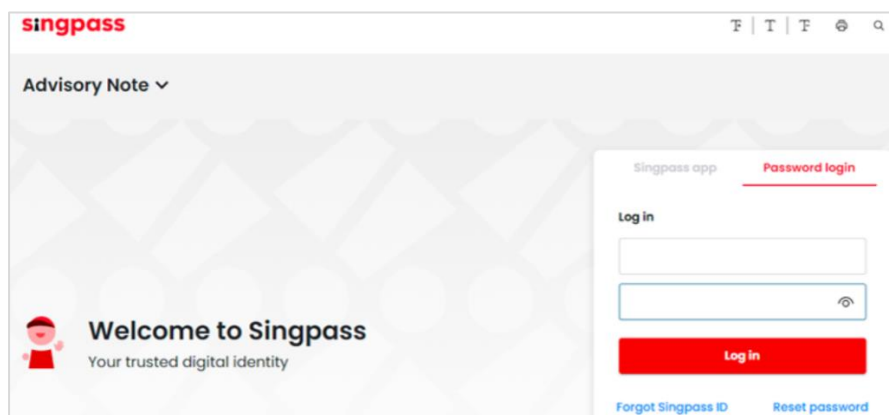
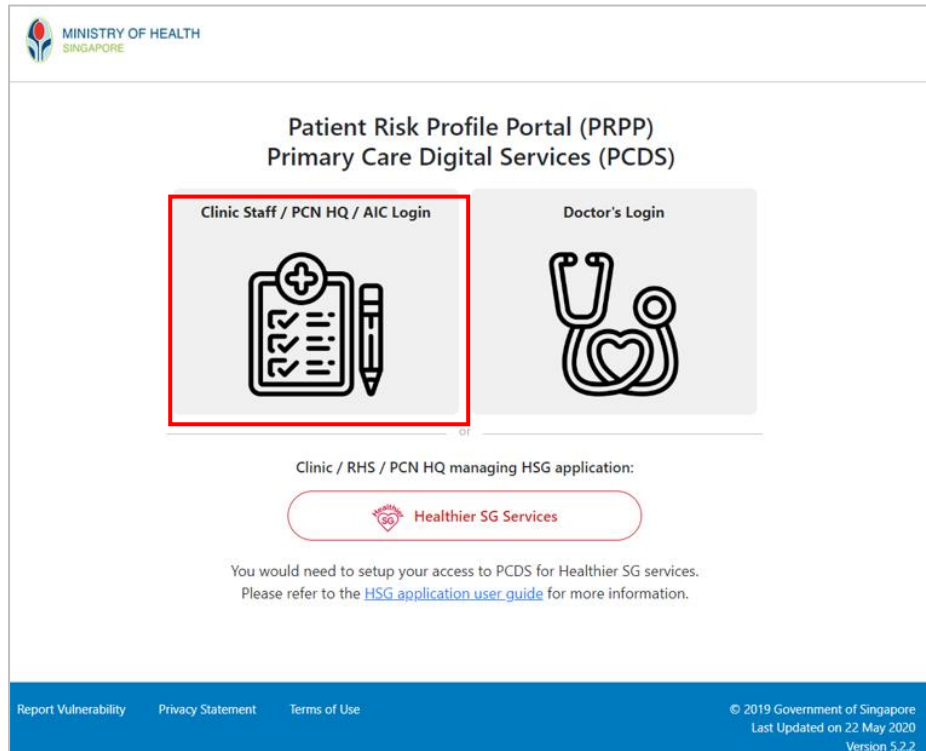
Your clinic's CorpPass account will be tied to the user's SingPass ID and you will only require your SingPass to log in.

Please ensure that the CorpPass administrator has assigned digital service **"MOH-PHP-CP (MOH Patient Health Profile)"** to the CorpPass users within the entity who need access.

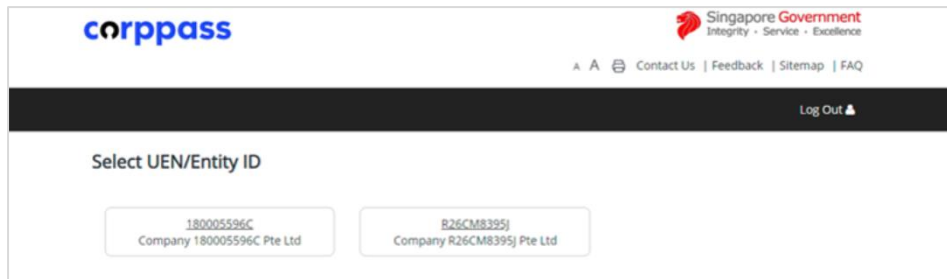
CorpPass user guide on how to setup, assign and manage User's Digital Service Access can be downloaded for "Admin & Sub-Admin" from this link [Corppass - User Guides](#).

1.5.1 Logging in to PCDS (same login process as PRPP)

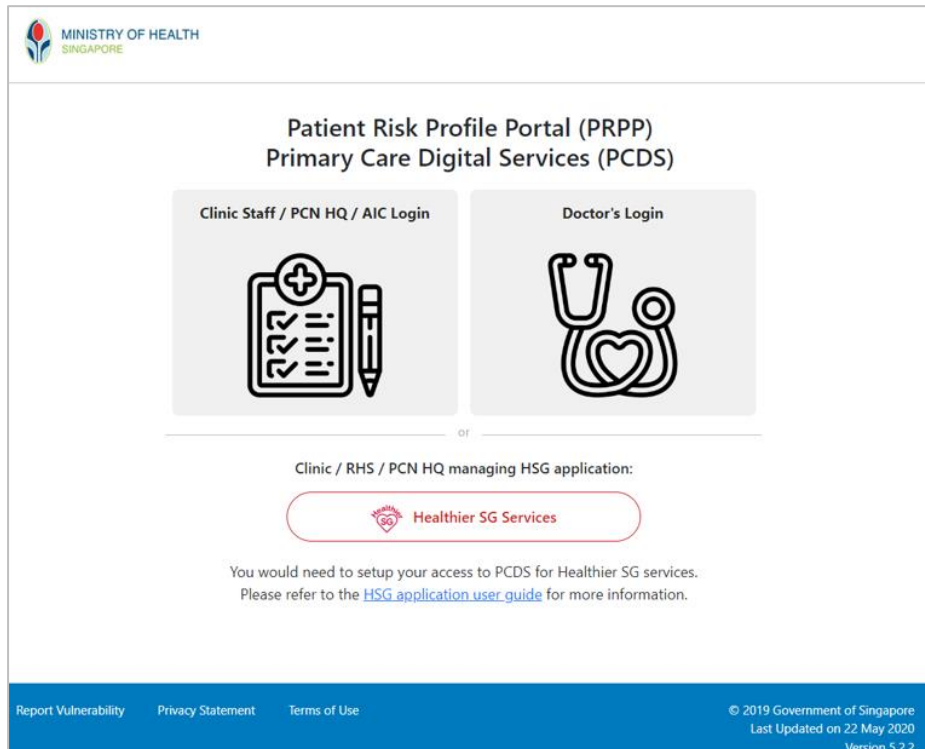
1. All users must have a valid SingPass account to log in to PCDS. Doctors and clinic assistants can login by selecting “Clinic Staff/PCN HQ/AIC Login” using the clinic assistant’s SingPass account to add GPs via the “Practising Doctors” sub-tab under the “Clinic Settings” tab.



2. Clinic assistants/PCN HQ staff who are tagged to multiple CorpPass accounts can select which account they wish to log in to.



3. Doctors who have been granted access to a clinic will be able to login using their SingPass by selecting “Doctor’s Login” for subsequent log-ins. Clinic assistants should continue to select “Clinic Staff Login” and login using their SingPass details.



4. For Clinic assistant, select clinic from the drop-down list.
 - Single Clinic – defaulted to assigned clinic

Clinic/PCN Name
338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System

PRPP

PCDS

Next

- Multiple Clinics – select clinic from the drop-down list

Clinic/PCN Name
Please select ▼


Select System

PRPP

PCDS

Next

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SINGAPORE

Clinic/PCN Name
338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System
 PRPP PCDS

Next


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5. Select system “PCDS” and click “Next”.

Note: After user has selected his/her respective HSG Clinics, the system will be enabled based on user and clinic access rights.

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Clinic/PCN Name
338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System
 PRPP PCDS

Next

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6. Patients enrolled to the clinic will be displayed.

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RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Enrolled Patients | De-Enrolled From Clinic

+ Enrol New Patient

Search Patient Search by NRIC [] [Filters] [Reset All]

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S650001A	57	90000001	05 May 2022	New	Yes
patient zero two	S650002B	57	90000002	05 May 2022	New	Yes
patient zero three	S650003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S650004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S650005E	57	90000005	04 May 2022	New	Yes
patient zero six	S650006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S650007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S650008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S650009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S650010A	57	90000010	03 May 2022	Contacted	No

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2 Clinic Settings

- To view or update Clinic Profile information, open the side menu and click on Clinic Settings > Clinic Profile
- There are two tabs in the clinic profile:
 - Clinic Profile
 - HSG Info

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1 BISHAN MEDICAL
BISHAN STREET 22, #1-191 Block 283, Singapore 570283

Clinic Profile HSG Info

2.1 Clinic Profile

1. Enter / Edit the Clinic Profile information. Click “Save”.

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Healthier SG 1 BISHAN MEDICAL BISHAN STREET 22, #1-191 Block 283, Singapore 570283

Clinic Profile HSG Info

Please provide your contact information below.

Clinic: 1 BISHAN MEDICAL (283 BISHAN STREET 22, #1-191)

Primary Email *: huang.xin@synapxe.sg

Secondary Email: raguraman.gayathri@synapxe.sg

Main Line *: 80000002

Primary Mobile Number *: 88697522

Secondary Mobile Number:

Safe Entry App ID: e.g. PROD-53235176B-507373-CLINICNAME1-SE

Laboratory (Default): Eurofins Clinical Diagnostics

Days Clinic is Open:

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Public Holidays

Last updated by S8807511J on 11/08/2025 04:04:26 PM

2.2 GP Clinic HSG Info

1. In Clinic HSG Info tab, clinic can view HSG-related information.
2. For updating of clinic-related information, clinic user can click on “Submit HSG change request” button to navigate to submit Change Request page.
Note: For more information, clinic user may refer to the PCDS Change Request User Guide in the PCDS Help Section.
3. Clinic can access their latest HSG EPA and related documents in the table in HSG Info. They can download documents in PDF format by clicking on the file names.

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1 BISHAN MEDICAL
BISHAN STREET 22, #1-191 Block 283, Singapore 570283

Clinic Profile HSG Info

Please submit a Change Request to notify AIC if there are changes to the following.

Clinic HCl Code: 20M0355
 Clinic Name: 1 BISHAN MEDICAL
 Clinic address: BLK 283, BISHAN STREET 22, #01-191, SINGAPORE 570283
 UEN:
 Current enrolment capacity: 60
 Email address to receive HSG operational alerts: test.test@gmail.com

[Submit HSG change request](#)

Please download and retain a copy of the accepted agreement and latest terms for your safekeeping.

RHS	File Name
NHG	GPITP LOA 20241108_GenericTnC_v0.1.pdf
	National Healthcare Group.pdf
	NHG-QA-Sample-PDF.pdf

2.3 Practising Doctors

- To view, add, or delete Practising Doctors information, open the side menu and click on Clinic Settings > Practising Doctors.

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RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

<Clinic Name/>
<Clinic Address/>

Enrol New Patient

Search Filters Reset All

Clinic Profile

Practising Doctors

	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S650001A	57 9000001	05 May 2022	New	Yes
S650002B	57 9000002	05 May 2022	New	Yes
S650003C	57 9000003	05 May 2022	Contacted	Yes
S650004D	57 9000004	05 May 2022	Contacted	No
S650005E	57 9000005	04 May 2022	New	Yes
S650006F	57 9000006	04 May 2022	New	Yes
S650007G	57 9000007	04 May 2022	New	Yes
S650008H	57 9000008	04 May 2022	New	Yes
S650009I	57 9000009	03 May 2022	Contacted	No
S650010A	57 9000010	03 May 2022	Contacted	No

1 2 3 4 5 10 / page

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Practising Doctors page will be displayed with a list doctors MCR No. and Name.

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RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Practising Doctors

MCR No. *

MCR No.	Name	Action
M12005G	NIR-MHCP GP	
M22222D	Doctor Two	
DR22222F	Doctor Three	

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- To add new doctor information, enter the MCR No. and click “Add”.

Practising Doctors

MCR No. *

- If doctor MCR No. is found, a message will be displayed with the Doctor’s Name and Doctor’s MCR No. Click “Confirm” to save the record.

Doctor Found!

Name: Name of 53000601A
MCR No.: M22222D
Add this doctor?

- The newly added record will be displayed in the list.
- To delete a doctor information, click on the Trash bin icon next to it.

MCR No.	Name	Action
DR00001B	Name of 58000002A	

3 Enrolment

3.1 Assisted Enrolment

1. To enrol a patient in HealthierSG programme, open the side menu and click on Patient List > Enrolled Patients.

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Healthier SG RAFFLES MEDICAL 10 AIRPORT BOULEVARD, #02-88

<Clinic Name/>
<Clinic Address/>

Enrolled From Clinic

+ Enrol New Patient

Patient List > **Enrolled Patients** Filters Reset All

Clinic Settings >

PCDS Help

Switch to PRPP

Log Out


NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S650001A	57	90000001	05 May 2022	New	Yes
S650002B	57	90000002	05 May 2022	New	Yes
S650003C	57	90000003	05 May 2022	Contacted	Yes
S650004D	57	90000004	05 May 2022	Contacted	No
S650005E	57	90000005	04 May 2022	New	Yes
S650006F	57	90000006	04 May 2022	New	Yes
S650007G	57	90000007	04 May 2022	New	Yes
S650008H	57	90000008	04 May 2022	New	Yes
S650009I	57	90000009	03 May 2022	Contacted	No
S650010A	57	90000010	03 May 2022	Contacted	No


1 2 3 4 5 > 10 / page

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2. Click on "+ Enrol New Patient".

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 **RAFFLES MEDICAL**
10 AIRPORT BOULEVARD, #02-88

Enrolled Patients | De-Enrolled From Clinic

+ Enrol New Patient

Search Patient

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S650001A	57	9000001	05 May 2022	New	Yes
patient zero two	S650002B	57	9000002	05 May 2022	New	Yes
patient zero three	S650003C	57	9000003	05 May 2022	Contacted	Yes
patient zero four	S650004D	57	9000004	05 May 2022	Contacted	No
patient zero five	S650005E	57	9000005	04 May 2022	New	Yes
patient zero six	S650006F	57	9000006	04 May 2022	New	Yes
patient zero seven	S650007G	57	9000007	04 May 2022	New	Yes
patient zero eight	S650008H	57	9000008	04 May 2022	New	Yes
patient zero nine	S650009I	57	9000009	03 May 2022	Contacted	No
patient one zero	S650010A	57	9000010	03 May 2022	Contacted	No

< 1 2 3 4 5 > 10 / page

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3. Patient Profile Search NRIC page will be displayed. Enter full patient's NRIC and click on "Enrol" to assist patient to enrol to your clinic.

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Health SG RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Patient Profile

NRIC *
S1300033F

Enrol < Back

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4. If patient is eligible for enrolment, the Patient Profile page will be displayed. Otherwise, if patient is not eligible for enrolment, message prompt will be displayed.

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Health SG RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Patient Profile

NRIC *
S1300033F

Enrol < Back

⊗ Patient is not eligible for enrolment. ⊗

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5. For **new** enrollees and non-enrollees patient profiles **created on PCDS** from 24 Nov 2023, patient profile and details displayed on the Patient Profile page would need to be verified and updated accordingly. The editable fields include:

- ID Type¹
- ID Expiry Date²
- Nationality³
- Mobile Number
- Email
- Address fields – Postal Code, Block, Street Name, Level and Unit No. [Address can be retrieved from OneMap by clicking “Get Address”]

Once the fields are verified to be up-to-date and correct, click “Save”.

