

Primary Care Digital Services (PCDS)

User Guide

<https://pcds.sg>

Version 2.6
27 Apr 2025



MINISTRY OF HEALTH
SINGAPORE

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Chapter 1 - Introduction

1.1 About PCDS

Primary Care Digital Services (PCDS) is planned as a front-end solution to support GPs while they transit to a Healthier SG (HSG)-compatible Clinic Management System within a year from HSG launch.

PCDS is not a full-fledged CMS solution and does not replace the function of CMS/Electronic Medical Record (EMR) clinical documentation. The functionalities are intended to cover key HSG workflows:

- Enrolment (include Assisted Enrolment and view capacity).
- ¹Residents' Health Plan (Create, View and Print).
- ¹Simple Referral Management (Create, Update, Print and Cancel).
- ¹Care Reporting Data Submission for HSG via spreadsheet upload.

1.2 Help Section

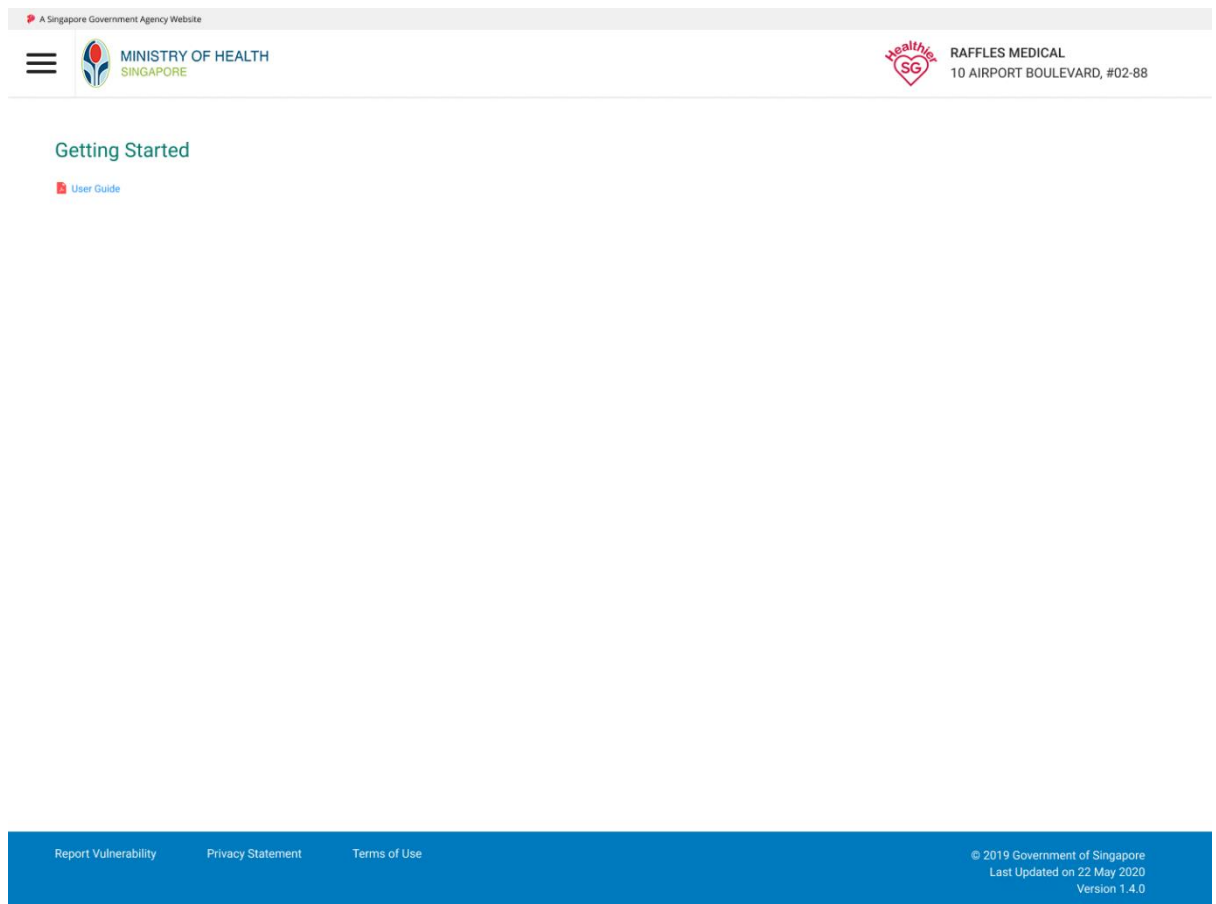
1. To provide easy access to resources, the latest version of the PCDS User Guide can be found in the portal.
2. To access these resources, click on "PCDS Help" at the left-side menu after logging in.

The screenshot displays the PCDS portal interface. On the left, a dark green sidebar contains a menu with the following items: '<Clinic Name/>', '<Clinic Address/>', 'Patient List', 'Clinic Settings', 'PCDS Help' (highlighted with a red box), 'Switch to PRPP', and 'Log Out'. The main content area shows a search bar with 'd From Clinic', a '+ Enrol New Patient' button, and a table of patient data. The table has columns for NRIC, Age, Mobile Number, Enrolment Date, Follow Up Status, and First Health Plan Discussion Claimable?. The footer includes 'Terms of Use' and copyright information: '© 2019 Government of Singapore, Last Updated on 22 May 2020, Version 1.4.0'.

NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S650001A	57	90000001	05 May 2022	New	Yes
S650002B	57	90000002	05 May 2022	New	Yes
S650003C	57	90000003	05 May 2022	Contacted	Yes
S650004D	57	90000004	05 May 2022	Contacted	No
S650005E	57	90000005	04 May 2022	New	Yes
S650006F	57	90000006	04 May 2022	New	Yes
S650007G	57	90000007	04 May 2022	New	Yes
S650008H	57	90000008	04 May 2022	New	Yes
S650009I	57	90000009	03 May 2022	Contacted	No
S6500010A	57	90000010	03 May 2022	Contacted	No

¹These PCDS features have ceased effective 24 November 2024.

3. Getting Started page will be displayed. Click on the hyperlink to download the latest version of PCDS User Guide.

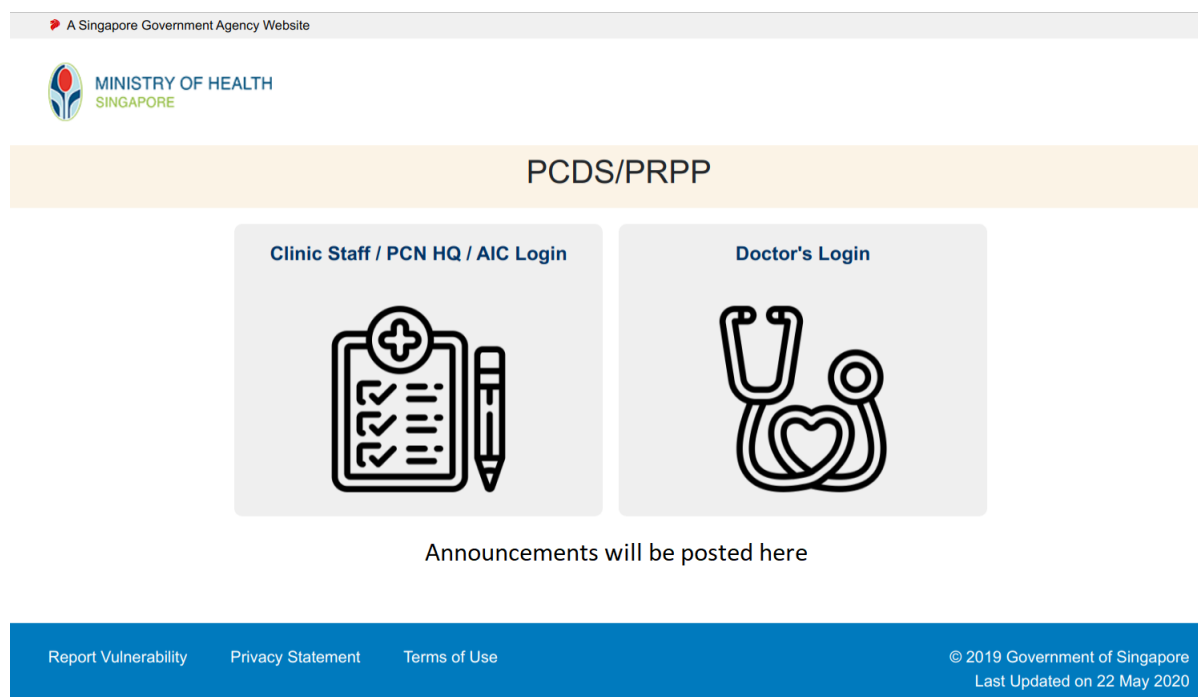


1.3 Support Contact Details

1. You may write to synapxe.pcds.support@synapxe.sg for specific technical queries.
2. For other enquiries:
GP hotline 66321199
Patient MOH general hotline 63259220

1.4 Announcement Section

Please refer to the announcement section at the login page of PCDS/PRPP for any important announcements regarding PCDS/PRPP (e.g. scheduled maintenance downtime).