For Singapore Citizens:

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115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrol New Patient >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC *	Full Name *	ID Type	
513110048	PCDS_UAT TestResident 5	Singapore Pink Identification ...	
Nationality	Race *	Gender *	Date of Birth *
SINGAPORE CITIZEN	British	Male	12 Jun 1975

Mobile Number * Email

Address

Postal Code *	Block No. *	Street Name *	Level and Unit No.
792466	34T		# 21 - 466

Save < Back

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For Permanent Residents:

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MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD. #1-301 Block 115, Singapore 450115

Enrol New Patient >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC *	Full Name *	ID Type	ID Expiry Date
S1311003D	PCDS_UAT TestResident 4	Singapore Blue Identification ...	Select date
Nationality	Race *	Gender *	Date of Birth *
	Sri Lankan	Female	11 May 1974
Mobile Number *	Email		
87164010	test@gmail.com		
Address			
Postal Code *	Block No. *	Street Name *	Level and Unit No.
570192 Get Address	105		# 92 - 225

[Save](#) [Back](#)

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¹ID Type is only editable for non-Singapore Citizens.

²ID Expiry Date is only editable for non-Singapore Citizens.

³Nationality is only editable for non-Singapore Citizens.

6. You will need to read through and acknowledge the Healthier SG Terms and Conditions. To acknowledge, select the checkbox beside the acknowledgement message. Click “Confirm” to complete the patient’s enrolment.

Enrol Patient?

Healthier SG enrolment terms & conditions.

Last updated: 16 May 2023

Introduction

1. Healthier SG (the “**Programme**”) is a multi-year transformation strategy by the Ministry of Health (“**MOH**”) to shift the focus of Singapore’s healthcare system beyond caring for individuals who are sick, to proactively preventing individuals from falling ill.
2. The Programme aims to empower Singapore Citizens and Singapore Permanent Residents who enrol in the Programme (each, an “**Enrolee**”) to become healthier and improve their quality of life through preventive care, anchored by a strong patient-doctor relationship with a participating primary care provider, and supported by the relevant healthcare cluster. Enrolees may also be granted enhanced access to relevant lifestyle and preventive health programmes. The features of the Programme may be adjusted from time to time to improve the experience and health outcomes for Enrolees

Patient has given consent and acknowledged the terms and conditions for Healthier SG enrolment.

Confirm

7. If a valid mobile number was provided, an acknowledgement SMS will be sent to notify that the enrolment has been successfully completed.

SMS Content:

“Dear [Patient Name], thank you for participating in Healthier SG. You have successfully enrolled to [Clinic Name] on [Date and Time of enrolment] to be your family doctor. If unauthorised, please contact MOH hotline at 63259220.”

3.2 View Enrolled Patient List

1. Upon logging in to PCDS or after clicking on the “Enrolled Patient’s” tab, the list of patients enrolled to the user clinic will be displayed.
2. Enrolled Patient List can be sorted by either Name, Age, Enrolment Date, Follow Up Status, or First Health Plan Discussion Claimable column.

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RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Enrolled Patients De-Enrolled From Clinic + Enroll New Patient

Search Patient Search by NRIC

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S650001A	57	90000001	05 May 2022	New	Yes
patient zero two	S650002B	57	90000002	05 May 2022	New	Yes
patient zero three	S650003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S650004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S650005E	57	90000005	04 May 2022	New	Yes
patient zero six	S650006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S650007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S650008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S650009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S650010A	57	90000010	03 May 2022	Contacted	No

< 1 2 3 4 5 > 10 / page

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- The clinic's capacity limit will be displayed on the top left-hand corner of the patient list. [Note: Pre-set capacity is at 600 and clinics can appeal to AIC to modify where required]

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Health SG RAFFLES MEDICAL 10 AIRPORT BOULEVARD, #02-88

[Enrolled Patients](#) | [De-Enrolled From Clinic](#) + Enrol New Patient

Search Patient

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S650001A	57	9000001	05 May 2022	New	Yes
patient zero two	S650002B	57	9000002	05 May 2022	New	Yes
patient zero three	S650003C	57	9000003	05 May 2022	Contacted	Yes
patient zero four	S650004D	57	9000004	05 May 2022	Contacted	No
patient zero five	S650005E	57	9000005	04 May 2022	New	Yes
patient zero six	S650006F	57	9000006	04 May 2022	New	Yes
patient zero seven	S650007G	57	9000007	04 May 2022	New	Yes
patient zero eight	S650008H	57	9000008	04 May 2022	New	Yes
patient zero nine	S650009I	57	9000009	03 May 2022	Contacted	No
patient one zero	S650010A	57	9000010	03 May 2022	Contacted	No

< 1 2 3 4 5 > 10 / page

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- To search for a particular patient enrolled with the clinic, enter the full NRIC of the patient.

[Enrolled Patients](#) | [De-Enrolled From Clinic](#)

Search Patient

- To refine the search criteria, click on "Filters" and enter Patient's Name, Mobile number and/or select the Enrolment Date, Status.

[Enrolled Patients](#) | [De-Enrolled From Clinic](#)

Search Patient

Search Patients X

Name:

Mobile Number:

Enrolment Date: →


Status: New Contacted


- By clicking on “Clear All”, all inputs entered in this Search Patients screen will be cleared.
- To refresh the entire list and clear all filters, click on “Reset All” button.

3.3 View De-enrolled Patient List

- Click on “De-Enrolled From Clinic” to view patients who have de-enrolled from the user clinic. (Patient who has been de-enrolled within the past 1 year from current date will be displayed in this list.)
- De-enrolled Patient List can be sorted by either Name, Age, Enrolment Date, or De-Enrolment Date column.

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 **MINISTRY OF HEALTH SINGAPORE**

 **RAFFLES MEDICAL**
10 AIRPORT BOULEVARD, #02-88

Enrolled Patients **De-Enrolled From Clinic**

Search Patient

Name	NRIC	Age	Mobile Number	Enrolment Date	De-Enrolment Date
patient zero one	S650001A	57	90000001	05 May 2022	18 Aug 2022
patient zero two	S6500002B	57	90000002	05 May 2022	18 Aug 2022
patient zero three	S6500003C	57	90000003	05 May 2022	13 Aug 2022
patient zero four	S6500004D	57	90000004	05 May 2022	13 Aug 2022
patient zero five	S6500005E	57	90000005	04 May 2022	13 Aug 2022
patient zero six	S6500006F	57	90000006	04 May 2022	10 Aug 2022
patient zero seven	S6500007G	57	90000007	04 May 2022	10 Aug 2022
patient zero eight	S6500008H	57	90000008	04 May 2022	07 Aug 2022
patient zero nine	S6500009I	57	90000009	03 May 2022	07 Aug 2022
patient one zero	S6500010A	57	90000010	03 May 2022	07 Aug 2022

< 1 2 3 4 5 > 10 / page

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- Refine the search criteria by clicking on “Filters” and enter Name, Mobile Number and/or select De-Enrolment Date.

Search Patients X

Name:

Mobile Number:

De-Enrolment Date: →

3.4 View Patient Profile

- Click on any patient in the Enrolled Patient List to view the Patient Information.

For Singapore Citizens:

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115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD. #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information Edit Information

<p>NRIC: S1311052B</p> <p>Nationality: SINGAPORE CITIZEN</p> <p>Mobile Number: 80295697</p> <p>Enrolment Status: Enrolled</p> <p>Enrolment Date: 22 Nov 2023</p>	<p>Full Name: PCDS_UAT TestResident 53</p> <p>Race: French</p> <p>Email: pertest1@gmail.com</p> <p>Follow Up Status: Contacted</p>	<p>ID Type: Singapore Pink Identification Card</p> <p>Gender: Male</p> <p>Date of Birth: 20 Aug 1974 (49 years)</p> <p>First Health Plan Discussion Claimable? <input type="radio"/> No</p>	<p>Valid Card Type(s):</p>
<p>Postal Code: 556112</p>	<p>Block No.: 131</p>	<p>Street Name: Serangoon Avenue 3</p>	<p>Level and Unit No.: #12-314</p>

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For Permanent Residents:

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Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information

[Edit Information](#)

NRIC S1311012C	Full Name PCDS_UAT TestResident 13	ID Type Singapore Blue Identification Card	ID Expiry Date 14 Nov 2023
Nationality ALGERIAN	Race Filipino	Gender Female	Date of Birth 23 Jul 1974 (49 years)
Mobile Number 80295697	Email dasd@test.com	First Health Plan Discussion Claimable? <input type="radio"/>	Valid Card Type(s)
Enrollment Status Enrolled Enrollment Date: 16 Nov 2023	Follow Up Status Contacted	<input checked="" type="radio"/> No	
Postal Code 310145	Block No. 112233	Street Name 123123	Level and Unit No.

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3.5 Edit Patient Information

1. To edit the patient profile, click on “Edit Information” on the top right-hand corner of the Patient Information page.

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HealthHub SG 115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information

NRIC	Full Name	ID Type	ID Expiry Date
S2101809J	HeathHub UAT TestResident 78		
Nationality	Race	Gender	Date of Birth
	Gujarati	Male	01 Jan 1950 (73 years)
Mobile Number	Email		
87964761			
Enrolment Status	Follow Up Status	First Health Plan Discussion Claimable? ⓘ	Valid Card Type(s)
Enrolled	Contacted	No	CHAS, Meridex
Enrolment Date: 10 May 2023			
Postal Code	Block No.	Street Name	Level and Unit No.
460420	420	Bedok North Street 1	#24-176

[Edit Information](#)

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2. Patient's contact details (ID type¹, ID expiry date², nationality³, race, mobile number, email, and address), and Follow Up Status are editable.

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Enrolled Patients >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC: 51311044A

Full Name: PCDS_UAT Test/Resident 43

ID Type: Singapore Blue Identification ...

ID Expiry Date: Select date

Nationality: [Dropdown]

Race: American

Gender: Male

Date of Birth: 23 Jul 1965

Mobile Number: 80295697

Email: [Text]

Enrolment Status: Enrolled

Follow Up Status: Contacted

First Health Plan Discussion Claimable? No

Valid Card Type(s): [Text]

Address

Postal Code: 560433 [Get Address]

Block No.: 433

Street Name: ANG MO KIO AVENUE 10

Level and Unit No.: # [Text] - [Text]

Save Back

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3. For Follow Up Status, choose from 2 dropdown options, "New" or "Contacted". Choose "Contacted" if your clinic has contacted the patient to arrange for an appointment.

Follow Up Status


Contacted


New

Contacted

4. Click "Save" to save the changes.

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Enrolled Patients >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC S2101809J	Full Name * HeathHub UAT TestResident 78	ID Type [Dropdown]	ID Expiry Date Select date [Calendar]
Nationality [Dropdown]	Race * Gujarati [Dropdown]	Gender * Male [Dropdown]	Date of Birth * 01 Jan 1950 [Calendar]
Mobile Number * 87964761	Email [Text]	Enrolment Status Enrolled	Follow Up Status Contacted [Dropdown]
First Health Plan Discussion Claimable? ⓘ No	Valid Card Type(s)  		

Address


Postal Code * 460420 Get Address	Block No. * 420	Street Name * Bedok North Street 1	Level and Unit No. # 24 - 176
---	--------------------	---------------------------------------	----------------------------------

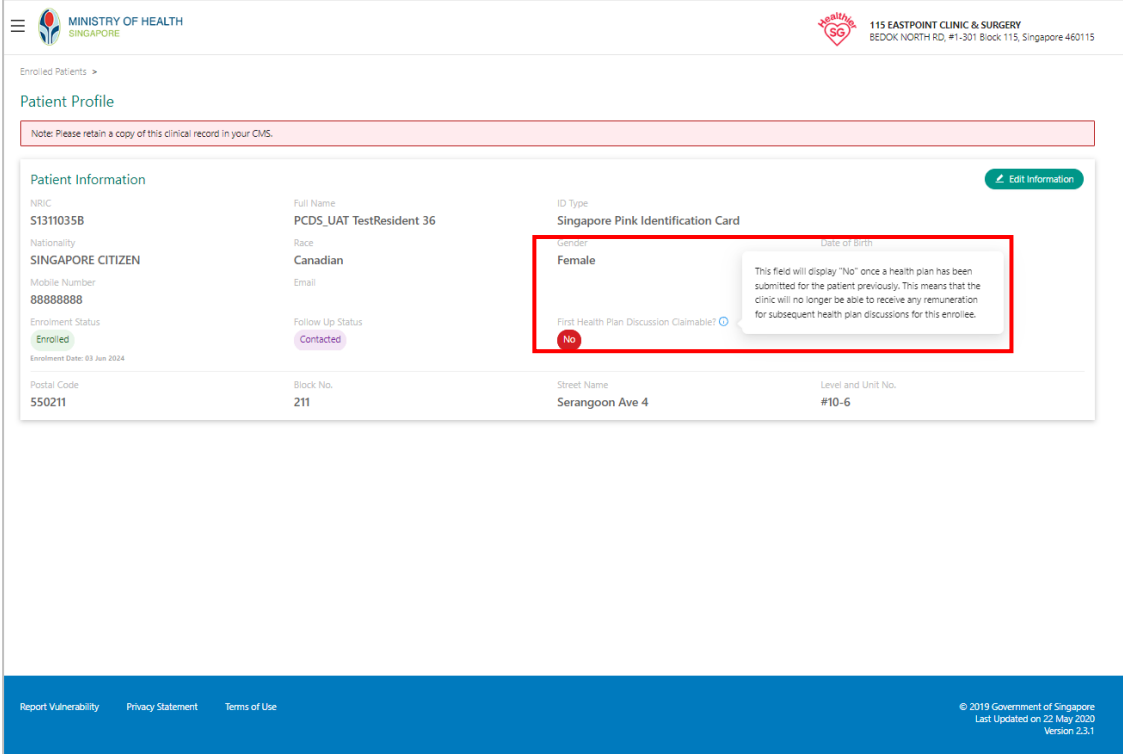
[Save](#) [Back](#)

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3.5.1.1 Additional notes

1. On First Health Plan Discussion Claimable  mouse over, a tooltip will be displayed: The field will display “No” once a health plan has been submitted for the patient previously. This means that the clinic will no longer be able to receive any remuneration for subsequent health plan discussions for this enrollee.



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Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information

[Edit Information](#)

NRIC: 51311035B	Full Name: PCDS_UAT TestResident 36	ID Type: Singapore Pink Identification Card
Nationality: SINGAPORE CITIZEN	Race: Canadian	Gender: Female
Mobile Number: 88888888	Email:	State of Birth:
Enrolment Status: Enrolled	Follow Up Status: Contacted	First Health Plan Discussion Claimable? 
Enrolment Date: 03 Jun 2024		No
Postal Code: 550211	Block No.: 211	Street Name: Serangoon Ave 4
		Level and Unit No.: #10-6

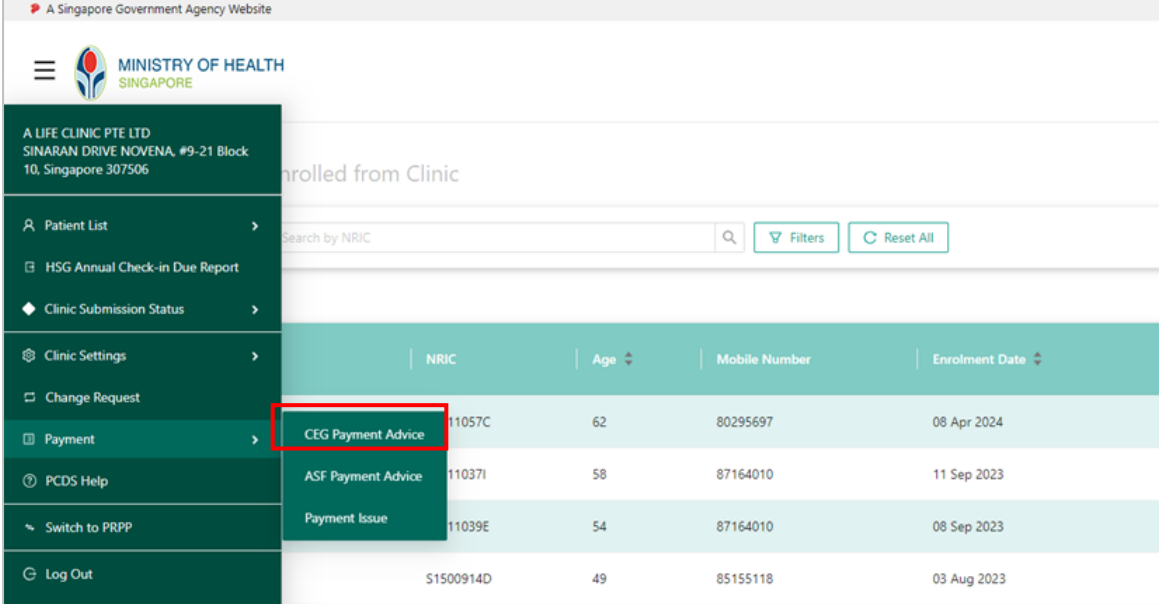
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4 Chronic Enrolment Grant (CEG)

4.1 View CEG Payment Advice

1. To view Chronic Enrolment Grant (CEG) payment advice, open the side menu and click on Payment > CEG Payment Advice.





The screenshot shows the Ministry of Health Singapore website interface. On the left, a dark green side menu is open, displaying various options. The 'Payment' option is selected, and a sub-menu is visible with 'CEG Payment Advice' highlighted by a red box. The main content area shows a table of patient records with columns for NRIC, Age, Mobile Number, and Enrolment Date. The table contains four rows of data.