1.5 Setting up PCDS for your clinic

As PCDS is a web-based system, the setup is fast and simple. Either you or your clinic staff can set up PCDS easily. Go to <https://pcds.sg>. You may wish to bookmark this page in your browser for quick access.

Please ensure that the Unique Entity Number (UEN) tied to your CorpPass is the same as your clinic's UEN in the MOH electronic licensing (eLIS) system, as credentials between these two systems are matched during the log in process.



- If your CorpPass UEN is different from your eLIS UEN, please contact AIC GP Helpline 6632 1199 or your AIC account manager for assistance.
- If your CorpPass UEN is the same as your eLIS UEN, please check that the CorpPass administrator has assigned digital service access to other users within the entity who need access.

Your clinic's CorpPass account will be tied to the user's SingPass ID and you will only require your SingPass to log in.

Please ensure that the CorpPass administrator has assigned digital service **"MOH-PHP-CP (MOH Patient Health Profile)"** to the CorpPass users within the entity who need access.


CorpPass user guide on how to setup, assign and manage User's Digital Service Access can be downloaded for "Admin & Sub-Admin" from this link [Corppass - User Guides](#).

1. All users must have a valid SingPass account to log in to PCDS. Doctors and clinic assistants can login by selecting “Clinic Staff/PCN HQ/AIC Login” using the clinic assistant’s SingPass account to add GPs via the “Practising Doctors” sub-tab under the “Clinic Settings” tab.

- 



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[Log Out](#)



3. Doctors who have been granted access to a clinic will be able to login using their SingPass by selecting “Doctor’s Login” for subsequent log-ins. Clinic assistants should continue to select “Clinic Staff Login” and login using their SingPass details.

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PCDS/PRPP

Clinic Staff / PCN HQ / AIC Login



Doctor's Login




Announcements will be posted here

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4. For Clinic assistant, select clinic from the drop-down list.
- Single Clinic – defaulted to assigned clinic

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Clinic/PCN Name

338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System

☐ PRPP ☐ PCDS


[Next](#)

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- Multiple Clinics – select clinic from the drop-down list

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Clinic/PCN Name

Please select ▼

Select System


☐ PRPP ☐ PCDS

Next

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Clinic/PCN Name

338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System

☐ PRPP ☐ PCDS


Next

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5. Select system “PCDS”.

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Clinic/PCN Name

338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System

☐ PRPP ☒ PCDS

Next


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6. Click “Next”.

Note: After user has selected his/her respective HSG Clinics, the system will be enabled based on user and clinic access rights.

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Clinic/PCN Name

338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615) ▼

Select System

☐ PRPP ☒ PCDS


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For PCN HQ staff, select PCN from the dropdown list.

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Clinic/PCN Name

RAFFLES MEDICAL PCN

Select System

☐ PRPP ☒ PCDS


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7. Patients enrolled to the clinic will be displayed.

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 **RAFFLES MEDICAL**
10 AIRPORT BOULEVARD, #02-88

Enrolled Patients | De-Enrolled From Clinic + Enrol New Patient

Search Patient

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S6500001A	57	90000001	05 May 2022	New	Yes
patient zero two	S6500002B	57	90000002	05 May 2022	New	Yes
patient zero three	S6500003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S6500004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S6500005E	57	90000005	04 May 2022	New	Yes
patient zero six	S6500006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S6500007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S6500008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S6500009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S6500010A	57	90000010	03 May 2022	Contacted	No

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Chapter 2 - Clinic Settings

2.1 Clinic Profile

1. To view or update Clinic Profile information, open the side menu and click on Clinic Settings > Clinic Profile
2. Enter / Edit the Clinic Profile information. Click “Save”.

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Clinic Profile

Please provide your contact information below.

Clinic	<input type="text" value="Demo Vaccination Centre (Testing)"/>
Primary Email *	<input type="text" value="ramadevi.ramadevi@ihis.com.sg"/>
Secondary Email	<input type="text" value="lwino.khin.mar@ihis.com.sg"/>
Main Line *	<input type="text" value="87126973"/>
Primary Mobile Number *	<input type="text" value="86207695"/>
Secondary Mobile Number	<input type="text" value="86207695"/>
Safe Entry App ID	<input type="text" value=""/>
	<small>e.g. PROD-53235176B-507373-CLINICNAME1-SE</small>
Laboratory (Default)	<input type="text" value="Pathnova Laboratory"/>
Days Clinic is Open	<div><input type="checkbox"/> Sunday <input checked="" type="checkbox"/> Monday <input checked="" type="checkbox"/> Tuesday <input checked="" type="checkbox"/> Wednesday <input checked="" type="checkbox"/> Thursday <input checked="" type="checkbox"/> Friday <input type="checkbox"/> Saturday <input type="checkbox"/> Public Holidays</div>

Last updated by NIR-MHCP GP on 10/11/2022 1:23:23 PM

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2.2 Practising Doctors

1. To view, add, or delete Practising Doctors information, open the side menu and click on Clinic Settings > Practising Doctors.

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<Clinic Name/>
<Clinic Address/>

Enrol New Patient

Patient List

Clinic Settings

PCDS Help

Switch to PRPP

Log Out

Clinic Profile

Practising Doctors

			Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S6500001A	57	90000001	05 May 2022	New	Yes	
S6500002B	57	90000002	05 May 2022	New	Yes	
S6500003C	57	90000003	05 May 2022	Contacted	Yes	
S6500004D	57	90000004	05 May 2022	Contacted	No	
S6500005E	57	90000005	04 May 2022	New	Yes	
S6500006F	57	90000006	04 May 2022	New	Yes	
S6500007G	57	90000007	04 May 2022	New	Yes	
S6500008H	57	90000008	04 May 2022	New	Yes	
S6500009I	57	90000009	03 May 2022	Contacted	No	
S6500010A	57	90000010	03 May 2022	Contacted	No	


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2. Practising Doctors page will be displayed with a list doctors MCR No. and Name.




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Practising Doctors

MCR No.

MCR No.	Name	Action
M12005G	NIR-MHCP GP	
M22222D	Doctor Two	
DR22222F	Doctor Three	

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3. To add new doctor information, enter the MCR No. and click “Add”.


Practising Doctors

MCR No. *

4. If doctor MCR No. is found, a message will be displayed with the Doctor’s Name and Doctor’s MCR No. Click “Confirm” to save the record.

Doctor Found!
Name: Name of S3000601A
MCR No.: M22222D
Add this doctor?

5. The newly added record will be displayed in the list.
6. To delete a doctor information, click on the Trash bin icon next to it.