NRIC	Age	Mobile Number	Enrolment Date
11057C	62	80295697	08 Apr 2024
11037I	58	87164010	11 Sep 2023
11039E	54	87164010	08 Sep 2023
S1500914D	49	85155118	03 Aug 2023

2. Click on the payment advice link to view and download the file.

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Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

CEG Payment Advice

[2025 Q1](#)
[2024 Q4](#)
[2024 Q3](#)
[2024 Q2](#)
[2024 Q1](#)

Please contact us at hsg.grants@aic.sg if you did not receive a payment advice and would like to report CEG payment issues.

[Report CEG Payment Issue](#)


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4.2 Report CEG Payment Issue

1. To report Chronic Enrolment Grant (CEG) payment issue, click on Report CEG Payment Issue button from CEG Payment Advice page.
2. In Report CEG Payment Issue page, enter Submitted By (Name) and select the type of payment issue you would like to report.

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Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)
Dr Foo Kin Loong

Submitted by (NRIC/FIN)
XXXXX1234C

HCI Code
22M03246

GP Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024 Q1

What type of payment issue would you like to report? *

List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

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3. If the payment issue selected is “List of Chronic Enrollees in the payment advice does not tally with records”, the details of payment issue is displayed.
4. Enter the Chronic Enrollee’s last 3 numeric digits and alphabet of NRIC, full name, enrolment start date
5. Click “+ Add missing enrollee”

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Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)

Submitted by (NRIC/FIN)

HCI code

Clinic name

GP email address

Select Payment Advice *

What type of payment issue would you like to report? *

List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

Details of payment issue

Chronic Enrollee's last 3 numeric digits and alphabet of NRIC *
E.g. 123A

Chronic Enrollee's full name *

Chronic Enrollee's enrolment start date *

[+ Add missing enrollee](#)

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- The record added will be displayed in the summary table. Repeat steps 4 and 5 to add more enrollees' information, if needed.
- Click "Submit" to send the payment issue details to AIC.

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Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)
Dr Foo Kin Loong

Submitted by (NRIC/FIN)
XXXXX234C

HCI code
22M03246

Clinic name
ANG MO KIO FAMILY MEDICAL CLINIC

GP email address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024 Q1

What type of payment issue would you like to report? *

List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

Details of payment issue

Chronic Enrollee's last 3 numeric digits and alphabet of NRIC *
E.g. 123A

Chronic Enrollee's full name *

Chronic Enrollee's enrolment start date *

+ Add missing enrollee

S/N	NRIC	Enrollee's Full Name	Enrolment Start Date	Action
1	566G	Timothy Lim Mun Kiat	2023-03-27	


> Submit


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8. If the payment issue selected is "Other", the details of payment issue is displayed.
9. Enter Submitted By (Name) and more information in the freetext box.
10. Click "Submit" to send the payment issue details to AIC.

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 Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report CEG Payment Issue

General guidelines to report payment issues
 Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)

Submitted by (NRIC/FIN)

HCI code

Clinic name

GP email address

Select Payment Advice *

What type of payment issue would you like to report? *

List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

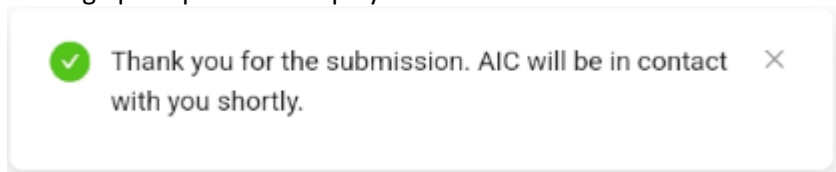
Details of payment issue
 Please provide more information on the payment issue *

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11. Once submitted:

- a. message prompt will be displayed:



- b. encrypted email will be sent to AIC with the details of the payment issue submitted by the clinic.

Payment Issue Report for 2024 Q1 CEG Payment Advice – Tan Clinic (1234567) – 05 May 2024

Submitted by (Name): Dr Foo Kin Loong
Submitted by (NRIC/FIN): XXXXX234C
HCI Code: 22M03246
Clinic Name: ANG MO KIO FAMILY MEDICAL CLINIC
GP Email Address: amk.family.medical.clinic.001@gmail.com
Payment Advice: 2024 Q1
Type of Payment Issue: List of Chronic Enrollees in the payment advice does not tally with records

S/N	NRIC	Chronic Enrollee's Name	Enrolment Start Date
1	123A	Benson Puah	2024-01-07
2	234B	Harry Chua	2024-01-18
3	345C	Deidre Meng	2024-02-13
4	456D	Horatio Thomas	2024-02-22
5	567E	Mildred Tan	2024-03-01

Payment Issue Report for 2024 Q1 CEG Payment Advice – Tan Clinic (1234567) – 05 May 2024

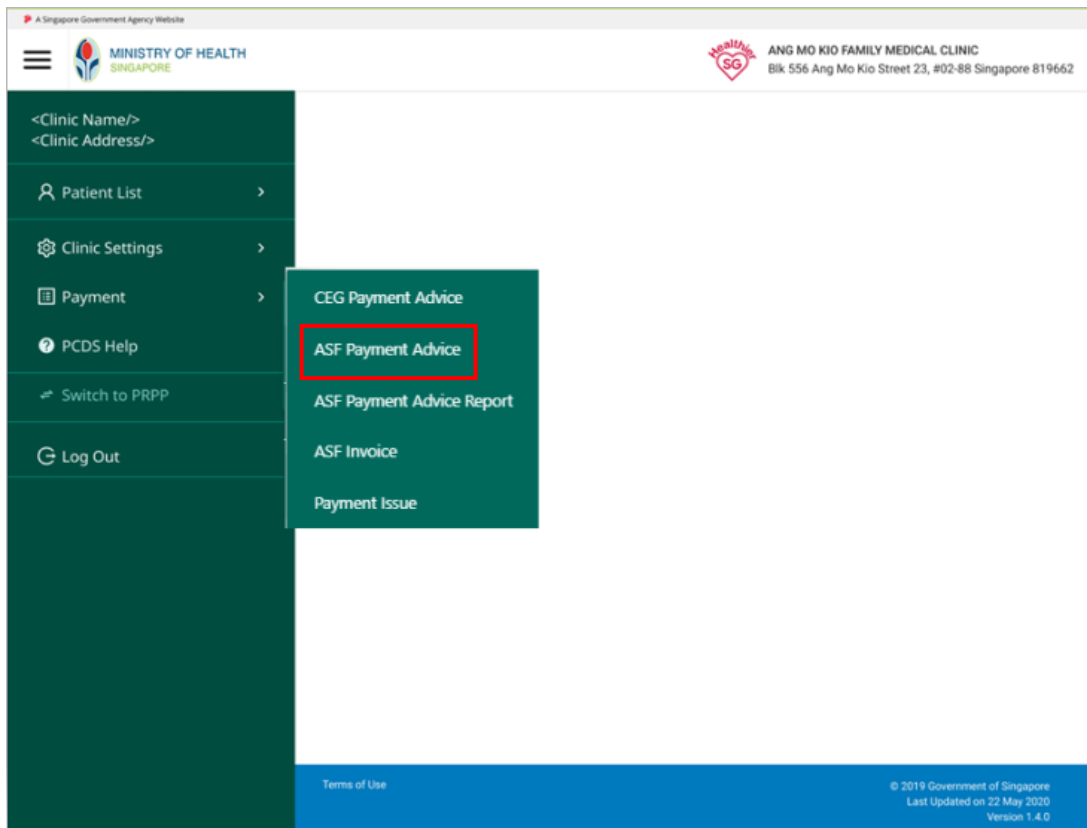
Submitted by (Name): Dr Foo Kin Loong
Submitted by (NRIC/FIN): XXXXX234
HCI Code: 22M03hre246
Clinic Name: ANG MO KIO FAMILY MEDICAL CLINIC
GP Email Address: amk.family.medical.clinic.001@gmail.com
Payment Advice: 2024 Q1
Type of Payment Issue: Others

Details of payment issue
Description provided by requestor of issue with payment advice.

5 Annual Service Fee (ASF)

5.1 View ASF Payment Advice

1. To view Annual Service Fee (ASF) payment advice, open the side menu and click on Payment > ASF Payment Advice.



2. Select the "Reporting Year" and the "Type of Payment Advice (Interim, Final, Adjusted)".
3. Click "View Payment Advice" button to view the payment advice.
4. If there is no payment advice available, message prompt is displayed.

Annual Service Fee Payment Advice

The screenshot displays the search interface for Annual Service Fee Payment Advice. It includes a search section with a note: "2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).". There are two dropdown menus: "Reporting Year" set to "2024" and "Type of Payment Advice" set to "Interim". A "View Payment Advice" button is located below the dropdowns. A red-bordered message prompt is displayed on the right, stating: "No payment advices match the search criteria. Please try again." with a close button (X).

- If there is payment advice available, breakdown of the payment components and reimbursement by respective clusters will be displayed.
- Click “View Payment Advice Summary” button to display the detailed view of payment advice.

Annual Service Fee Payment Advice

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2025

Type of Payment Advice: Interim

[View Payment Advice](#)

2026 Interim Payment Advice released on 09 Dec 2025

(viewed by clinic on 26 Dec 2025)

Clinic Details

HCI Code: 9400096
 Clinic Name: A LIFE CLINIC PTE LTD
 Address: SINARAN DRIVE NOVENA, #9-21 Block 10, Singapore 307506

Payment Advice

Table 1.

(a) Sub-Total for Fixed Payment	<u>\$3255</u>
Variable Payment	
1. Screening	\$120
2. Vaccination	\$0
3. Cardiometabolic Bundle	\$330
4. Diabetes Bundle	\$180
5. Respiratory Bundle	\$90
(b) Sub-Total for Variable Payment	<u>\$720</u>
(c) Sub-Total for Approved Additional Payment	<u>\$0</u>
Total ASF Payable (a) + (b) + (c)	<u>\$3975</u>
Total GST Payable	<u>\$0</u>

Table 2.

RHS	Final Payment Advice			After Adjustment, if approved		
	ASF Payable	GST	Sub Total	ASF Payable	GST	Sub Total
NHG	-	-	-	-	-	-
NUHS	-	-	-	-	-	-
SHS	-	-	-	-	-	-
Grand Total			-			

- Please note that RHS(s) provide the funding for the ASF and GST payable computed in Table 1.
- Table 2 shows the funding breakdown that your clinic will receive from each RHS based on your enrollees’ assigned RHS(s).
- ASF payable will not be reflected in the Grand Total for the interim payment advice as no payments are made.
- Grand Total refers to the total ASF payable (inclusive of GST) your clinic is entitled to, based on care activities completed for your enrollees.

[View Payment Advice Summary](#)

7. Annual Service Fee Payment Advice Summary page displays the list of enrollees and details of their ASF payment components.
8. PCDS search function allows both full NRIC and partial NRIC input (min 4 characters Input). If the input is fewer than 4 characters, a validation error message will be displayed. Additionally, the NRIC search function does not accept inputs more than 9 characters)
9. Click the "Enrollee NRIC" hyperlink to view the details of each enrollee.

Annual Service Fee Payment Advice Summary

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

Enrollee's partial or full NRIC:
(For partial NRIC please input at least 4 characters)

[View Payment Advice](#)

2026 Interim Payment Advice released on 09 Dec 2025
(viewed by clinic on 29 Dec 2025)


Guideline on how to read the summary table below:


1. The table shows the list of clinic's enrollees who have care reports submitted and processed for payments.
2. "Submitted" refers to the number of care activities submitted for care reporting for the specific enrollee.
3. "Met Payment Criteria" refers to the number of care activities submitted that meet the eligibility of ASF payment criteria.
4. "Yes" refers to completion of bundle and meeting the eligibility of ASF payment criteria.
5. "No" refers to either incomplete bundle or did not meet the eligibility of ASF payment criteria.
6. "Not Applicable" refers to care activities that have no data submitted.

S/N	Enrollee NRIC	Date of Birth	Gender	Patient's Condition	Fixed Payment		Variable Payment (Screening)		Variable Payment (Vaccination)		Variable Payment (Cardiometabolic Bundle)		
					Enrolment Period (days)	Amount (\$)	Submitted	Met Payment Criteria	Amount (\$)	Submitted	Met Payment Criteria	Amount (\$)	Met Payment Criteria
21	S6071207G	31-Dec	Male	Chronic	365	30	0	0	0	0	0	No	0
22	S1905423C	31-Dec	Male	Well	365	30	1	0	0	0	0	No	0
23	S1900142C	05-May	Male	Chronic	365	30	0	0	0	0	0	No	0
24	S6071257C	31-Dec	Female	Chronic	365	30	0	0	0	0	0	No	0
25	T9904132C	01-May	Female	Chronic	365	30	0	0	0	0	0	No	0
26	S6071097Z	31-Dec	Female	Chronic	365	30	0	0	0	0	0	Yes	30
27	S1910190H	18-Oct	Female	Well	365	0	0	0	0	0	0	No	0
28	S3810435G	01-Jan	Female	Well	365	0	0	0	0	0	0	No	0
29	S1909708J	17-Sep	Female	Well	365	0	0	0	0	0	0	No	0
30	S0184539Z	12-Aug	Female	Chronic	365	30	1	0	0	0	0	No	0

10. The “Enrollee Details” page will display all the eligibility criteria for ASF payment of the enrollee.

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 **115 EASTPOINT CLINIC & SURGERY**
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Payment Advice - Enrollee Details