MCR No.	Name	Action
DR000001B	Name of S80000002A	


Chapter 3 - Enrolment

3.1 Assisted Enrolment

1. To enrol a patient in HealthierSG programme, open the side menu and click on Patient List > Enrolled Patients.

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<Clinic Name/>
<Clinic Address/>

Enrolled From Clinic

+ Enrol New Patient

Patient List >

Enrolled Patients

Filters

Reset All

Clinic Settings >

PCDS Help

Switch to PRPP

Log Out

NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S6500001A	57	90000001	05 May 2022	New	Yes
S6500002B	57	90000002	05 May 2022	New	Yes
S6500003C	57	90000003	05 May 2022	Contacted	Yes
S6500004D	57	90000004	05 May 2022	Contacted	No
S6500005E	57	90000005	04 May 2022	New	Yes
S6500006F	57	90000006	04 May 2022	New	Yes
S6500007G	57	90000007	04 May 2022	New	Yes
S6500008H	57	90000008	04 May 2022	New	Yes
S6500009I	57	90000009	03 May 2022	Contacted	No
S6500010A	57	90000010	03 May 2022	Contacted	No


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2. Click on “+ Enrol New Patient”.

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Enrolled Patients | De-Enrolled From Clinic

+ Enrol New Patient

Search Patient

Search by NRIC

Filters Reset All

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S6500001A	57	90000001	05 May 2022	New	Yes
patient zero two	S6500002B	57	90000002	05 May 2022	New	Yes
patient zero three	S6500003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S6500004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S6500005E	57	90000005	04 May 2022	New	Yes
patient zero six	S6500006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S6500007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S6500008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S6500009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S6500010A	57	90000010	03 May 2022	Contacted	No


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3. Patient Profile Search NRIC page will be displayed. Enter full patient's NRIC and click on "Enrol" to assist patient to enrol to your clinic.

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
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Patient Profile

NRIC *

S1300033F


 Enrol < Back


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4. If patient is eligible for enrolment, the Patient Profile page will be displayed. Otherwise, if patient is not eligible for enrolment, message prompt will be displayed.

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
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Patient Profile

NRIC *

S1300033F

 Enrol < Back

 Patient is not eligible for enrolment. 

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5. For **new** enrollees and non-enrollees patient profiles **created on PCDS** from 24 Nov 2023, patient profile and details displayed on the Patient Profile page would need to be verified and updated accordingly. The editable fields include:

- ID Type¹
- ID Expiry Date²
- Nationality³
- Mobile Number
- Email
- Address fields – Postal Code, Block, Street Name, Level and Unit No. [Address can be retrieved from OneMap by clicking “Get Address”]

Once the fields are verified to be up-to-date and correct, click “Save”.

For Singapore Citizens:

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Healthier SG 115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrol New Patient >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC *	Full Name *	ID Type
513110048	PCDS_UAT TestResident 5	Singapore Pink Identification ...
Nationality	Race *	Gender *
SINGAPORE CITIZEN	British	Male
Date of Birth *		
12 Jun 1975		
Mobile Number *	Email	

Address

Postal Code *	Block No. *	Street Name *	Level and Unit No.
792466	34T		# 21 - 466

Get Address

Save < Back

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For Permanent Residents:

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115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrol New Patient >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC *	Full Name *	ID Type	ID Expiry Date
S1211003D	PCDS_UAT_TestResident 4	Singapore Blue identification ...	Select date
Nationality	Race *	Gender *	Date of Birth *
	Sri Lankan	Female	11 May 1974
Mobile Number *	Email		
87164010	test@gmail.com		

Address

Postal Code *	Block No. *	Street Name *	Level and Unit No.
570192 Get Address	105		# 92 - 225

[Save](#) [Back](#)

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¹ID Type is only editable for non-Singapore Citizens.

²ID Expiry Date is only editable for non-Singapore Citizens.

³Nationality is only editable for non-Singapore Citizens.

6. You will need to read through and acknowledge the Healthier SG Terms and Conditions. To acknowledge, select the checkbox beside the acknowledgement message. Click “Confirm” to complete the patient’s enrolment.

Enrol Patient?

Healthier SG enrolment terms & conditions.

Last updated: 16 May 2023

Introduction

1. Healthier SG (the “**Programme**”) is a multi-year transformation strategy by the Ministry of Health (“**MOH**”) to shift the focus of Singapore’s healthcare system beyond caring for individuals who are sick, to proactively preventing individuals from falling ill.
2. The Programme aims to empower Singapore Citizens and Singapore Permanent Residents who enrol in the Programme (each, an “**Enrolee**”) to become healthier and improve their quality of life through preventive care, anchored by a strong patient-doctor relationship with a participating primary care provider, and supported by the relevant healthcare cluster. Enrolees may also be granted enhanced access to relevant lifestyle and preventive health programmes. The features of the Programme may be adjusted from time to time to improve the experience and health outcomes for Enrolees

☒ Patient has given consent and acknowledged the terms and conditions for Healthier SG enrolment.

Confirm

Cancel

7. If a valid mobile number was provided, an acknowledgement SMS will be sent to notify that the enrolment has been successfully completed.



SMS Content:

“Dear [Patient Name], thank you for participating in Healthier SG. You have successfully enrolled to [Clinic Name] on [Date and Time of enrolment] to be your family doctor. If unauthorised, please contact MOH hotline at 63259220.”

3.2 View Enrolled Patient List

1. Upon logging in to PCDS or after clicking on the “Enrolled Patient’s” tab, the list of patients enrolled to the user clinic will be displayed.
2. Enrolled Patient List can be sorted by either Name, Age, Enrolment Date, Follow Up Status, or First Health Plan Discussion Claimable column.

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Enrolled Patients

De-Enrolled From Clinic

+ Enrol New Patient

Search Patient

Search by NRIC

Filters

Reset All

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S6500001A	57	90000001	05 May 2022	New	Yes
patient zero two	S6500002B	57	90000002	05 May 2022	New	Yes
patient zero three	S6500003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S6500004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S6500005E	57	90000005	04 May 2022	New	Yes
patient zero six	S6500006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S6500007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S6500008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S6500009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S6500010A	57	90000010	03 May 2022	Contacted	No

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- The clinic's capacity limit will be displayed on the top left-hand corner of the patient list. [Note: Pre-set capacity is at 600 and clinics can appeal to AIC to modify where required]

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10 AIRPORT BOULEVARD, #02-88

Enrolled Patients | De-Enrolled From Clinic

[+ Enrol New Patient](#)

Search Patient

400 out of 600 (limit)

Name	NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
patient zero one	S6500001A	57	90000001	05 May 2022	New	Yes
patient zero two	S6500002B	57	90000002	05 May 2022	New	Yes
patient zero three	S6500003C	57	90000003	05 May 2022	Contacted	Yes
patient zero four	S6500004D	57	90000004	05 May 2022	Contacted	No
patient zero five	S6500005E	57	90000005	04 May 2022	New	Yes
patient zero six	S6500006F	57	90000006	04 May 2022	New	Yes
patient zero seven	S6500007G	57	90000007	04 May 2022	New	Yes
patient zero eight	S6500008H	57	90000008	04 May 2022	New	Yes
patient zero nine	S6500009I	57	90000009	03 May 2022	Contacted	No
patient one zero	S6500010A	57	90000010	03 May 2022	Contacted	No

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- To search for a particular patient enrolled with the clinic, enter the full NRIC of the patient.

Enrolled Patients | De-Enrolled From Clinic

Search Patient

- To refine the search criteria, click on "Filters" and enter Patient's Name, Mobile number and/or select the Enrolment Date, Status.

Enrolled Patients | De-Enrolled From Clinic

Search Patient

Search Patients X

Name:

Mobile Number:

Enrolment Date: →

Status:

- By clicking on “Clear All”, all inputs entered in this Search Patients screen will be cleared.
- To refresh the entire list and clear all filters, click on “Reset All” button.

3.3 View De-enrolled Patient List

- Click on “De-Enrolled From Clinic” to view patients who have de-enrolled from the user clinic. (Patient who has been de-enrolled within the past 1 year from current date will be displayed in this list.)
- De-enrolled Patient List can be sorted by either Name, Age, Enrolment Date, or De-Enrolment Date column.