Enrollee Demographics

NRIC	S1905011D
Date of Birth	01-Jan
Gender	Female
Well or Chronic	Chronic

Payment Type	Care Report	Met Payment Criteria	Remarks
Fixed Payment ⓘ	Annual Health Plan check-in and basic data submission	Yes	At least two Chronic Consults: No
Variable Payment (Screening) ⓘ	Cardiovascular Risk Screening	No	Screening activity submitted: No
	Colorectal Cancer Screening (FIT or Colonoscopy)	No	Screening activity submitted: No
	Breast Cancer Screening (Mammogram)	No	Screening activity submitted: No
	Cervical Cancer Screening (Pap Smear or HPV DNA)	No	Screening activity submitted: No
Variable Payment (Vaccination) ⓘ	Influenza Vaccination	No	Dose submitted: No
	Pneumococcal Vaccination	No	Dose submitted: No
	Tetanus, Reduced Diphtheria, and Acellular Pertussis Vaccination	No	Dose submitted: No
	Human Papillomavirus Vaccination	No	Dose submitted: No
	Hepatitis B Vaccination	No	Dose submitted: No
	Measles, Mumps, and Rubella Vaccination	No	Dose submitted: No
	Varicella Vaccination	No	Dose submitted: No
	Covid-19 Vaccination	No	Dose submitted: No
Variable Payment (Cardiometabolic Bundle) ⓘ	Cardiometabolic Bundle	No	Mandatory measurements submitted for Cardiometabolic Bundle: No
Variable Payment (Diabetes Bundle) ⓘ	Diabetes Bundle	No	Mandatory measurements submitted for Diabetes Bundle: No
Variable Payment (Respiratory Bundle) ⓘ	Respiratory Bundle	No	Mandatory measurements submitted for respiratory Bundle: No
Additional Payment ⓘ	Additional Payment (Fixed)	NA	-
	Additional Payment (Variable Screening)	NA	-
	Additional Payment (Variable Vaccination)	NA	-
	Additional Payment (Chronic Bundle)	NA	-
	Additional Payment (Diabetes Bundle)	NA	-
	Additional Payment (Respiratory Bundle)	NA	-
	Additional Payment (Others)	NA	-

11. Click on tooltip icon for the description of each payment type component.

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 BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Payment Advice - Enrollee Details

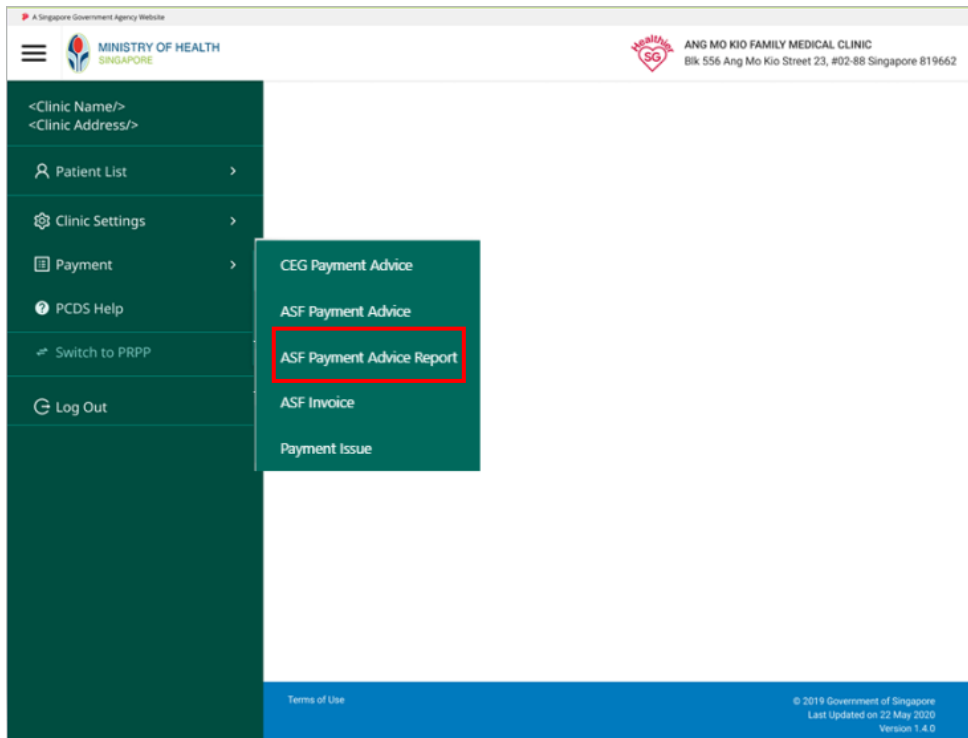
Enrollee Demographics

NRIC	S1905011D
Date of Birth	01-Jan
Gender	Female
Well or Chronic	Chronic

Payment Type	Care Report	Met Payment Criteria	Remarks
Fixed Payment ⓘ	Annual Health Plan check-in and basic data submission	Yes	At least two Chronic Consults: No
Variable Payment ⓘ	Resident must be enrolled for at least 92 days in the calendar year; and data submitted for annual check-in, weight/waist circumference, height and smoking status. For chronic enrollees, there must be two chronic consultations done at least 3 months apart and at least one face-to-face consult.		Screening activity submitted: No
	Breast Cancer Screening (Mammogram)	No	Screening activity submitted: No
	Cervical Cancer Screening (Pap Smear or HPV DNA)	No	Screening activity submitted: No
Variable Payment (Vaccination) ⓘ	Influenza Vaccination	No	Dose submitted: No
	Pneumococcal Vaccination	No	Dose submitted: No
	Tetanus, Reduced Diphtheria, and Acellular Pertussis Vaccination	No	Dose submitted: No
	Human Papillomavirus Vaccination	No	Dose submitted: No
	Hepatitis B Vaccination	No	Dose submitted: No
	Measles, Mumps, and Rubella Vaccination	No	Dose submitted: No

5.2 View ASF Payment Advice Report

1. To retrieve Annual Service Fee (ASF) payment advice report, open the side menu and click on Payment > ASF Payment Advice Report.



2. Select the "Reporting Year" and the "Type of Payment Advice" (Interim, Final, Adjusted)
3. Click "Generate Report" button to generate the report.
4. If there is no payment advice available, message prompt is displayed.

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

✖ No payment advices match the generate report criteria. Please try gain. ✕

- If there is payment advice available for the requested report criteria, a record will be created and Status displayed as "Submitted".

The screenshot shows the 'Annual Service Fee Payment Advice Report' page. At the top, there are logos for the Ministry of Health Singapore and 115 Eastpoint Clinic & Surgery. Below the logos, there is a form with 'Reporting Year' set to 2024 and 'Type of Payment Advice' set to 'Interim'. A 'Generate Report' button is visible. Below the form, a message states: 'The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.' A 'Refresh' button is present. Below this is a table with the following data:

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Submitted	28 Jan 2025 02:21 PM		

At the bottom of the page, there are links for 'Report Vulnerability', 'Privacy Statement', and 'Terms of Use', along with a copyright notice: '© 2019 Government of Singapore Last Updated on 23 May 2025 Version 2.3.1'.

Note: Payment report request will be processed by the system, no further action required. Click on the refresh button to view the latest status.

- If the request is being processed, Status will be updated to "Processing". This means the system is generating the report.

This screenshot is identical to the previous one, but the 'Status' column in the table now shows 'Processing' instead of 'Submitted'.

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Processing	28 Jan 2025 02:21 PM		

- Once the request is completed successfully, the Status will be updated to "Successful". The link of the generated CSV file will be displayed in "Report" column. Click on the link to download the CSV file.

This screenshot is identical to the previous ones, but the 'Status' column now shows 'Successful' and the 'Report' column contains a link: '940001_2024_Interim_280120251421.csv'.

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Successful	28 Jan 2025 02:21 PM	940001_2024_Interim_280120251421.csv	

- If the processing is unsuccessful, the Status will be updated to “Unsuccessful”. A message is displayed to inform user to report the issue to PCDS Support channel ([Section 1.3](#)).

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2024
Type of Payment Advice: Interim
Generate Report

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Unsuccessful	28 Jan 2025 02:39 PM	Unable to generate report. Please capture a screenshot of the Unsuccessful message and report to PCDS Support team.	

Note: You may not need to click on the “Refresh” to attempt another similar request. Proceed to contact your AIC Account Manager and report the issue to PCDS Support channel (Section 1.3).

- When the Status remains as “Submitted” or “Processing”, it means the system is still generating your request. The following message prompt will be displayed if you attempt to generate another report based on the same criteria.

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2024
Type of Payment Advice: Interim
Generate Report

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Submitted	28 Jan 2025 02:31 PM		

- The system will reflect the following message prompt if you wish to generate a new report based on an existing report which was already successfully generated. Click on the “trashbin” icon to delete the existing record if you wish to generate the report again.

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2024
Type of Payment Advice: Interim
Generate Report

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Successful	28 Jan 2025 02:21 PM	940001_2024_interim_383120231421.csv	

11. The system will reflect the following message prompt if you wish to generate a new report when your previous request was unsuccessful. Click on the “trashbin” icon to delete the existing record if you wish to generate the report again.

The screenshot displays the 'Annual Service Fee Payment Advice Report' interface. At the top, there are logos for the Ministry of Health Singapore and 328 Avenue 3 Clinic. The main section contains a form with 'Reporting Year' set to 2024 and 'Type of Payment Advice' set to Interim. A 'Generate Report' button is present. A red box highlights an error message: 'If you wish to generate a new report, please delete the existing report.' Below the form, a table lists report records. The table has columns for S/N, Reporting Year, Type of Payment Advice, Status, Report Generated Date & Time, Report, and Action. The first row shows a report for 2024 with an 'Unsuccessful' status and a message: 'Unable to generate report. Please capture a screenshot of the Unsuccessful message and report to PCDS Support team.'

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Unsuccessful	28 Jan 2025 02:39 PM	Unable to generate report. Please capture a screenshot of the Unsuccessful message and report to PCDS Support team.	

5.3 Report ASF Payment Issue

- To report Annual Service Fee (ASF) payment issue, click on +Report **Payment Issue** button from Payment Advice page or from Payment Advice Summary page.

Note: +Report Payment Issue button is enabled only for Final Payment Advice and during the payment issue submission window period.

Annual Service Fee Payment Advice

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

[View Payment Advice](#)

2026 Final Payment Advice released on 05 Dec 2025 [+ Report Payment Issue](#)

(viewed by clinic on 26 Dec 2025)

The submission window to report any payment issue will open from 05 Dec 2025 to 03 Jan 2026. All submissions received after 03 Jan 2026 will not be accepted.

Clinic Details

HCI Code: 9400096

Clinic Name: A LIFE CLINIC PTE LTD

Address: SINARAN DRIVE NOVENA, #9-21 Block 10, Singapore 307506

Payment Advice

Table 1.

(a) Sub-Total for Fixed Payment	\$2370
Variable Payment	
1. Screening	\$80
2. Vaccination	\$0
3. Cardiometabolic Bundle	\$270
4. Diabetes Bundle	\$180
5. Respiratory Bundle	\$90
(b) Sub-Total for Variable Payment	\$620
(c) Sub-Total for Approved Additional Payment	\$3007.22
Total ASF Payable (a) + (b) + (c)	\$5997.22
Total GST Payable	\$0

Table 2.

RHS	Final Payment Advice			After Adjustment, if approved		
	ASF Payable	GST	Sub Total	ASF Payable	GST	Sub Total
NHG	2080	0	2080	-	-	-
NUHS	3487.22	0	3487.22	-	-	-
SHS	430	0	430	-	-	-
Grand Total			5997.22			

1. Please note that RHS(s) provide the funding for the ASF and GST payable computed in Table 1.
2. Table 2 shows the funding breakdown that your clinic will receive from each RHS based on your enrollees' assigned RHS(s).
3. ASF payable will not be reflected in the Grand Total for the interim payment advice as no payments are made.
4. Grand Total refers to the total ASF payable (inclusive of GST) your clinic is entitled to, based on care activities completed for your enrollees.

[View Payment Advice Summary](#)

2. In the Report ASF Payment Issue page, select the type of payment issue you would like to report.

Report ASF Payment Issue

General guidelines for reporting ASF Payment Issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 05 Dec 2025 to 03 Jan 2026 after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by *

HCI Code

Clinic Name

GP Clinic Email Address

Payment Advice *

What type of payment issue would you like to report? *

Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

Missing enrollee
To include enrollees that were not reflected in the payment advice.

Others
To report other issues not listed.

3. If the payment issue selected is “Enrollee’s payment eligibility”, details of payment issue is displayed.
 - a. Input the enrollee NRIC, click Search. Enrollee’s full name is auto-populated if the NRIC is valid and found under the clinic’s enrollees in ASF Payment Advice Summary page.
 - b. Select the payment component to be reported and input Remarks.
 - c. Click “+Add enrollee”.

Report ASF Payment Issue

General guidelines for reporting ASF Payment Issue
 Please include the necessary information and select the relevant payment issue category within the submission.
 The submission window period to report any payment issue will be opened from 05 Dec 2025 to 03 Jan 2026 after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
 You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by *

HCI Code

Clinic Name

GP Clinic Email Address

Payment Advice *

What type of payment issue would you like to report? *

Enrollees’ payment eligibility
To dispute the amount reflected in payment advice.

Missing enrollee
To include enrollees that were not reflected in the payment advice.

Others
To report other issues not listed.

Details of payment issue

Enrollee’s NRIC *
 E.g. S6800123A

Enrollee’s full name *

Please select the type(s) of ASF Payment to be reported:

- Fixed Payment
- Variable Payment (Screening)
- Variable Payment (Vaccination)
- Variable Payment (Cardiometabolic Bundle)
- Variable Payment (Diabetes Bundle)
- Variable Payment (Respiratory Bundle)

Remarks

0 / 500

- d. The record added will be displayed in the summary table. Repeat steps a, b, c to add more enrollees’ information, if needed.
- e. Click “Submit” to send the payment issue details to AIC.

Report ASF Payment Issue

General guidelines for reporting ASF Payment Issue

Please include the necessary information and select the relevant payment issue category within the submission.

The submission window period to report any payment issue will be opened from 05 Dec 2025 to 03 Jan 2026 after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.

You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by *

NIR-MHCPGP

HCI Code

9400096

Clinic Name

A LIFE CLINIC PTE LTD

GP Clinic Email Address

darren.chin@synapie.sg

Payment Advice *

2025

What type of payment issue would you like to report? *

Enrollees' payment eligibility

To dispute the amount reflected in payment advice.

Missing enrollee

To include enrollees that were not reflected in the payment advice.

Others

To report other issues not listed.

Details of payment issue

Enrollee's NRIC *

E.g. S6800123A

Search

Enrollee's full name *

Please select the type(s) of ASF Payment to be reported:

Fixed Payment

Variable Payment (Screening)

Variable Payment (Vaccination)

Variable Payment (Cardiometabolic Bundle)

Variable Payment (Diabetes Bundle)

Variable Payment (Respiratory Bundle)

Remarks

0 / 500

+ Add enrollee

S/N.	NRIC	Enrollee's Full Name	Fixed Payment	Variable Payment (Screening)	Variable Payment (Vaccination)	Variable Payment (Cardiometabolic Bundle)	Variable Payment (Diabetes Bundle)	Variable Payment (Respiratory Bundle)	Remarks	Action
1	S3810097A	ASF_SoE_Name_UAT_TestResident 97	✓	✓	✓	✓	✓	✓		



< Back

➤ Submit

☐ Withdraw

4. If the payment issue selected is “Missing enrollee”, details of payment issue is displayed.
 - a. Input the enrollee NRIC, click Search. Enrollee’s full name is auto-populated if the NRIC is valid.
 - b. Click “+Add enrollee”.

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ANG MO KIO FAMILY MEDICAL CLINIC
 Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
 Please include the necessary information and select the relevant payment issue category within the submission.
 The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
 You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
 Dr Foo Kin Loong

HCI Code
 22M03246

Clinic Name
 ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
 amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
 2024

What type of payment issue would you like to report? *

Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

Missing enrollee
To include enrollees that were not reflected in the payment advice.

Others
To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
 E.g. S6800123A

Enrollee's full name *

S/N	NRIC	Enrollee's Full Name	Action
1	SSB10073D	Timothy Lim Mun Kiat	<input type="button" value="Withdraw"/>

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- c. The record added will be displayed in the summary table. Repeat steps a, b to add more enrollees' information, if needed.
- d. Click "Submit" to send the payment issue details to AIC.