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Enrolled Patients **De-Enrolled From Clinic** + Enrol New Patient

Search Patient

Filters Reset All

Name	NRIC	Age	Mobile Number	Enrolment Date	De-Enrolment Date
patient zero one	S6500001A	57	90000001	05 May 2022	18 Aug 2022
patient zero two	S6500002B	57	90000002	05 May 2022	18 Aug 2022
patient zero three	S6500003C	57	90000003	05 May 2022	13 Aug 2022
patient zero four	S6500004D	57	90000004	05 May 2022	13 Aug 2022
patient zero five	S6500005E	57	90000005	04 May 2022	13 Aug 2022
patient zero six	S6500006F	57	90000006	04 May 2022	10 Aug 2022
patient zero seven	S6500007G	57	90000007	04 May 2022	10 Aug 2022
patient zero eight	S6500008H	57	90000008	04 May 2022	07 Aug 2022
patient zero nine	S6500009I	57	90000009	03 May 2022	07 Aug 2022
patient one zero	S6500010A	57	90000010	03 May 2022	07 Aug 2022

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- Refine the search criteria by clicking on “Filters” and enter Name, Mobile Number and/or select De-Enrolment Date.

Search Patients

X

Name:

Mobile Number:

De-Enrolment Date: →

Apply Filter Clear All

3.4 View Patient Profile

1. Click on any patient in the Enrolled Patient List to view the Patient Information.

For Singapore Citizens:

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SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information [Edit Information](#)


NRIC S1311052B	Full Name PCDS_UAT TestResident 53	ID Type Singapore Pink Identification Card	Date of Birth 20 Aug 1974 (49 years)
Nationality SINGAPORE CITIZEN	Race French	Gender Male	
Mobile Number 80295697	Email pertest1@gmail.com	Find Health Plan Discussion Claimable? No	Valid Card Type(s)
Enrolment Status Enrolled	Follow Up Status Contacted		
Enrolment Date: 22 Nov 2023			
Postal Code 556112	Block No. 131	Street Name Serangoon Avenue 3	Level and Unit No. #12-314

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For Permanent Residents:

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BEDOK NORTH RD. #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information

NRIC

S1311012C

Nationality

ALGERIAN

Mobile Number

80295697

Enrollment Status

Enrolled

Enrollment Date

16 Nov 2023

Full Name

PCDS_UAT TestResident 13

Race

Filipino

Email

dasd@test.com

Follow Up Status

Contacted

ID Type

Singapore Blue Identification Card

Gender

Female

First Health Plan Discussion Claimable?

No

ID Expiry Date

14 Nov 2023

Date of Birth

23 Jul 1974 (49 years)

Valid Card Type(s)

Postal Code

310145

Block No.

112233

Street Name

123123

Level and Unit No.

[Edit Information](#)

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3.5 Edit Patient Information

1. To edit the patient profile, click on “Edit Information” on the top right-hand corner of the Patient Information page.

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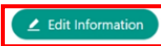
 **115 EASTPOINT CLINIC & SURGERY**
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115



Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information



NRIC	Full Name	ID Type	ID Expiry Date
S2101809J	HeathHub UAT TestResident 78		
Nationality	Race	Gender	Date of Birth
	Gujarati	Male	01 Jan 1950 (73 years)
Mobile Number	Email		
87964761			
Enrolment Status	Follow Up Status	First Health Plan Discussion Claimable?	Valid Card Type(s)
Enrolled	Contacted	No	 
Enrolment Date: 10 May 2023			
Postal Code	Block No.	Street Name	Level and Unit No.
460420	420	Bedok North Street 1	#24-176

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- Patient's contact details (ID type¹, ID expiry date², nationality³, race, mobile number, email, and address), and Follow Up Status are editable.

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BEDOK NORTH RD. #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC S1511044A	Full Name * PCDS_UAT TestPerson 45	ID Type Singapore Blue Identification ...	ID Expiry Date Select date
Nationality ▼	Race * American ▼	Gender * Male ▼	Date of Birth * 23 Jul 1965
Mobile Number * 80295697	Email 	First Health Plan Discussion Claimable?	Valid Card Type(s)
Enrolment Status Enrolled	Follow Up Status Contacted ▼	No	

Address

Postal Code * 560433 Get Address	Block No. * 433	Street Name * ANG MO KIO AVENUE 10	Level and Unit No. # -
---	--------------------	---------------------------------------	---------------------------

[Save](#) [Back](#)

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- For Follow Up Status, choose from 2 dropdown options, “New” or “Contacted”. Choose “Contacted” if your clinic has contacted the patient to arrange for an appointment.

Follow Up Status



Contacted ▼

New

Contacted

4. Click “Save” to save the changes.

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BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Please verify the following information before saving.

Patient Information

NRIC S2101809J	Full Name * HeathHub UAT TestResident 78	ID Type ▼	ID Expiry Date Select date
Nationality ▼	Race * Gujarati ▼	Gender * Male ▼	Date of Birth * 01 Jan 1950
Mobile Number * 87964761	Email 		
Enrolment Status Enrolled	Follow Up Status Contacted ▼	First Health Plan Discussion Claimable? ⓘ No	Valid Card Type(s)  

Address

Postal Code * 460420	Block No. * 420	Street Name * Bedok North Street 1	Level and Unit No. # 24 - 176
-------------------------	--------------------	---------------------------------------	----------------------------------

Save


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3.5.1.1 Additional notes

1. On First Health Plan Discussion Claimable ⓘ mouse over, a tooltip will be displayed: The field will display “No” once a health plan has been submitted for the patient previously. This means that the clinic will no longer be able to receive any remuneration for subsequent health plan discussions for this enrollee.



115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrolled Patients >

Patient Profile

Note: Please retain a copy of this clinical record in your CMS.

Patient Information

NRIC

S1311035B

Nationality

SINGAPORE CITIZEN

Mobile Number

88888888

Enrolment Status

Enrolled

Enrolment Date: 03 Jun 2024

Full Name

PCDS_UAT TestResident 36

Race

Canadian

Email

Follow Up Status

Contacted

ID Type

Singapore Pink Identification Card

Gender

Female

First Health Plan Discussion Claimable? ⓘ

No

Edit Information

This field will display "No" once a health plan has been submitted for the patient previously. This means that the clinic will no longer be able to receive any remuneration for subsequent health plan discussions for this enrollee.

Postal Code

550211

Block No.

211

Street Name

Serangoon Ave 4

Level and Unit No.

#10-6

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Chapter 4 - Chronic Enrolment Grant (CEG)

4.1 View CEG Payment Advice

1. To view Chronic Enrolment Grant (CEG) payment advice, open the side menu and click on Payment > CEG Payment Advice.

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A LIFE CLINIC PTE LTD
SINARAN DRIVE NOVENA, #9-21 Block
10, Singapore 307506

Controlled from Clinic

Search by NRIC



	NRIC	Age	Mobile Number	Enrolment Date
CEG Payment Advice	11057C	62	80295697	08 Apr 2024
ASF Payment Advice	11037I	58	87164010	11 Sep 2023
Payment Issue	11039E	54	87164010	08 Sep 2023
	S1500914D	49	85155118	03 Aug 2023

Side Menu:


- Patient List
- HSG Annual Check-in Due Report
- Clinic Submission Status
- Clinic Settings
- Change Request
- Payment
- PCDS Help
- Switch to PRPP
- Log Out

2. Click on the payment advice link to view and download the file.

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ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

CEG Payment Advice

[2025 Q1](#)
[2024 Q4](#)
[2024 Q3](#)
[2024 Q2](#)
[2024 Q1](#)

Please contact us at hsg.grants@aic.sg if you did not receive a payment advice and would like to report CEG payment issues.

Report CEG Payment Issue

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4.2 Report CEG Payment Issue

1. To report Chronic Enrolment Grant (CEG) payment issue, click on Report CEG Payment Issue button from CEG Payment Advice page.
2. In Report CEG Payment Issue page, enter Submitted By (Name) and select the type of payment issue you would like to report.