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ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Foo Kin Loong

HCI Code
22M03246

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *

- Enrollees' payment eligibility
To dispute the amount reflected in payment advice.
- Missing enrollee
To include enrollees that were not reflected in the payment advice.
- Others
To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
E.g. S6400123A

Enrollee's full name *

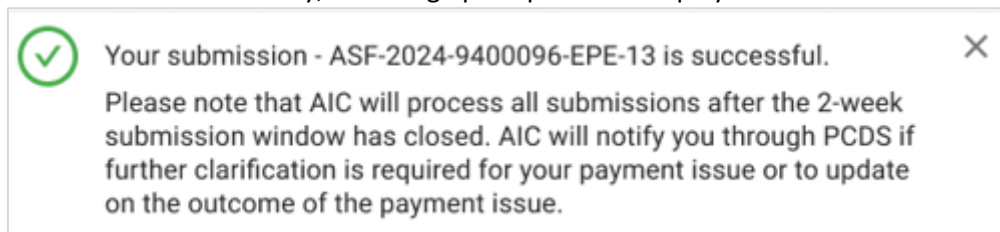
S/N	NRIC	Enrollee's Full Name	Action
1	S3B10478J	Timothy Lim Mun Kiat	<input type="button" value="Withdraw"/>
2	S3B10584A	Kesavan Satish Kumar Gupta	<input type="button" value="Withdraw"/>
3	S3B10031I	Aaron Su Chin Wee	<input type="button" value="Withdraw"/>
4	S3B10030J	Carrie Cheong Xiang Ting	<input type="button" value="Withdraw"/>

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5. If the payment issue selected is “Others”, details of payment issue is displayed.
 - a. Input the details of the payment issue in the freetext box.
 - b. Click “Submit” to send the payment issue details to AIC.

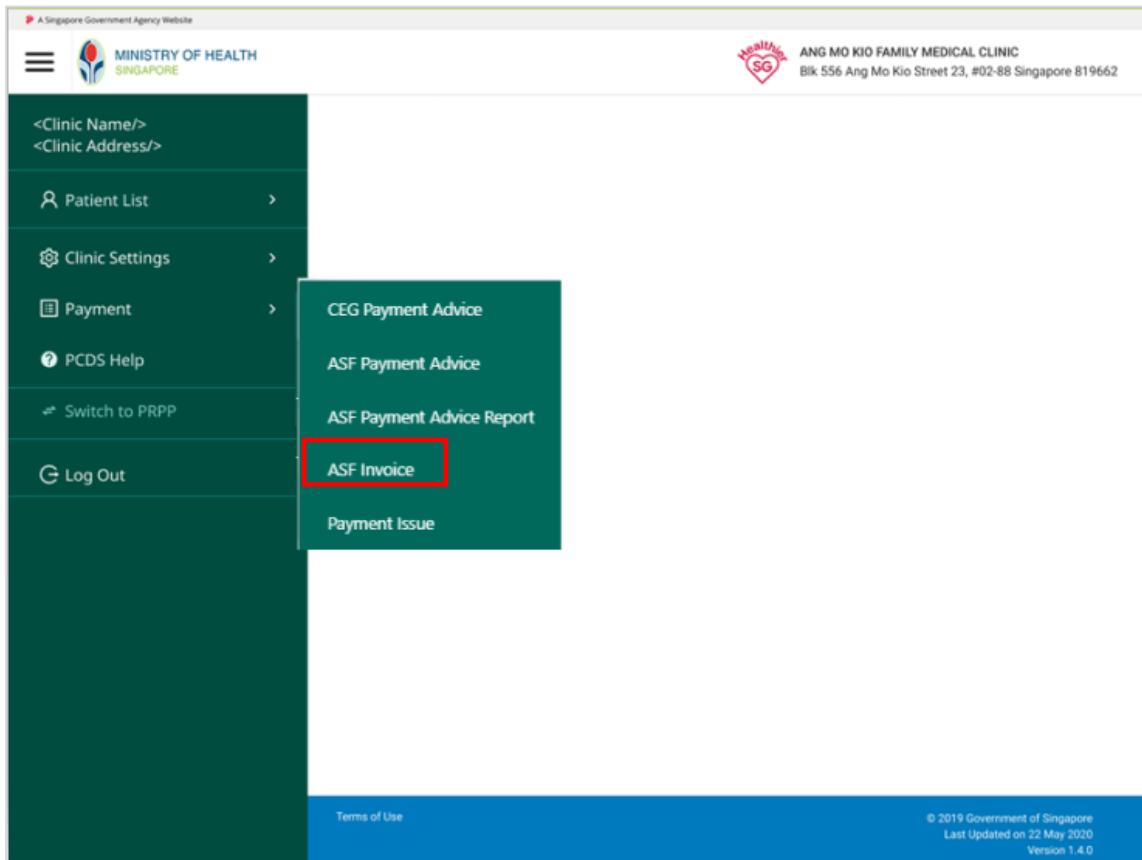
6. Once submitted successfully, a message prompt will be displayed:



7. Navigate to View Payment Issue List to view the status/outcome of the payment issue.

5.4 ASF Invoice

1. To view Annual Service Fee (ASF) Invoice list, open side menu and click on Payment > ASF Invoice.



2. ASF Invoice list is displayed on the ASF Invoice page, organized into separate tabs for SHS, NHG and NUHS clusters.
3. Click on the ASF Invoice file link to view and download the file.
4. For any queries regarding your invoices, user to click the FAQ link in point 4 for further information.

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MINISTRY OF HEALTH SINGAPORE

Healthier SG 115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

ASF Invoice

SHS NHG NUHS

1. Please download all invoices for your record keeping purposes, as invoices will only remain available for one year. Invoices will be removed from PCDS in 2026. We encourage all GPs to download your invoices upon viewing them.
2. Final invoice: refers to the invoice clinic receives for ASF payment made for Reporting Year 2024. This invoice will be issued before the Adjusted Invoice.
3. Adjusted Invoice: refers to the invoice clinic receives for ASF appeals payment made after appeals period.
4. If you have further queries regarding ASF invoices, please refer to the [FAQ](#) or you may contact hsg.grants@aic.sg and cc your [AIC Account Manager](#).

Invoices
SHS_ASF_INV24-0055_Final_9400001
SHS_ASF_CNDN24-0001_Adjusted_9400001
SHS_ASF_INV24-0051_Final_9400001
SHS_ASF_DN24-0001-02_Adjusted_9400001
SHS_ASF_DN24-0001_Final_9400001
SHS_ASF_INV24-0026-02_Adjusted_9400001
SHS_ASF_INV24-0001-01_Adjusted_9400001
SHS_ASF_INV24-0002_Final_9400001
SHS_ASF_CNINV24-0001_Adjusted_9400001
SHS_ASF_CNINV-00001-01_Adjusted_9400001

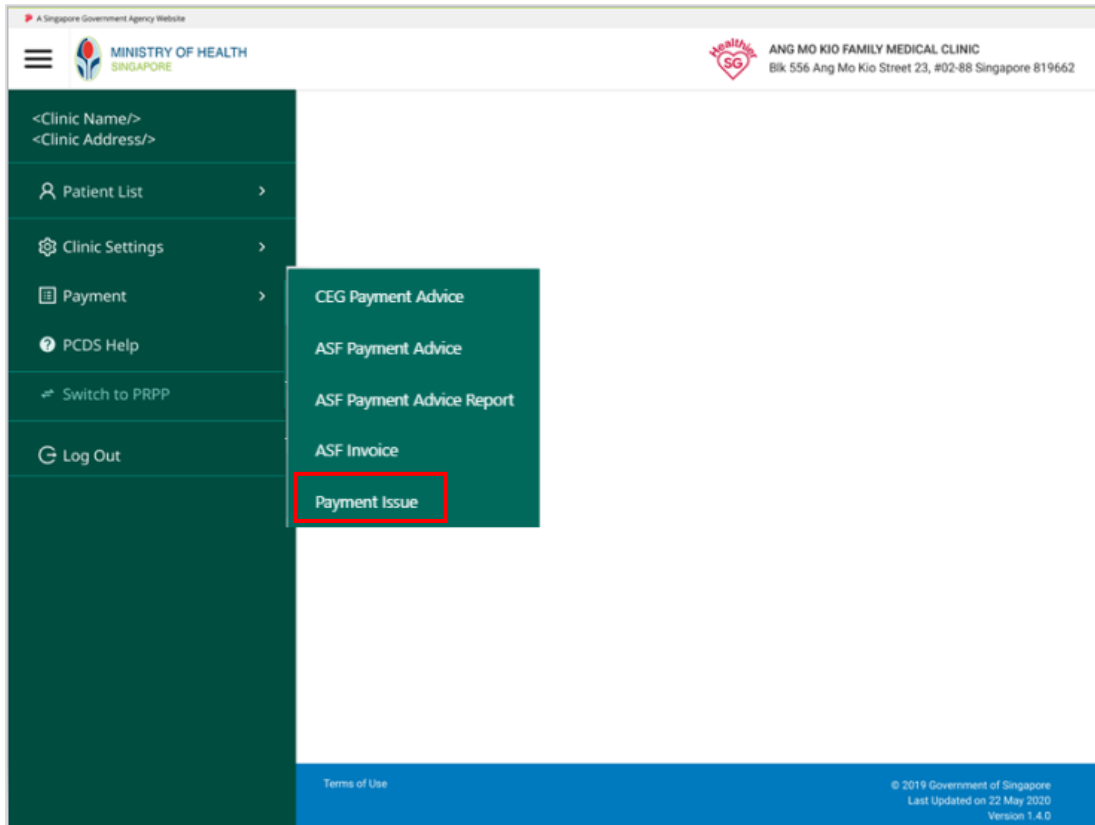
< 1 2 > 10 / page

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5.5 View ASF Payment Issue Outcome

1. To view Annual Service Fee (ASF) payment issue outcome, open side menu and click on Payment > Payment Issue.



2. ASF Payment Issue Outcome page is displayed.
3. List of payment issues submitted by the clinic, and their respective status is displayed.
 - a. If the Payment Issue Status is "Submitted":
 - Clinic can edit the payment issue details
 - Clinic can withdraw the payment issue
 - Clinic cannot send comments to AIC
 - b. If the Payment Issue Status is "Withdrawn":
 - Clinic cannot edit the payment issue details
 - Clinic cannot send comments to AIC
 - c. If the Payment Issue Status is "In Progress":
 - Clinic cannot edit the payment issue details
 - Clinic cannot withdraw the payment issue
 - Clinic can send comments to AIC
 - d. If the Payment Issue Status is "Pending Clarification":
 - Clinic cannot edit the payment issue details
 - Clinic cannot withdraw the payment issue
 - Clinic can send comments to AIC
 - The row will be highlighted in bold
 - e. If the Payment Issue Status is "Under Review" or "Closed":
 - Clinic cannot edit the payment issue details

- Clinic cannot withdraw the payment issue
- Clinic cannot send comments to AIC

Payment Issue Outcome

Search

Payment Scheme Type:

Payment Issue Reported Date: →

Payment Issue Status:

Submitted

In Progress

Pending Clarification

Under Review

Closed

Withdrawn

To report new payment issue, please go to [View Payment Advice](#)

S/N	Reference ID	Payment Issue Reported Date	Type	Payment Issue Status
1	ASF 2025 9400001 MEL 11	26 Feb 2025	Missing enrollee	Withdrawn
2	ASF 2025 9400001 MEL 10	25 Feb 2025	Missing enrollee	Withdrawn
3	ASF 2025 9400001 EPE 08	25 Feb 2025	Enrollees' payment eligibility	Withdrawn
4	ASF 2025 9400001 MEL 09	25 Feb 2025	Missing enrollee	Withdrawn
5	ASF 2025 9400001 MEL 08	24 Feb 2025	Missing enrollee	Withdrawn
6	ASF 2025 9400001 EPE 07	24 Feb 2025	Enrollees' payment eligibility	Withdrawn
7	ASF 2025 9400001 MEL 07	24 Feb 2025	Missing enrollee	Withdrawn
8	ASF 2025 9400001 EPE 06	24 Feb 2025	Enrollees' payment eligibility	Withdrawn
9	ASF 2025 9400001 MEL 06	24 Feb 2025	Missing enrollee	Withdrawn
10	ASF 2025 9400001 EPE 05	24 Feb 2025	Enrollees' payment eligibility	Withdrawn

- To further refine the search criteria, input Payment Issue Status and/or Payment Issue Reported Date.

Payment Issue Outcome

Search

Payment Scheme Type: Payment Issue Reported Date: →

Payment Issue Status:

- Submitted
- In Progress
- Under Review
- Pending Clarification
- Closed
- Withdrawn

To report new payment issue, please go to [View Payment Advice](#)

- To enter comments or view payment issue details, click on the Reference ID hyperlink from Payment Issue Outcome page.
- Details of the payment issue is displayed. Where applicable, Comments section displayed at the bottom of the page. Enter comments and click Send.

ASF Payment Issue - ASF-2024-9400096-OTH-04

Submitted by

HCI Code

Clinic Name

GP Clinic Email Address

Payment Advice *

What type of payment would you like to report? *

Enter Details *

Comments (showing latest 100 records only)

- NHG CRM Perf Test User 01** 06 Nov 2024, 06:30 PM
Verifier 1 - 6nov
- A LIFE CLINIC PTE LTD** 06 Nov 2024, 11:21 PM
Comments test
- A LIFE CLINIC PTE LTD** 06 Nov 2024, 11:24 PM
test 2
- A LIFE CLINIC PTE LTD** 07 Nov 2024, 12:00 AM
a
- A LIFE CLINIC PTE LTD** 24 Dec 2024, 01:06 PM
test comments
- A LIFE CLINIC PTE LTD** 24 Dec 2024, 01:16 PM
test pcads trigger put-communication with message and appeal status

6 Clinic Submission Status

1. To view clinic submission status for Care Report and Health Plan, open the side menu and click on “Clinic Submission Status”. This module is accessible by PCP only.
2. PCP can select:
 - a. Care Report – to view the clinic’s current and previous enrollees Care Report submission status.
 - b. Health Plan – to view the clinic’s current and previous enrollees Health Plan submission status.

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MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrol New Patient

Controlled from Clinic

Search by NRIC

Filters Reset All

Clinic Submission Status

- Care Report
- Health Plan

NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S2865139B	79	86162936	14 Nov 2024	Contacted	No
S1300239H	40		05 Nov 2024	New	No
S1300151J	50		30 Oct 2024	New	No
S1908546E	61	99999999	18 Oct 2024	Contacted	Yes
S1311028Z	69	80295697	08 Oct 2024	Contacted	No

6.1 Clinic Summary View – Care Report

1. In the Clinic Summary View – Care Report page, PCP can either search for individual enrollee or all Care Reports submission status for the clinic and reporting year. “Reporting Year” is a mandatory field, and it is defaulted to current reporting year for ASF payment. To align with ASF payout, Care Report with 2023 as reporting year, will be grouped under 2024 reporting year.

The screenshot displays the 'Care Report' search interface. At the top, there is a navigation bar with the Ministry of Health Singapore logo and Raffles Medical address (10 AIRPORT BOULEVARD, #02-88). Below this, the 'Care Report' section is titled. A search box is highlighted with a red border, containing a 'Reporting Year' dropdown menu set to '2024', an 'NRIC' search input field with the placeholder 'Search by NRIC', and a 'Name' search input field with the placeholder 'Search by Name'. Below the search fields are two buttons: 'Search' and 'Reset'. At the bottom of the page, there is a footer with links for 'Report Vulnerability', 'Privacy Statement', and 'Terms of Use', along with copyright information: '© 2019 Government of Singapore, Last Updated on 22 May 2020, Version 1.4.0'.

2. To search for a particular enrollee that currently or previously enrolled with the clinic, enter the full NRIC and/or partial or full Name of the enrollee.
3. To search for all enrollees that currently or previously enrolled with the clinic, click “Search” without providing NRIC or Name.
4. By clicking on “Reset”, all inputs entered in the Search Care Report screen will be cleared.
5. Care Report submission status will be displayed based on the data snapshot as of 11:59 PM the day before and display accordingly. By default, “Submission Date & Time” will be sorted in descending order.

Care Report

Search

Reporting Year: 2025 NRIC: Search by NRIC Name: Search by Name

Updated as of 26 Oct 2025

NRIC	Name	Enrollment Status	Care Report Submission	Fixed and Variable Components Submitted	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action
S160119C	CMS TestResident 119	Enrolled	Yes	View Fixed and Variable Components	Asthma, Hypertension	2025	16 Oct 2025 05:51 PM	DO Tan	View
S1601286F	CMS TestResident 286	Enrolled	Yes	View Fixed and Variable Components	Asthma, Diabetes Mellitus, Hypertension	2025	16 Oct 2025 05:51 PM	DO Tan	View
S1601120G	CMS TestResident 120	Enrolled	Yes	View Fixed and Variable Components	Hypertension, Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1601399D	CMS TestResident484	Enrolled	Yes	View Fixed and Variable Components	Asthma, Osteoporosis, Hypertension, Diabetes Mellitus	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1601785Z	CMS TestResident PCV 121	Enrolled	Yes	View Fixed and Variable Components	Diabetes Mellitus	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1601544Z	CMS TestResident616	Enrolled	Yes	View Fixed and Variable Components	Asthma, Hypertension, Hyperlipidemia (Lipid Disorders), Gout	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1601289J	CMS TestResident 289	Enrolled	Yes	View Fixed and Variable Components	Hypertension, Diabetes Mellitus	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1601434F	CMS TestResident516	Enrolled	Yes	View Fixed and Variable Components	Hypertension, Gout	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1700073Z	GPC TestResident 73	De-enrolled (Change PCP)	Yes	View Fixed and Variable Components	Stroke, Hypertension, Gout, Ischaemic Heart Disease, Diabetes Mellitus	2025	16 Oct 2025 05:50 PM	DO Tan	View
S1700198A	CMS TestResident627	De-enrolled (Change PCP)	Yes	View Fixed and Variable Components	Hypertension	2025	16 Oct 2025 05:49 PM	DO Tan	View

Page 2 of 16

6. PCP can view the field-level submission status/count of Fixed and Variable Components Submitted by clicking the “View Fixed and Variable Components” hyperlink.

Care Report

Search

Reporting Year: 2025 NRIC: Search by NRIC Name: Search by Name

Updated as of 26 Oct 2025

NRIC	Name	Enrollment Status	Care Report Submission	Fixed and Variable Components Submitted	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action	
S1601766H	CMS TestResident PCV 122	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD)	2025	17 Oct 2025 11:06 AM	DO Tan	View	
				<p>Fixed Components</p> <ul style="list-style-type: none"> Date of Weight/Height Taken: Yes Weight: Yes Height: Yes Waist Circumference: No Weight NOT feasible: Yes Date of smoking assessment: Yes Smoking Status: Yes Date of Chronic Consult: Yes 						
				<p>Variable Components</p> <p>Cardiometabolic Bundle</p> <ul style="list-style-type: none"> - BP: 0 - LDL-C: 0 - OGTT: 0 - HbA1c: 0 - FPG: 0 - Kidney Assessment: 0 <p>Respiratory Bundle</p> <ul style="list-style-type: none"> - OINA Score: 0 - CAT Score: 1 <p>Diabetes Bundle</p> <ul style="list-style-type: none"> - DRP: 0 - DFS: 0 <p>Screening</p> <ul style="list-style-type: none"> - Cardiovascular risk screening: 0 - Colorectal cancer screening (FIT or Colonoscopy): 0 - Breast cancer screening (Mammogram): 0 - Cervical cancer screening (Pap Smear or HPV DNA): 0 <p>Vaccination</p> <ul style="list-style-type: none"> - Influenza: 0 - Pneumococcal: 2 - Tetanus, reduced Diphtheria, and Acellular Pertussis: 0 - Human Papillomavirus: 0 - Hepatitis B: 0 - Measles, Mumps, and Rubella: 0 - Varicella: 0 - Covid-19: 0 						
S1700101I	GPC TestResident 101	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD)	2025	17 Oct 2025 11:05 AM	DO Tan	View	

7. PCP can sort “Submission Date & Time” by clicking on the sorting icon.
 - a. Descending Order – Latest Care Report submission date time of the reporting year, followed by current and previous enrollees without any Care Report submission (not in sequential order).

Care Report

Search

Reporting Year * 2025 NRIC Search by NRIC Name Search by Name

Search Reset

Updated as of 26 Oct 2025

NRIC	Name	Enrolment Status	Care Report Submission	Fixed and Variable Components Submitted	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action
S1601786H	CMS TestResident PCV 122	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD)	2025	17 Oct 2025 11:06 AM	DO Tan	View
S1700101I	GPC TestResident 101	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD)	2025	17 Oct 2025 11:05 AM	DO Tan	View
S1601396Z	CMS TestResident481	Enrolled	Yes	View Fixed and Variable Components	Hyperlipidemia (Lipid Disorders), Hypertension, Diabetes Mellitus	2025	16 Oct 2025 05:52 PM	DO Tan	View
S1500973Z	GPC E2E TestResident 73	Enrolled	Yes	View Fixed and Variable Components	Diabetes Mellitus, Hypertension, Asthma	2025	16 Oct 2025 05:52 PM	DO Tan	View
S1700195G	CMS TestResident624	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD), Gout	2025	16 Oct 2025 05:52 PM	DO Tan	View
S1700103E	GPC TestResident 103	Enrolled	Yes	View Fixed and Variable Components	Chronic Obstructive Pulmonary Disease (COPD), Asthma, Ischaemic Heart Disease, Hypertension, Chronic Kidney Disease (Nephrosis/Nephritis), Diabetes Mellitus, Stroke, Gout	2025	16 Oct 2025 05:51 PM	DO Tan	View
S1700180I	GPC TestResident 180	Enrolled	Yes	View Fixed and Variable Components	Hyperlipidemia (Lipid Disorders), Chronic Obstructive Pulmonary Disease (COPD), Hypertension, Diabetes Mellitus, Stroke, Chronic Kidney Disease (Nephrosis/Nephritis), Ischaemic Heart Disease	2025	16 Oct 2025 05:51 PM	DO Tan	View

- b. Ascending Order - Current and previous enrollees without any Care Report submission (not in sequential order), followed by the latest Care Report submission date time of the reporting year.

Note: to review records with a Care Report Submission status of “No”, sort the Submission Date column in ascending order.

Care Report

Search

Reporting Year * 2025 NRIC Search by NRIC Name Search by Name

Search Reset

Updated as of 26 Oct 2025

NRIC	Name	Enrolment Status	Care Report Submission	Fixed and Variable Components Submitted	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action
S1601456G	CMS TestResident536	De-enrolled (Withdraw)	No	-	-	-	-	-	-
S1906551J	HSTG Over 40-112	De-enrolled (Change PCP)	No	-	-	-	-	-	-
S1603021Z	Ceibox_CMS TestResident1	Enrolled	No	-	-	-	-	-	-
S1700098E	GPC TestResident 98	Enrolled	No	-	-	-	-	-	-
S2102044C	HL_E2E TestResident Ext 8	De-enrolled (Change PCP)	No	-	-	-	-	-	-
S1700063B	Resident 107	Enrolled	No	-	-	-	-	-	-
S1700051I	GPC TestResident 51	Enrolled	No	-	-	-	-	-	-
S1700093D	GPC TestResident 93	Enrolled	No	-	-	-	-	-	-
S1700001B	Resident 32	De-enrolled (Change PCP)	No	-	-	-	-	-	-
S1500944F	HSG CRM E2E TestResident 44	De-enrolled (Change PCP)	No	-	-	-	-	-	-

1 2 3 4 5 ... 16 > 10 / page

8. For chronic indicator that is classified as Sensitive Health Information (SHI), PCP will not see the actual CDMP condition submitted. Generic description – “Other CDMP conditions” will be displayed.
9. PCP can refer to “Enrolment Status” to verify enrollee current enrolment status with the clinic or HSG programme. It can be either Enrolled, De-enrolled (Change PCP), De-enrolled (Withdraw), De-enrolled (NEHR Opt-Out) or Exclusion.
 - Enrolled - Refers to a patient is enrolled to your clinic.
 - De-enrolled (Change PCP) - Refers to a patient is no longer enrolled to your clinic due to change PCP.
 - De-enrolled (Withdraw) - Refers to a patient is no longer enrolled to your clinic due to withdrawal from HSG enrolment and is no longer entitled to HSG benefits.
 - De-enrolled (NEHR Opt-Out) - Refers to a patient is no longer enrolled in HSG programme due to opting out of the NEHR.
 - Exclusion - Refers to scenarios such as a patient is deceased or when patient’s citizenship or permanent residency has been revoked. You may wish to reach out to the patient or their caregiver directly for more information.
10. The Care Report listing includes:
 - a. Latest Care Report submission status for the clinic’s enrollees
 - b. Care Report submitted before change of PCP
 - c. Enrollee that de-enrol from HSG
 - d. Enrollee that opted out from NEHR subsequently after one or more HSG consultation
 - e. Deceased enrollee

6.2 Enrollee View – Care Report

1. To view enrollee latest Care Report, click on “View” link under Action column.

The screenshot shows the 'Care Report' interface from the Ministry of Health. It includes a search bar for reporting year (set to 2024) and NRIC. Below the search bar, a table lists enrollees with the following columns: NRIC, Name, Enrolment Status, Care Report Submission, Submission Rate for Fixed Components, Submission Rate for Fixed and Variable Components, Chronic Indicators, Reporting Year, Submission Date & Time, Submitted By, and Action. The 'Action' column contains 'View' links for each row, which are highlighted with a red box. The table is updated as of 24 Apr 2025.

NRIC	Name	Enrolment Status	Care Report Submission	Submission Rate for Fixed Components	Submission Rate for Fixed and Variable Components	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action
S1000001	PC25 U47 TestResident 001	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:48 PM	Dr Sharon Ang	View
S1000002	PC25 U47 TestResident 002	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:38 PM	Dr Sharon Ang	View
S1000003	PC25 U47 TestResident 003	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:31 PM	Dr Sharon Ang	View
S1000004	PC25 U47 TestResident 004	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:28 PM	Dr Sharon Ang	View
S1000005	PC25 U47 TestResident 005	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:21 PM	Dr Sharon Ang	View
S1000006	PC25 U47 TestResident 006	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:15 PM	Dr Sharon Ang	View
S1000007	PC25 U47 TestResident 007	Enrolled	Yes	100%	100%	Chronic Obstructive Pulmonary Disease (COPD) (Alpha-1-antitrypsin deficiency)	2024	07 Nov 2024 04:29 PM	Dr Sharon Ang Ling	View
S1000008	PC25 U47 TestResident 008	Exclusion	No	80%	80.1%	Asthma	2024	07 Nov 2024 02:12 PM	Dr Sharon Ang	View
S1000009	PC25 U47 TestResident 009	De-enrolled (Withdrawal)	No	100%	100%	Asthma	2024	07 Nov 2024 11:19 AM	Dr Sharon Ang	View
S1000010	PC25 U47 TestResident 010	De-enrolled (NEHR Opt-Out)	No	100%	100%	Asthma	2024	07 Nov 2024 11:15 AM	Dr Sharon Ang	View

2. Only clinic’s current and previous enrollees latest Care Report will be displayed.
Note: below is a sample of Care Report with minimal care protocols / components.

Care Report >

Care Report Details

Status:	final		
Care Report Assessment Year:	2024	Care Report Submitted On:	2024-11-07T16:29:56+0800
Care Report Submitted By:	Dr Sharon Ang Ling	Organisation:	18 CLINIC
Patient			
Patient ID:	S1300323H	Patient Name:	PCDS UAT TestResident 323
Gender:	male	Date of Birth:	1974-08-31
Patient Level Information			
Is Patient an Enrollee?:	Yes		
CDMP Condition(s):	Asthma, Chronic Obstructive Pulmonary Disease (COPD)		

General fields

Visit Date:	2024-11-07
Visit Mode:	Face-to-face
Date of Chronic Consult:	2024-11-07T15:58:36+0800
Visit Date:	2024-11-07
Visit Mode:	Phone consult
Date of Chronic Consult:	2024-11-07T16:29:56+0800
Diagnosis and Complication	
Diagnosis Code:	Unspecified osteoporosis, site unspecified
Diagnosis Year:	2023
Complication Code:	Unspecified urinary incontinence, Retention of urine
Diagnosis Code:	Osteoarthritis: Hip
Diagnosis Year:	2024
Complication Code:	Nerve root and plexus compressions in other diseases classified elsewhere, Disorder of mineral metabolism, unspecified

Generalised Anxiety Disorder

Date of administering GAD-7:	2025-04-01
GAD-7 score:	10

Major Depressive Disorder

Date of administering PHQ-9:	2025-04-01
PHQ-9 score:	10

Combined Mental Health

Date of administering WHODAS 2.0:	2025-04-01
WHODAS 2.0 score:	10
I have performed psychoeducation:	No
I have assessed for social factors:	No
Provider that delivered psychotherapy/counselling:	COMIT
Date of enrollee attendance at psychosocial counselling:	2025-04-01
Psychotherapy/counselling Outcome:	psychotherapy-counselling-outcome
Date of referral to hospital/IMH:	2025-04-01

< Back

3. For Sensitive Health Information (SHI), PCP will not see the actual CDMP Condition, Diagnosis Code and Complication Code submitted. Generic description will be displayed:
 - a. CDMP Condition: Other CDMP conditions
 - b. Diagnosis Code: Other Diagnosis
 - c. Complication Code: Other Complication

6.3 Clinic Summary View – Health Plan

1. In the Clinic Summary View – Health Plan page, PCP can either search for individual enrollee or all Health Plans submission status for the clinic. By default, “All Health Plans” checkbox is checked.

The screenshot shows the 'Health Plan' search interface. At the top, there is a navigation bar with the Ministry of Health Singapore logo and Raffles Medical information. Below this, the 'Health Plan' section is titled. A search box is highlighted with a red border, containing the following elements:

- Search** header
- NRIC** field with a sub-label 'Search by NRIC' and an input box.
- Name** field with a sub-label 'Search by Name' and an input box.
- A checked checkbox labeled **All Health Plans**.
- A green **Search** button with a magnifying glass icon.
- A **Reset** button.

At the bottom of the page, there is a footer with links for 'Report Vulnerability', 'Privacy Statement', and 'Terms of Use', along with copyright information: '© 2019 Government of Singapore, Last Updated on 22 May 2020, Version 1.4.0'.

2. To search for a particular enrollee that currently or previously enrolled with the clinic, enter the full NRIC and/or partial or full Name of the enrollee.
3. To search for all enrollees that currently or previously enrolled with the clinic, click “Search” without providing NRIC or Name.
4. By clicking on “Reset”, all inputs entered in the Search Health Plan screen will be cleared.
5. Health Plan submission status will be displayed based on the data snapshot as of 11:59 PM the day before and display accordingly. By default, “Submission Date & Time” will be sorted in descending order.

MINISTRY OF HEALTH
SINGAPORE

HEALTH PLAN

Search

NRIC Name All Health Plans

Updated as of 24 Apr 2025

NRIC	Name	Enrolment Status	Health Plan Submission	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	MCR No.	Action
S130028P	PCDS UAT TestResident 288	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 02:54 PM	M12345C	View
S130027H	PCDS UAT TestResident 287	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 02:53 PM	M12345C	View
S120089Z	HealthHub UAT TestResident 89P	Enrolled	Yes	Pre-diabetes	04 Feb 2025	04 Feb 2025 05:38 PM	M12345C	View
S130041D	PCDS UAT TestResident 41D	Enrolment	Yes	Pre-diabetes, Hypertension, Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130023H	PCDS UAT TestResident 323	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130032Z	PCDS UAT TestResident 32Z	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130021A	PCDS UAT TestResident 321	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130020C	PCDS UAT TestResident 320	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130019C	PCDS UAT TestResident 319	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S130020H	PCDS UAT TestResident 200	De-enrolled (Withdrawn)	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View

< 1 2 3 4 5 ... 26 > 10 / page

6. PCP can sort “Submission Date & Time” by clicking on the sorting icon.
 - a. Descending Order – Latest Health Plan submission date time, followed by current and previous enrollees without any Health Plan submission (not in sequential order).