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 **ANG MO KIO FAMILY MEDICAL CLINIC**
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)
Dr Foo Kin Loong

Submitted by (NRIC/FIN)
XXXXX1234C

HCI Code
22M03246

GP Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024 Q1

What type of payment issue would you like to report? *

☐ **List of Chronic Enrollees in the payment advice does not tally with records**
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.



☐ **Others**
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

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3. If the payment issue selected is “List of Chronic Enrollees in the payment advice does not tally with records”, the details of payment issue is displayed.
4. Enter the Chronic Enrollee’s last 3 numeric digits and alphabet of NRIC, full name, enrolment start date
5. Click “+ Add missing enrollee”

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ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)
Dr Foo Kin Loong

Submitted by (NRIC/FIN)
XXXXX234C

HCI code
22M03246

Clinic name
ANG MO KIO FAMILY MEDICAL CLINIC

GP email address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024 Q1

What type of payment issue would you like to report? *

☒ List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

☐ Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

Details of payment issue

Chronic Enrollee's last 3 numeric digits and alphabet of NRIC *
E.g. 123A
566G

Chronic Enrollee's full name *
Timothy Lim Mun Kiat

Chronic Enrollee's enrolment start date *
2023-03-27


[+ Add missing enrollee](#)


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- The record added will be displayed in the summary table. Repeat steps 4 and 5 to add more enrollees' information, if needed.
- Click "Submit" to send the payment issue details to AIC.

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 Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report CEG Payment Issue

General guidelines to report payment issues
 Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)

Submitted by (NRIC/FIN)

HCI code

Clinic name

GP email address

Select Payment Advice *

What type of payment issue would you like to report? *

☒ **List of Chronic Enrollees in the payment advice does not tally with records**
 Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

☐ **Others**
 If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".


Details of payment issue

Chronic Enrollee's last 3 numeric digits and alphabet of NRIC *
 E.g. 123A

Chronic Enrollee's full name *

Chronic Enrollee's enrolment start date *

[+ Add missing enrollee](#)

S/N	NRIC	Enrollee's Full Name	Enrolment Start Date	Action
1	566G	Timothy Lim Mun Kiat	2023-03-27	



[➤ Submit](#)


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8. If the payment issue selected is “Other”, the details of payment issue is displayed.
9. Enter Submitted By (Name) and more information in the freetext box.
10. Click “Submit” to send the payment issue details to AIC.

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**ANG MO KIO FAMILY MEDICAL CLINIC**
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report CEG Payment Issue

General guidelines to report payment issues
Please include the necessary information and select all the relevant payment issue categories within the submission. The submission window to report any payment issue will be opened for 2 weeks, after the payment advice is made available. The outcome of the report submission will be received via the email address stated below.

Submitted by (Name)

Submitted by (NRIC/FIN)

HCI code

Clinic name

GP email address

Select Payment Advice *

What type of payment issue would you like to report? *

☐ List of Chronic Enrollees in the payment advice does not tally with records
Select this reason if there are chronic enrollees under your clinic that are missing from the payment advice. Please provide the chronic enrollees' last 3 numeric digit and alphabet of NRIC, Full Name and enrolment start date, for verification.

☒ Others
If the type of payment issue is pertaining to missing/incorrect resident(s) in the payment summary, please select the reason "List of Chronic Enrollees in the payment advice does not tally with the records".

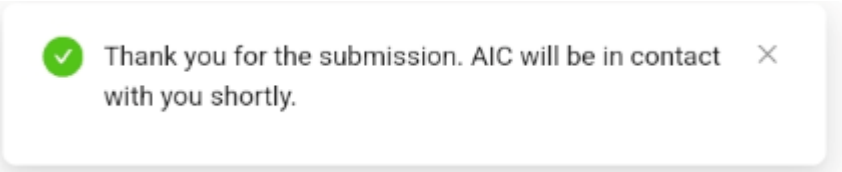
Details of payment issue
Please provide more information on the payment issue *

[Submit](#)

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11. Once submitted:
- a. message prompt will be displayed:



- b. encrypted email will be sent to AIC with the details of the payment issue submitted by the clinic.

Payment Issue Report for 2024 Q1 CEG Payment Advice – Tan Clinic (1234567) – 05 May 2024

Submitted by (Name): Dr Foo Kin Loong
Submitted by (NRIC/FIN): XXXXX234C
HCI Code: 22M03246
Clinic Name: ANG MO KIO FAMILY MEDICAL CLINIC
GP Email Address: amk.family.medical.clinic.001@gmail.com
Payment Advice: 2024 Q1
Type of Payment Issue: List of Chronic Enrollees in the payment advice does not tally with records

S/N	NRIC	Chronic Enrollee's Name	Enrolment Start Date
1	123A	Benson Puah	2024-01-07
2	234B	Harry Chua	2024-01-18
3	345C	Deidre Meng	2024-02-13
4	456D	Horatio Thomas	2024-02-22
5	567E	Mildred Tan	2024-03-01

Payment Issue Report for 2024 Q1 CEG Payment Advice – Tan Clinic (1234567) – 05 May 2024

Submitted by (Name): Dr Foo Kin Loong
Submitted by (NRIC/FIN): XXXXX234
HCI Code: 22M03hre246
Clinic Name: ANG MO KIO FAMILY MEDICAL CLINIC
GP Email Address: amk.family.medical.clinic.001@gmail.com
Payment Advice: 2024 Q1
Type of Payment Issue: Others

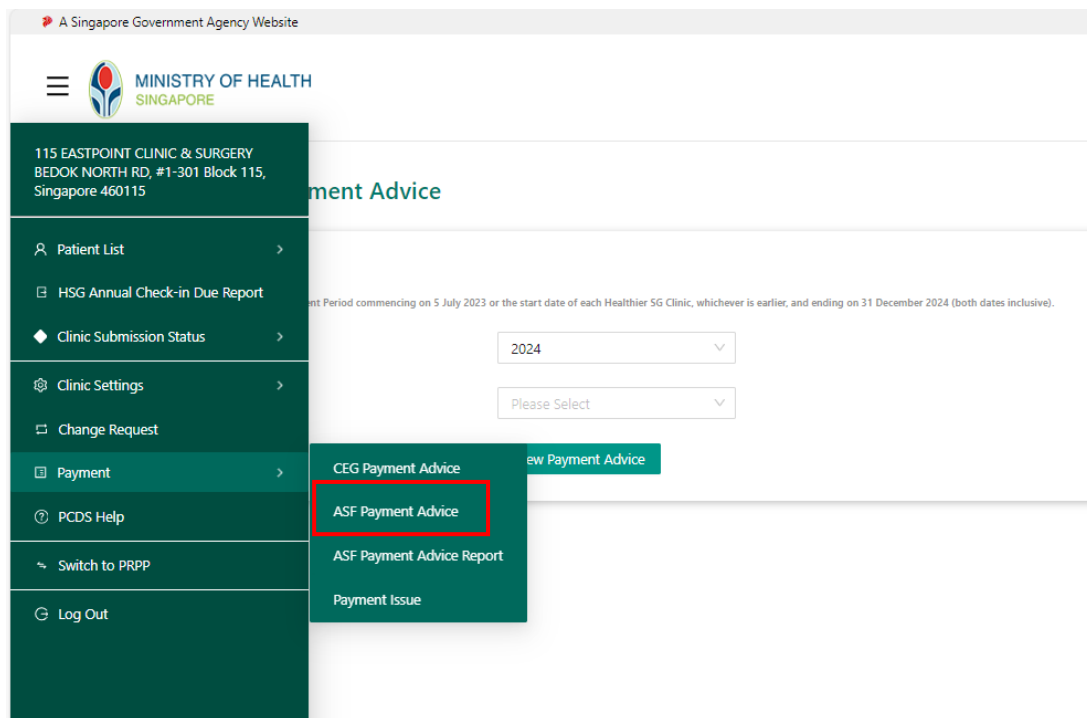
Details of payment issue

Description provided by requestor of issue with payment advice.

Chapter 5 - Annual Service Fee (ASF)

5.1 View ASF Payment Advice

1. To view Annual Service Fee (ASF) payment advice, open the side menu and click on Payment > ASF Payment Advice.



2. Select the “Reporting Year” and the “Type of Payment Advice (Interim, Final, Adjusted)”.
3. Click “View Payment Advice” button to view the payment advice.
4. If there is no payment advice available, message prompt is displayed.

Annual Service Fee Payment Advice

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

No payment advices match the search criteria.
Please try again.

- If there is payment advice available, breakdown of the payment components and reimbursement by respective clusters will be displayed.
- Click “View Payment Advice Summary” button to display the detailed view of payment advice.

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SINGAPORE

123 Clinic
123 Somewhere Drive, Singapore 321123

Annual Service Fee Payment Advice

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2024

Type of Payment Advice: Final

View Payment Advice

2025 Final Payment Advice released on 25 May 2025

(viewed by clinic on 31 May 2025)

The submission window to report any payment issue will open from 25 May 2025 to 8 Jun 2025.

All submissions received after 8 Jun 2025 will not be accepted.

+ Report Payment Issue

Clinic Details

HCI Code

M036015

Clinic Name

123 Clinic

Address

123 Somewhere Drive, Singapore 321123

Payment Advice

Table 1.

(a) Sub-Total for Fixed Payment	\$1,000.00
---------------------------------	------------

Variable Payment

1. Screening	\$1,000.00
2. Vaccination	\$1,000.00
3. Basic DHL Bundle	\$1,000.00
4. Diabetes Bundle	\$1,000.00
(b) Sub-Total for Variable Payment	\$4,000.00

Total ASF Payable (a) + (b)	\$5,000.00
Total GST Payable	\$450.00

Table 2.

Cluster	Final Payment Advice			After Adjustment, if approved		
	ASF Payable	GST	Sub Total	ASF Payable	GST	Sub Total
NHG	3000	270	3270	-	-	-
NUHS	2000	180	2180	-	-	-
SHS	-	-	-	-	-	-
Grand Total			5450			

1. Please note that RHS(s) provide the funding for the ASF and GST payable computed in Table 1.
2. Table 2 shows the funding breakdown that your clinic will receive from each RHS based on your enrollees' assigned RHS(s).
3. ASF payable will not be reflected in the Grand Total for the interim payment advice as no payments are made.
4. Grand Total refers to the total ASF payable (inclusive of GST) your clinic is entitled to, based on care activities completed for your enrollees.

View Payment Advice Summary

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7. Annual Service Fee Payment Advice Summary page displays the list of enrollees and details of their ASF payment components.
8. PCDS search function allows both full NRIC and partial NRIC input (min 4 characters Input). If the input is fewer than 4 characters, a validation error message will be displayed. Additionally, the NRIC search function does not accept inputs more than 9 characters)
9. Click the “Enrollee NRIC” hyperlink to view the details of each enrollee.

Annual Service Fee Payment Advice Summary

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

Enrollee's partial or full NRIC
(For partial NRIC please input at least 4 characters)

[View Payment Advice](#)

2025 Interim Payment Advice released on 25 Jan 2025

(viewed by clinic on 31 Jan 2025)

Guideline on how to read the summary table below:



1. The table shows the list of clinic's enrollees who have care reports submitted and processed for payments.
2. "Submitted" refers to the number of care activities submitted for care reporting for the specific enrollee
3. "Met Payment Criteria" refers to the number of care activities submitted that meet the eligibility of ASF payment criteria
4. "Yes" refers to completion of bundle and meeting the eligibility of ASF payment criteria
5. "No" refers to either incomplete bundle or did not meet the eligibility of ASF payment criteria
6. "Not Applicable" refers to care activities that are not applicable for the enrollee due to his or her age/gender/condition


S/N	Enrollee NRIC	Date of Birth	Gender	Patient's Condition	Fixed Payment		Variable Payment (Screening)			Variable Payment (Vaccination)			Variable Payment (Basic DHL Bundle)		Variat
					Enrolment Period (days)	Amount (\$)	Submitted	Met Payment Criteria	Amount (\$)	Submitted	Met Payment Criteria	Amount (\$)	Met Payment Criteria	Amount (\$)	
1	S6500001A	11-Jan	Male	Well	23	77.00	3	3	15.00	3	0	15.00	Yes	15.00	
2	S6500002B	20-Feb	Female	Chronic DHL	98	77.00	2	2	12.00	2	1	12.00	Yes	12.00	
3	S6500003C	15-Dec	Male	Chronic non-DHL	146	77.00	3	1	5.00	3	2	5.00	No	5.00	
4	S6500004D	06-Mar	Male	Well	213	77.00	4	0	0.00	4	3	0.00	Not Applicable	0.00	
5	S6500005E	22-Feb	Male	Chronic DHL	102	77.00	4	3	15.00	4	0	15.00	Yes	15.00	
6	S6500006F	11-Jan	Female	Chronic non-DHL	79	77.00	6	2	12.00	6	1	12.00	Yes	12.00	
7	S6500007G	09-Sep	Male	Well	171	77.00	5	1	5.00	5	2	5.00	No	5.00	
8	S6500008H	14-Jul	Female	Chronic DHL	193	77.00	7	0	0.00	7	3	0.00	Not Applicable	0.00	
9	S6500009I	17-Jun	Female	Chronic non-DHL	223	77.00	2	3	15.00	2	0	15.00	Yes	15.00	
10	S6500000A	31-Dec	Female	Well	28	77.00	3	2	12.00	3	1	12.00	Yes	12.00	

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10. The “Enrollee Details” page will display all the eligibility criteria for ASF payment of the enrollee.

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123 Clinic
123 Somewhere Drive, Singapore 321123

Payment Advice - Enrollee Details

Enrollee Demographics

NRIC	S6500001A
Date of Birth	20-Feb
Gender	Male
Well or Chronic	Chronic DHL

Payment Type	Care Report	Met Payment Criteria	Remarks
Fixed Payment ⓘ	Annual Health Plan check-in and basic data submission	No	Number of health plan submitted: 0
Variable Payment (Screening) ⓘ	Cardiovascular Risk Screening	No	Resident has DHL: Yes
	Colorectal Cancer Screening (FIT or Colonoscopy)	No	Met screening interval: No
	Breast Cancer Screening (Mammogram)	No	Resident is female: No
	Cervical Cancer Screening (Pap Smear or HPV DNA)	No	Resident is female: No
Variable Payment (Vaccination) ⓘ	Influenza	NA	-
	Pneumococcal	NA	-
	Tetanus, Reduced Diphtheria, and Acellular Pertussis	NA	-
	Human Papillomavirus	NA	-
	Hepatitis B	No	Dose(s): 2/3
	Measles, Mumps, and Rubella	NA	-
	Varicella	NA	-
	Covid-19	Yes	
Variable Payment (Basic DHL Bundle) ⓘ	Basic DHL Bundle	No	Conditions not completed: Diabetes
Variable Payment (Diabetes Bundle) ⓘ	Diabetes Bundle	Yes	

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- Click on tooltip icon for the description of each payment type component.

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123 Clinic
123 Somewhere Drive, Singapore 321123

Payment Advice - Enrollee Details

Enrollee Demographics

NRIC	S9810478J
Date of Birth	01 Jan
Gender	Female
Well or Chronic	Chronic Enrollee (with DHI)

Payment Type	Resident must be enrolled for at least 92 days in the calendar year, and date submitted for annual check-in, weight/waist circumference, height and smoking status. For chronic enrollees, there must be two chronic consultations done at least 3 months apart and at least one face-to-face consult.	Met Payment Criteria	Remarks
Fixed Payment		No	Number of health plan submitted: 0
Variable Payment		No	Resident has DHI: Yes
		No	Met screening interval: No
		No	Resident is female: No
		No	Resident is female: No
Variable Payment (Vaccination)		NA	-
		NA	-
		NA	-
		NA	-
		No	Dose(s) 2/3
		NA	-
		NA	-
Variable Payment (Basic DHI Bundle)	Basic DHI Bundle	No	Conditions not completed: Diabetes
Variable Payment (Diabetes Bundle)	Diabetes Bundle	Yes	

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5.2 View ASF Payment Advice Report

- To retrieve Annual Service Fee (ASF) payment advice report, open the side menu and click on Payment > ASF Payment Advice Report.