Health Plan

Search

NRIC Name All Health Plans

Updated as of 26 Oct 2025

NRIC	Name	Enrolment Status	Health Plan Submission	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	MCR No.	Action
S1300278I	PCDS SIT TestResident 278	De-enrolled (Change PCP)	Yes	Diabetes Mellitus	08 Nov 2024	08 Nov 2024 05:33 PM	M12345C	View
S1300239H	PCDS SIT TestResident 239	Enrolled	Yes	Pre-diabetes, Hypertension, Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	05 Nov 2024	05 Nov 2024 01:55 PM	M12345C	View
S1300213D	PCDS SIT TestResident 213	Enrolled	Yes	Pre-diabetes, Hypertension, Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	05 Nov 2024	05 Nov 2024 01:55 PM	M12345C	View
S1300212F	PCDS SIT TestResident 212	Enrolled	Yes	Pre-diabetes, Hypertension, Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	05 Nov 2024	05 Nov 2024 01:55 PM	M12345C	View
S1812194H	SHS SIT Existing Data 1	Enrolled	Yes	Diabetes Mellitus	04 Nov 2024	04 Nov 2024 11:21 AM	M12345C	View
S1300152I	PCDS SIT TestResident 152	De-enrolled (Change PCP)	Yes	Diabetes Mellitus	29 Oct 2024	29 Oct 2024 05:49 PM	M12345C	View
S1300155C	PCDS SIT TestResident 155	De-enrolled (Change PCP)	Yes	Pre-diabetes, Diabetes Mellitus	29 Oct 2024	29 Oct 2024 05:25 PM	M12345C	View
S1300148J	PCDS SIT TestResident 148	De-enrolled (Change PCP)	Yes	Pre-diabetes, Hypertension, Hyperlipidemia (Lipid Disorders)	29 Oct 2024	29 Oct 2024 05:25 PM	M12345C	View
S1300151J	PCDS SIT TestResident 151	Enrolled	Yes	Hyperlipidemia (Lipid Disorders), Diabetes Mellitus	29 Oct 2024	29 Oct 2024 03:52 PM	M12345C	View
S1201024I	HH TestResident 1024	De-enrolled (Change PCP)	Yes	Hypertension	09 Oct 2024	09 Oct 2024 02:13 PM	M12345C	View

< 1 2 3 4 5 ... 31 > 10 / page

- b. Ascending Order - Current and previous enrollees without any Health Plan submission (not in sequential order), followed by the latest Health Plan submission date time.
- Note: to review records with a Health Plan Submission status of “No”, sort the Submission Date column in ascending order.

Health Plan

Search

NRIC Name All Health Plans

Updated as of 26 Oct 2025

NRIC	Name	Enrolment Status	Health Plan Submission	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	MCR No.	Action
S1771561B	Resident 100	Enrolled	No	-	-	-	-	
S2101900C	CHAS6TestResident	De-enrolled (Change PCP)	No	-	-	-	-	
S1500929B	Resident 98	Enrolled	No	-	-	-	-	
S1500965I	GPC E2E TestResident 65	De-enrolled (Change PCP)	No	-	-	-	-	
S2902543A	AIC SEA Training 1543	Enrolled	No	-	-	-	-	
S1907453F	HSG CRM NR 040	De-enrolled (Change PCP)	No	-	-	-	-	
S2101073B	Resident 04	Enrolled	No	-	-	-	-	
S1300244D	PCDS SIT TestResident 244	Enrolled	No	-	-	-	-	
S1500901B	Resident 09	De-enrolled (Change PCP)	No	-	-	-	-	
S1300425J	PCDS Test Resident 0425	De-enrolled (Withdraw)	No	-	-	-	-	

< 1 2 3 4 5 ... 31 > 10 / page

7. PCP can refer to “Enrolment Status” to verify enrollee current enrolment status with the clinic or HSG programme. It can be either Enrolled, De-enrolled (Change PCP), De-enrolled (Withdraw), De-enrolled (NEHR Opt-Out) or Exclusion.
 - Enrolled - Refers to a patient is enrolled to your clinic.
 - De-enrolled (Change PCP) - Refers to a patient is no longer enrolled to your clinic due to change PCP.
 - De-enrolled (Withdraw) - Refers to a patient is no longer enrolled to your clinic due to withdrawal from HSG enrolment and is no longer entitled to HSG benefits.
 - De-enrolled (NEHR Opt-Out) - Refers to a patient is no longer enrolled in HSG programme due to opting out of the NEHR.
 - Exclusion - Refers to scenarios such as a patient is deceased or when patient’s citizenship or permanent residency has been revoked. You may wish to reach out to the patient or their caregiver directly for more information.
8. The Health Plan listing includes:
 - a. Latest Health Plan submission status for the clinic’s enrollees
 - b. Health Plan submitted before change of PCP
 - c. Enrollee that de-enrol from HSG
 - d. Enrollee that opted out from NEHR subsequently after one or more HSG consultation
 - e. Deceased enrollee

6.4 Enrollee View – Health Plan

1. To view enrollee latest Health Plan, click on “View” link under Action column.

Health Plan

Search

MHC Search by MHC Name Search by Name All Health Plans

Updated as of 24 Apr 2025

MHC	Name	Enrollment Status	Health Plan Substitution	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	MCR No.	Action
S1302089	PCDS UAT TestResident 288	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:54 PM	M12345C	View
S1302074	PCDS UAT TestResident 287	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:53 PM	M12345C	View
S1302072	HealthHub UAT TestResident 897	Enrolled	Yes	Pre-diabetes	04 Feb 2025	04 Feb 2025 19:38 PM	M12345C	View
S1302423	PCDS UAT TestResident 412	Enrollment	Yes	Pre-diabetes, Hypertension, Hyperlipidemia, Lipid Disorders, Diabetes Mellitus	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302029	PCDS UAT TestResident 323	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302022	PCDS UAT TestResident 322	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302024	PCDS UAT TestResident 321	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302020	PCDS UAT TestResident 320	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302102	PCDS UAT TestResident 319	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View
S1302208	PCDS UAT TestResident 200	De-enrolled (Withdrawal)	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M12345C	View

1 2 3 4 5 ... 28 > 10 / page

2. Only clinic's current active enrollee latest Health Plan will be displayed.
 Note: below is a sample of Health Plan with minimal health goals and goal measures.

MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
 BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Health Plan >

Health Plan Details

Health Goals

Your target HbA1c: $\leq 7\%$.

Your target blood pressure: $<140/90$ mmHg

Monitor your blood pressure 1 times per week, if feeling unwell, please consult your doctor.

Your target LDL-C: <1.8 mmol/L

Your target body weight: 72.5 kg

As a progressive milestone, work towards achieving body weight of 65 kg in 4 month(s).

Vaccination Recommendation

National Adult Immunisation Schedule (NAIS) only.
Get your recommended vaccination(s):

Vaccination Type	Suggested Next Due Date
✓ Influenza (INF)	14 Feb 2025
✓ Pneumococcal conjugate (PCV)	15 Feb 2025
✓ Pneumococcal polysaccharide (PPSV23)	16 Feb 2025
✓ Tetanus, reduced diphtheria & acellular pertussis (Tdap)	17 Feb 2025
✓ Human papillomavirus (HPV2 or HPV4)	18 Feb 2025
✓ Hepatitis B (HepB)	19 Feb 2025
✓ Measles, mumps & rubella (MMR)	20 Feb 2025
✓ Varicella (VAR)	21 Feb 2025

Exercise Recommendation

Include as part of your exercise routine

	Default Advice Served to Residents	Optional Comments
✓ Aerobic exercise Engage in 50 minute(s) of moderate intensity aerobic exercise 2 day(s) per week.	Engaging in aerobic exercises can enhance the health of your heart and lungs.	Test123
✓ Aerobic exercise Engage in exercise 3 day(s) per week.	Engaging in aerobic exercises can enhance the health of your heart and lungs.	morning walk
✓ Break up your sedentary time by aiming to do 8000 step(s) per day	Reducing sedentary time can help to lower the risk of chronic illnesses and enhance mental health.	Test123
✓ Strength exercise	Incorporating strength exercises at least 2 times a week can strengthen your muscles and bones, making it easier to perform daily tasks.	1A strength exercise is any activity that makes your muscles work harder than usual. This increases your muscles' strength, size, power and endurance. The activities involve using your body weight or working against a resistance.
✓ Balance exercise	Incorporating balance exercises can enhance your body control and help prevent falls and injuries.	1Standing with your weight on one leg and raising the other leg to the side or behind you.
✓ Flexibility exercise	Incorporating flexibility exercises can improve your joint mobility, making it easier to perform daily tasks.	1Flexibility exercises are activities that improve the ability of a joint to maintain the movement necessary for carrying out daily tasks and physical activity.

Note: This goal is applicable for residents assessed to be in the Green & Orange 1 (well controlled) tier, in reference to BMI Control care protocol.

Diet Recommendation

When planning your meals,

	Default Advice Served to Residents	Optional Comments
✓ Limit sodium intake	Manage your sodium intake by limiting it to no more than 1 teaspoon of salt a day. Avoid high-sodium foods, including processed or canned foods, sauces, gravies, and soups.	1Reduce sodium intake to maintain BP
✓ Limit sugar intake	Keep your sugar intake in check by limiting it to no more than 10 teaspoons a day. Avoid high-sugary drinks, fruit juice, sweeties, ice cream, cookies, kusho, cakes.	1Men should consume no more than 9 teaspoons (36 grams or 150 calories) of added sugar per day.
✓ Limit saturated fat intake	Avoid consumption of foods high in saturated fats, such as fatty meat, full fat dairy products, fried foods or cakes. Choose healthier oils like olive, canola or sunflower oil.	1Saturated fats are bad for your health
✓ Control carbohydrate intake	Manage your intake of foods high in carbohydrates such as rice, noodles, bread, pasta, potatoes.	1A controlled carbohydrate diet means that meals contain carbohydrate-rich foods in fairly equal amounts.
✓ Control calorie intake	Use HPB's My Healthy Plate as a guide to ensure a balanced and varied diet.	1Cut one high-calorie treat. Try to remove one high-calorie food item each day.
✓ Have sufficient fibre intake	Incorporate high fibre foods such as oats, barley, lentils, brown rice and wholegrain products in addition to fruits and vegetables.	1Increasing dietary fibre and wholegrain intake is likely to reduce the risk of cardiovascular disease
✓ Have sufficient protein intake	Incorporate protein as part of every meal. Good sources of protein include poultry, fish, tofu and beans.	1Your body needs protein to stay healthy and work the way it should. More than 10,000 types are found in everything from your organs to your muscles and tissues to your bones, skin, and hair. Protein is also a critical part of the processes that fuel your energy and carry oxygen throughout your body in your blood.

Smoking Cessation

Quit smoking by 12 Jan 2025

Reduce to 12 cigarette stick(s) per day in 6 month(s).

Not ready to quit smoking, review after 16 Apr 2025

Programme Recommendation

Participate in the following programme(s):

	Programme
✓ Weight Management Programme	Weight management programmes are designed to empower participants to make positive lifestyle changes to achieve the best outcomes in terms of weight loss and sustainability.
✓ Smoking Cessation Programme	Test abc123!@#
✓ Chronic Disease-specific Programme	Testing Chronic disease %^&{*
✓ Others, please specify: National Steps Challenge rewards you for staying active. Start moving now and be rewarded daily!	

Active Aging Centre

Visit nearest Active Aging Centre for the following:

✓ **Physical activities sign-up**

✓ **Mind-stimulating and social activities sign-up**

✓ **Vital signs monitoring**

✓ **Others, please specify: Other -Ageing Goal2**

One thing to start working on today

Note2 Eat a variety of foods that includes fruit, vegetables, legumes, nuts, seeds, and whole grains.

Record of Discussion

note 1 Has good control of asthma with regular preventive inhaler.He cited his wish to attend his grandchildrens wedding as the main motivation to make lifestyle changes .Learning how to live your life with purpose can lead to a sense of control, satisfaction, and general contentment. Feeling like what you do is worthwhile is, arguably, a significant key to a happy life. But what this means is different for each person.As working professionals, we may be so caught up with work that it's easy to sacrifice our health to get the job done. Don't do that. Not only does taking good care of your body helps you function at your peak, your work performance will also improve. Check out these tips to help you get healthier without major changes to your lifestyle.

Recommended Next Check-in

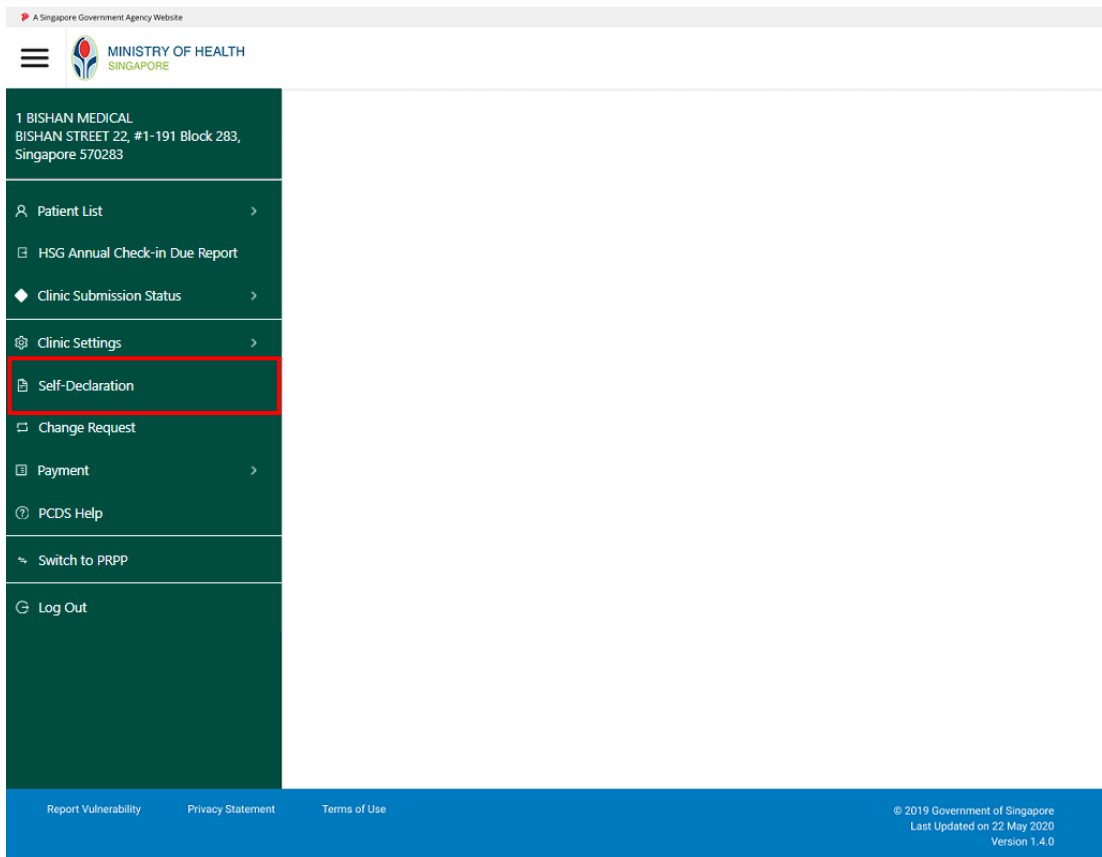
Jun 2025

< Back

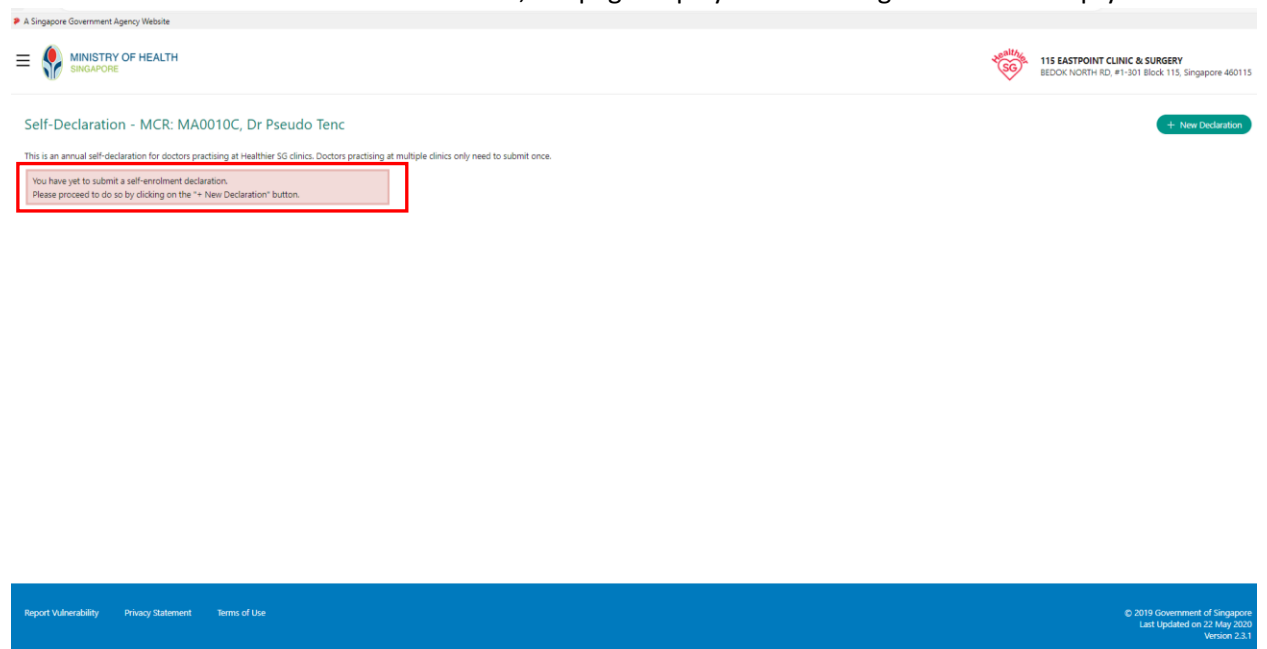
7 [For doctors] Self-Declaration

7.1 View Self-Declaration Submission

1. To review/submit self-declaration, click on “Self-Declaration” at the left-side menu after logging in.



2. If no declaration was submitted before, the page displays liner message below and empty list.



3. If declaration was submitted before, record of latest declaration submitted will be displayed.
 - a. If you submitted declaration with self-enrolment option, the record displays the selected clinic information, Declaration “S” and submitted Date Time.