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MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115,
Singapore 460115

Payment Advice

Report Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

2024

Please Select

CEG Payment Advice New Payment Advice

ASF Payment Advice

ASF Payment Advice Report

Payment Issue

Payment

PCDS Help

Switch to PRPP

Log Out

2. Select the “Reporting Year” and the “Type of Payment Advice” (Interim, Final, Adjusted)
3. Click “Generate Report” button to generate the report.
4. If there is no payment advice available, message prompt is displayed.

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

✖ No payment advices match the generate report criteria. Please try gain. ✖

- If there is payment advice available for the requested report criteria, a record will be created and Status displayed as “Submitted”.

MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-001 Block 115, Singapore 460115

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

[Generate Report](#)

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later.
The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

[Refresh](#)

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Submitted	28 Jan 2025 02:21 PM		

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Note: Payment report request will be processed by the system, no further action required. Click on the refresh button to view the latest status.

- If the request is being processed, Status will be updated to “Processing”. This means the system is generating the report.

MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-001 Block 115, Singapore 460115

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

[Generate Report](#)

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later.
The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

[Refresh](#)

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Processing	28 Jan 2025 02:21 PM		

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- Once the request is completed successfully, the Status will be updated to “Successful”. The link of the generated CSV file will be displayed in “Report” column. Click on the link to download the CSV file.

MINISTRY OF HEALTH SINGAPORE

115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-001 Block 115, Singapore 460115

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:

Type of Payment Advice:

[Generate Report](#)

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later.
The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

[Refresh](#)

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Successful	28 Jan 2025 02:21 PM	9400001_2024_Interim_280120251421.csv	

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8. If the processing is unsuccessful, the Status will be updated to “Unsuccessful”. A message is displayed to inform user to report the issue to PCDS Support channel ([Section 1.3](#)).

The screenshot shows the 'Annual Service Fee Payment Advice Report' interface. At the top, there are dropdowns for 'Reporting Year' (set to 2024) and 'Type of Payment Advice' (set to Interim), with a 'Generate Report' button. Below this, a message states: 'The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.' A 'Refresh' button is visible. The main table has columns: S/N, Reporting Year, Type of Payment Advice, Status, Report Generated Date & Time, Report, and Action. The first row shows S/N 1, Reporting Year 2024, Type of Payment Advice Interim, Status Unsuccessful, Report Generated Date & Time 28 Jan 2023 02:39 PM, and Report Unable to generate report. Please capture a screenshot of the Unsuccessful message and report to PCDS Support team. The Status 'Unsuccessful' and the Report message are highlighted with red boxes.

Note: You may not need to click on the “Refresh” to attempt another similar request. Proceed to contact your AIC Account Manager and report the issue to PCDS Support channel (Section 1.3).


9. When the Status remains as “Submitted” or “Processing”, it means the system is still generating your request. The following message prompt will be displayed if you attempt to generate another report based on the same criteria.

The screenshot shows the 'Annual Service Fee Payment Advice Report' interface. At the top, there are dropdowns for 'Reporting Year' (set to 2024) and 'Type of Payment Advice' (set to Interim), with a 'Generate Report' button. Below this, a message states: 'The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.' A 'Refresh' button is visible. The main table has columns: S/N, Reporting Year, Type of Payment Advice, Status, Report Generated Date & Time, Report, and Action. The first row shows S/N 1, Reporting Year 2024, Type of Payment Advice Interim, Status Submitted, Report Generated Date & Time 28 Jan 2023 02:31 PM, and Report. A message prompt is displayed: 'The current request is still in progress, you may click X on Refresh button to check the status.' This message is highlighted with a red box.


10. The system will reflect the following message prompt if you wish to generate a new report based on an existing report which was already successfully generated. Click on the “trashbin” icon to delete the existing record if you wish to generate the report again.

The screenshot shows the 'Annual Service Fee Payment Advice Report' interface. At the top, there are dropdowns for 'Reporting Year' (set to 2024) and 'Type of Payment Advice' (set to Interim), with a 'Generate Report' button. Below this, a message states: 'The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later. The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.' A 'Refresh' button is visible. The main table has columns: S/N, Reporting Year, Type of Payment Advice, Status, Report Generated Date & Time, Report, and Action. The first row shows S/N 1, Reporting Year 2024, Type of Payment Advice Interim, Status Successful, Report Generated Date & Time 28 Jan 2023 02:31 PM, and Report 940001_2024_interim_38013021421.csv. A message prompt is displayed: 'There is existing report for the same criteria. If you wish to generate a new report, please delete the existing report.' This message is highlighted with a red box.

11. The system will reflect the following message prompt if you wish to generate a new report when your previous request was unsuccessful.
Click on the “trashbin” icon to delete the existing record if you wish to generate the report again.



MINISTRY OF HEALTH
SINGAPORE



328 AVENUE 3 CLINIC
328A SENGKANG AVE 3, #1-382 Block 328, Singapore 550328

Annual Service Fee Payment Advice Report

2024 Reporting Year refers to the Assessment Period commencing on 1 July 2023 or the start date of each Roadliner 10 Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year:
2024


Type of Payment Advice:
Interim

Generate Report

If you wish to generate a new report, please delete the existing report.

The report may take up to 2 hours to be generated and ready for download. You may click on the Refresh button to check on the status later.
The data in the report is as of the payment advice release date. It remains unchanged until a new payment advice is released.

Refresh

S/N	Reporting Year	Type of Payment Advice	Status	Report Generated Date & Time	Report	Action
1	2024	Interim	Unsuccessful	28 Jan 2025 02:39 PM	Unable to generate report. Please capture a screenshot of the Unsuccessful message and report to PCDS Support team.	

<

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>


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5.3 Report ASF Payment Issue


1. To report Annual Service Fee (ASF) payment issue, click on +Report Payment Issue button from Payment Advice page or from Payment Advice Summary page.

Note: +Report Payment Issue button is enabled only for Final Payment Advice and during the payment issue submission window period.

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MINISTRY OF HEALTH
SINGAPORE



123 Clinic
123 Somewhere Drive, Singapore 321123

Annual Service Fee Payment Advice

Search

2024 Reporting Year refers to the Assessment Period commencing on 5 July 2023 or the start date of each Healthier SG Clinic, whichever is earlier, and ending on 31 December 2024 (both dates inclusive).

Reporting Year: 2024

Type of Payment Advice: Final

View Payment Advice

2025 Final Payment Advice released on 25 May 2025

(viewed by clinic on 31 May 2025)

The submission window to report any payment issue will open from 25 May 2025 to 8 Jun 2025.

All submissions received after 8 Jun 2025 will not be accepted.

+ Report Payment Issue

Clinic Details

HCI Code: M036015
Clinic Name: 123 Clinic
Address: 123 Somewhere Drive, Singapore 321123

Payment Advice

Table 1.

(a) Sub-Total for Fixed Payment: \$1,000.00

Variable Payment

1. Screening: \$1,000.00
2. Vaccination: \$1,000.00
3. Basic DHL Bundle: \$1,000.00
4. Diabetes Bundle: \$1,000.00
(b) Sub-Total for Variable Payment: \$4,000.00

Total ASF Payable (a) + (b): \$5,000.00

Total GST Payable: \$450.00

Table 2.