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

18 CLINIC TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z New Declaration

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	S	13 Mar 2025 15:05

Your declaration has been submitted successfully.

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- b. If you submitted declaration with close relative(s) enrolment option, the record(s) display the selected clinic(s) information, Declaration “R” and submitted Date Time.

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

18 CLINIC TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z New Declaration

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	R	13 Mar 2025 15:04
9402662 - 338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615)	R	13 Mar 2025 15:04

Your declaration has been submitted successfully.

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- c. If you submitted declaration with self and close relative(s) enrolment option, the record(s) display the selected clinic(s) information, Declaration “SR” and submitted Date Time.

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

18 CLINIC TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z New Declaration

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	SR	13 Mar 2025 15:02
9402662 - 338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615)	SR	13 Mar 2025 15:02

Your declaration has been submitted successfully.

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- d. If you submitted declaration with no enrolment of self nor close relative(s) option, the record displays empty clinic information, Declaration “N” and submitted Date Time

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

18 CLINIC TOWER ROAD, #1-228 Block 101, Singapore 32101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z + New Declaration

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HQ Code - Clinic Name	Declaration*	Submitted Date Time
	N	13 Mar 2025 15:08

< 1 > 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

7.2 Submit Self-Declaration

1. To review/submit self-declaration, click on “Self-Declaration” at the left-side menu after logging in.

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

1 BISHAN MEDICAL
BISHAN STREET 22, #1-191 Block 283,
Singapore 570283

- 🔍 Patient List >
- 📅 HSG Annual Check-in Due Report
- ◆ Clinic Submission Status >
- ⚙️ Clinic Settings >
- 📄 Self-Declaration
- 📄 Change Request
- 📄 Payment >
- 🔗 PCDS Help
- 🔗 Switch to PRPP
- 🔗 Log Out

Report Vulnerability Privacy Statement Terms of Use

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Last Updated on 22 May 2020
Version 1.4.0

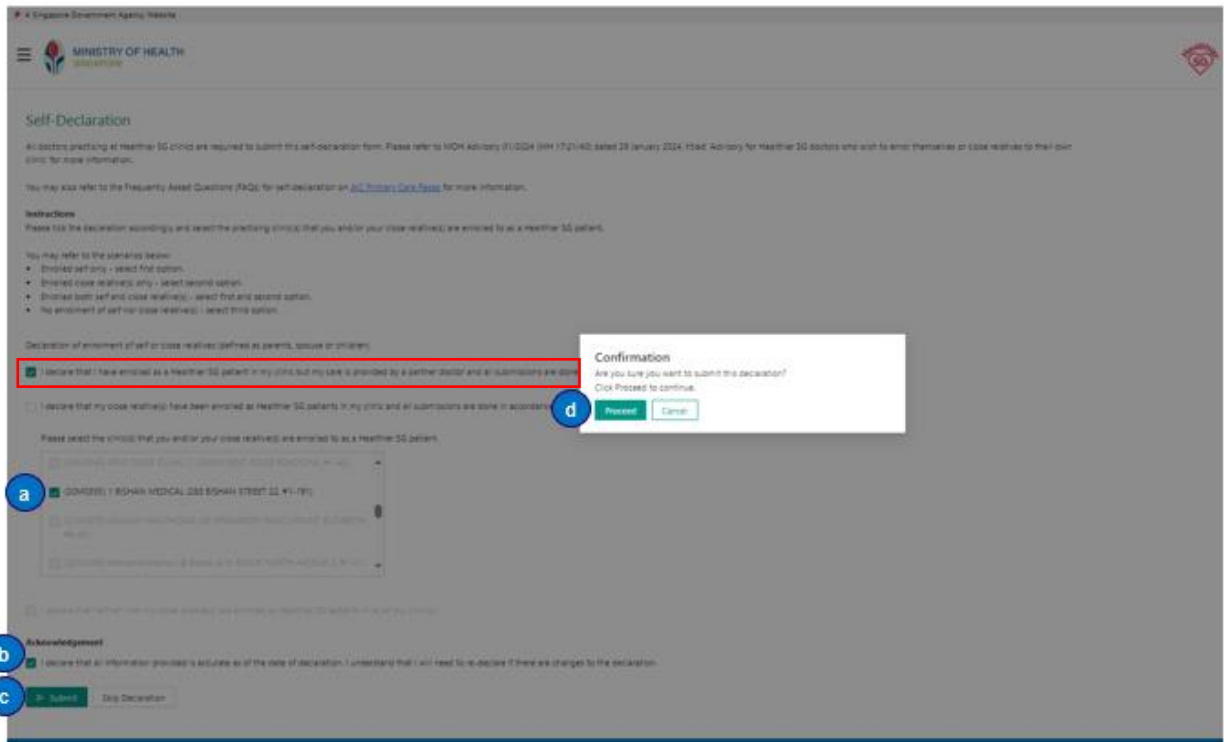
2. From Self-Declaration Summary page, click on “+ New Declaration”.

The screenshot shows the top navigation bar with the Ministry of Health Singapore logo and the Healthier SG logo for Raffles Medical at 10 Airport Boulevard. The main heading is "Self-Declaration - MCR: M05795I, Dr Cheah Tiang Seng Jason". A red box highlights a green button labeled "+ New Declaration". Below the heading, a message states: "This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once." A pink box contains the text: "You have yet to submit a self-enrolment declaration. Please proceed to do so by clicking on the '+ New Declaration' button". The footer contains links for "Report Vulnerability", "Privacy Statement", and "Terms of Use", along with copyright information for the Government of Singapore, dated 2019, last updated on 22 May 2020, version 1.4.0.

3. Self-Declaration page will be displayed, allowing you to proceed with your submission. Note: During exercise period, this page will be your landing page upon logging in if you have not yet submitted any declaration.

The screenshot shows the "Self-Declaration" page. At the top, there is a message: "You have not submitted a self-declaration. Please proceed to submit the self-declaration form below." The page title is "Self-Declaration". Below the title, there is a paragraph of text: "All doctors practising at Healthier SG clinics are required to submit this self-declaration form. Please refer to MOH Advisory 01/2024 (MH 17:21/40) dated 29 January 2024, titled 'Advisory for Healthier SG doctors who wish to enrol themselves or close relatives to their own clinic' for more information." There is a link to "AIC Primary Care Pages" for more information. The "Instructions" section asks the user to tick the declaration accordingly and select the practising clinic(s) that they and/or their close relatives are enrolled to as a Healthier SG patient. It lists four scenarios: 1. Enrolled self only - select first option. 2. Enrolled close relative(s) only - select second option. 3. Enrolled both self and close relative(s) - select first and second option. 4. No enrolment of self nor close relative(s) - select third option. Below the instructions, there is a section titled "Declaration of enrolment of self or close relatives (defined as parents, spouse or children)". It contains three radio button options: 1. "I declare that I have enrolled as a Healthier SG patient in my clinic but my care is provided by a partner doctor and all submissions are done in accordance to prevailing MOH clinical and claims guidelines." 2. "I declare that my close relative(s) have been enrolled as Healthier SG patients in my clinic and all submissions are done in accordance to prevailing MOH clinical and claims guidelines." 3. "I declare that neither I nor my close relative(s) are enrolled as Healthier SG patients in all of my clinic(s)." A red box highlights these three options. At the bottom, there are two buttons: "Submit" and "Skip Declaration". The footer contains the same navigation links and copyright information as the previous screenshot, but with version 2.3.1.

4. Select the declaration option you would like to submit.
5. If the option selected is “Enrolled self”, clinic list is displayed.
 - a. Select only 1 clinic where you would like to indicate where the enrolment is in.
 - b. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - c. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - d. Click on Proceed button to submit your self-enrolment declaration.



6. If the option selected is “Enrolled close relative(s) only”, clinic list is displayed.
 - a. Select 1 or more clinic(s) where you would like to indicate where the enrolment is in.
 - b. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - c. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - d. Click on Proceed button to submit your declaration.

Self-Declaration

All doctors practicing at Healthier SG clinics are required to submit this self-declaration form. Please refer to MOH Advisory DT/2024 (SM 17/21/42) dated 28 January 2024 (link: [MOH Advisory for Healthier SG doctors who wish to enrol themselves or close relatives at their own clinic](#)) for more information.

You may also refer to the frequently asked questions (FAQs) for self-declaration on [the Healthier SG website](#) for more information.

Instructions

Please tick the declaration accordingly and select the practicing clinic(s) that you and/or your close relative(s) are enrolled to as a Healthier SG patient.

You may refer to the scenarios below:

- Enrolled self only - select first option.
- Enrolled close relative(s) only - select second option.
- Enrolled both self and close relative(s) - select first and second option.
- No enrolment of self nor close relative(s) - select third option.

Declaration of enrolment of self or close relatives defined as parents, spouse or children:

I declare that I have enrolled as a Healthier SG patient in my clinic but my care is provided by a partner doctor and all submissions are done in accordance with the Healthier SG guidelines.

I declare that my close relative(s) have been enrolled as Healthier SG patients in my clinic and all submissions are done in accordance with the Healthier SG guidelines.

Please select the clinic(s) that you and/or your close relative(s) are enrolled to as a Healthier SG patient.

Q20MS22: APPROVED CLINIC (7 FALCONG PAGAR PLAZA, #2-102)
 Q20MS40: KENT RIDGE CLINIC (7 LOWER KENT RIDGE ROAD ONE, #1-42)
 Q20MS22: 1 BISHAN MEDICAL (223 BISHAN STREET 22, #1-19)
 Q20MS22: ARUKAM HEALTHCARE (38 IRRAWADDY ROAD MOUNT SUGARBITH, #4-42)

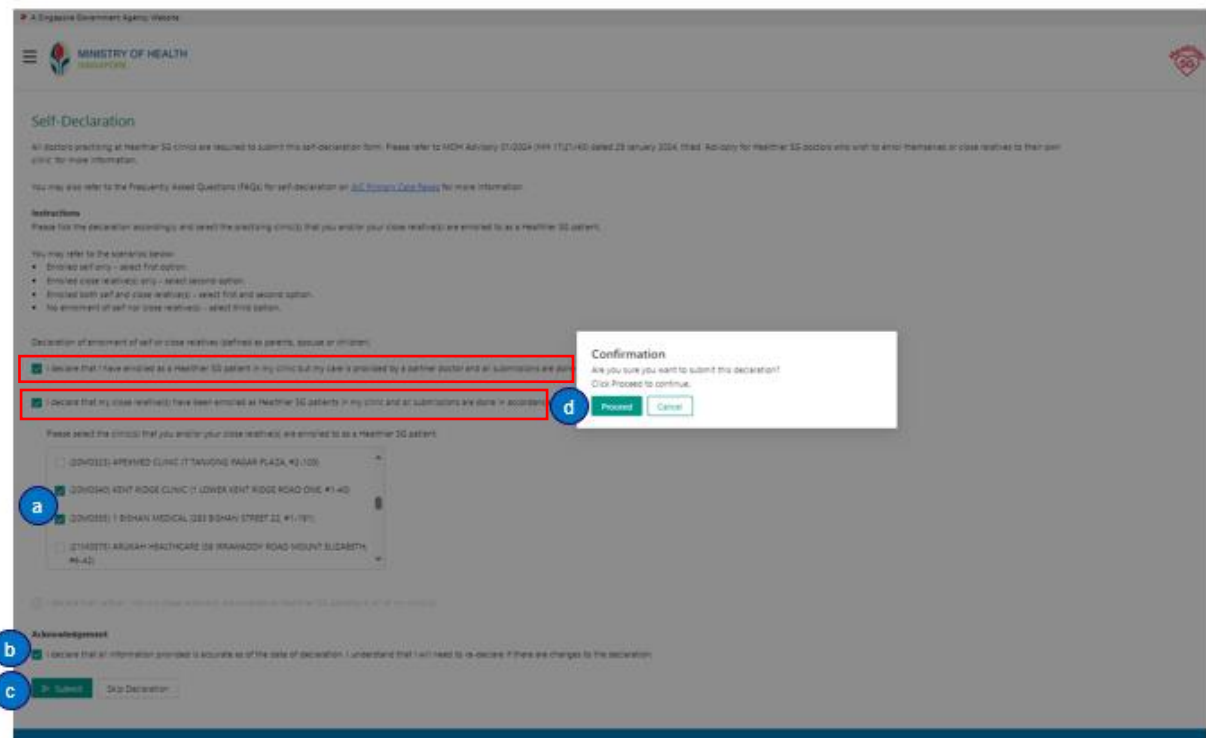
Acknowledgement

I declare that all information provided is accurate as of the date of declaration. I understand that I will need to re-declare if there are changes to the declaration.

Confirmation

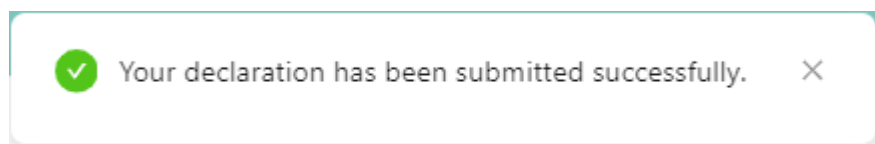
Are you sure you want to submit this declaration?
Click Proceed to continue.

7. If the option selected is “Enrolled both self and close relative(s)”, clinic list is displayed.
 - a. Select 1 or more clinic(s) where you would like to indicate where the enrolment is in.
 - b. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - c. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - d. Click on Proceed button to submit your declaration.



8. If the option selected is “No enrolment of self nor close relative(s)”
 - a. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - b. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - c. Click on Proceed button to submit your declaration

9. Once submitted successfully, a message prompt will be displayed:



10. If the option is “Skip Declaration”
 - a. Click on Skip Declaration, confirmation box with Proceed and Cancel buttons will be displayed.
 - b. Click on Proceed button to confirm.
 - c. You will be redirect to the “Enrolled Patient” page.