Cluster	Final Payment Advice			After Adjustment, if approved		
	ASF Payable	GST	Sub Total	ASF Payable	GST	Sub Total
NHG	3000	270	3270	-	-	-
NUHS	2000	180	2180	-	-	-
SHS	-	-	-	-	-	-
Grand Total			5450			

1. Please note that RHS(s) provide the funding for the ASF and GST payable computed in Table 1.
2. Table 2 shows the funding breakdown that your clinic will receive from each RHS based on your enrollees' assigned RHS(s).
3. ASF payable will not be reflected in the Grand Total for the interim payment advice as no payments are made.
4. Grand Total refers to the total ASF payable (inclusive of GST) your clinic is entitled to, based on care activities completed for your enrollees.

View Payment Advice Summary

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2. In the Report ASF Payment Issue page, select the type of payment issue you would like to report.

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ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Fao Kim Loong

HCI Code
22M02248

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *


- ☐ Enrollees' payment eligibility
To dispute the amount reflected in payment advice.
- ☐ Missing enrollee
To include enrollees that were not reflected in the payment advice.
- ☐ Others
To report other issues not listed.


< Back > Submit ? Window


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3. If the payment issue selected is “Enrollee’s payment eligibility”, details of payment issue is displayed.
 - a. Input the enrollee NRIC, click Search. Enrollee’s full name is auto-populated if the NRIC is valid and found under the clinic’s enrollees in ASF Payment Advice Summary page.
 - b. Select the payment component to be reported and input Remarks.
 - c. Click “+Add enrollee”.







ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Foo Kin Loong

HCI Code
22M03246

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *

☒ Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

☐ Missing enrollee
To include enrollees that were not reflected in the payment advice.

☐ Others
To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
E.g. 56800123A

Enrollee's full name *
Timothy Lim Mun Kiat

Please select the type(s) of ASF Payment to be reported:

☒ Fixed Payment
☒ Variable Payment (Screening)
☒ Variable Payment (Vaccination)
☒ Variable Payment (DHL Bundle)
☒ Variable Payment (Diabetes Bundle)

Remarks

Autosize height based on content lines

+ Add enrollee

< Back

> Submit

Withdraw

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- d. The record added will be displayed in the summary table. Repeat steps a, b, c to add more enrollees' information, if needed.
- e. Click "Submit" to send the payment issue details to AIC.

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ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Foo Kin Loong

HCI Code
22M03046

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *

☒ Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

☐ Missing enrollee
To include enrollees that were not reflected in the payment advice.

☐ Others
To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
E.g. S6800123A

Enrollee's full name *

Please select the type(s) of ASF Payment to be reported:

☐ Fixed Payment

☐ Variable Payment (Screening)

☐ Variable Payment (Vaccination)

☐ Variable Payment (DHL Bundle)

☐ Variable Payment (Diabetes Bundle)

Remarks

0 / 100

S/N	NRIC	Enrollee's Full Name	Fixed Payment	Variable Payment (Screening)	Variable Payment (Vaccinations)	Variable Payment (DHL Bundle)	Variable Payment (Diabetes Bundle)	Remarks	Action
1	S3B1047BJ	Timothy Lim Mun Kiat	✓	✓	✓	✓	✓	Mark of remark	<input type="button" value="Withdraw"/>
2	S3B10584A	Foo Kin Loong		✓		✓		Mark of remark	<input type="button" value="Withdraw"/>
3	S3B10031I	Monica Chng		✓	✓		✓	Mark of remark	<input type="button" value="Withdraw"/>
4	S3B10030J	Harry Kok	✓		✓		✓	Mark of remark	<input type="button" value="Withdraw"/>

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4. If the payment issue selected is “Missing enrollee”, details of payment issue is displayed.
- Input the enrollee NRIC, click Search. Enrollee’s full name is auto-populated if the NRIC is valid.
 - Click “+Add enrollee”.

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Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Foo Kin Loong

HCI Code
22M03246

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
amk.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *

☐ Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

☒ Missing enrollee
To include enrollees that were not reflected in the payment advice.

☐ Others
To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
E.g. S6800123A

Enrollee's full name *



S/N	NRIC	Enrollee's Full Name	Action
1	S5810073D	Timothy Lim Mun Kiat	<input type="button" value="Withdraw"/>

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- c. The record added will be displayed in the summary table. Repeat steps a, b to add more enrollees' information, if needed.
- d. Click "Submit" to send the payment issue details to AIC.

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ANG MO KIO FAMILY MEDICAL CLINIC
 Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
 Please include the necessary information and select the relevant payment issue category within the submission.
 The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
 You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by

HCI Code

Clinic Name

GP Clinic Email Address

Select Payment Advice *

What type of payment issue would you like to report? *

☐ Enrollees' payment eligibility
 To dispute the amount reflected in payment advice.

☒ Missing enrollee
 To include enrollees that were not reflected in the payment advice.

☐ Others
 To report other issues not listed.

Details of payment issue

Enrollee's NRIC *
 E.g. S6800123A

Enrollee's full name *

S/N	NRIC	Enrollee's Full Name	Action
1	S3B10478J	Timothy Lim Mun Kiat	
2	S3B10584A	Kesavan Satish Kumar Gupta	
3	S3B10031I	Aaron Su Chin Wee	
4	S3B10030J	Carrie Cheong Xiang Ting	

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5. If the payment issue selected is “Others”, details of payment issue is displayed.

- a. Input the details of the payment issue in the freetext box.
- b. Click “Submit” to send the payment issue details to AIC.

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MINISTRY OF HEALTH SINGAPORE

ANG MO KIO FAMILY MEDICAL CLINIC
Blk 556 Ang Mo Kio Street 23, #02-88 Singapore 819662

Report ASF Payment Issue

General guidelines for reporting payment issue
Please include the necessary information and select the relevant payment issue category within the submission.
The submission window period to report any payment issue will be opened from 25 May 2025 to 8 Jun 2025, after the payment advice is made available.

Please note that AIC will process all submissions after the 2-week submission window has closed.
You may withdraw the payment issue(s) that were submitted during this window and each withdrawal is only applicable for the category of submission.

Submitted by
Dr Foo Kin Loong

HCl Code
22M03245

Clinic Name
ANG MO KIO FAMILY MEDICAL CLINIC

GP Clinic Email Address
ang.family.medical.clinic.001@gmail.com

Select Payment Advice *
2024

What type of payment issue would you like to report? *

☐ Enrollees' payment eligibility
To dispute the amount reflected in payment advice.

☐ Missing enrollee
To include enrollees that were not reflected in the payment advice.

☒ Others
To report other issues not listed.

Details of payment issue
Enter Details *

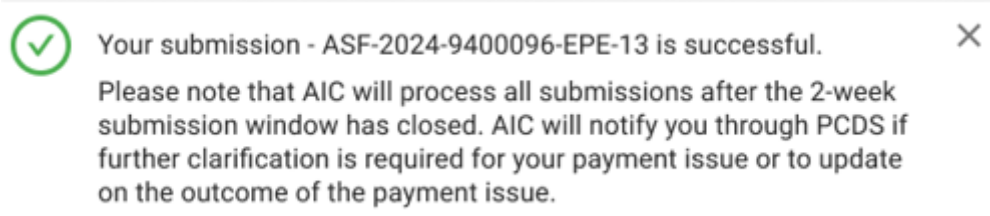
Patient has mistaken this for another payment and missed the payment this time.

< Back Submit Withdraw

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6. Once submitted successfully, a message prompt will be displayed:




7. Navigate to View Payment Issue List to view the status/outcome of the payment issue.

5.4 View ASF Payment Issue Outcome

1. To view Annual Service Fee (ASF) payment issue outcome, open side menu and click on Payment > Payment Issue.

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 MINISTRY OF HEALTH
SINGAPORE

A LIFE CLINIC PTE LTD
SINARAN DRIVE NOVENA, #9-21 Block
10, Singapore 307506

Controlled from Clinic

Search by NRIC

	NRIC	Age	Mobile Number	Enrolment Date
CEG Payment Advice	11057C	62	80295697	08 Apr 2024
ASF Payment Advice	11037I	58	87164010	11 Sep 2023
Payment Issue	11039E	54	87164010	08 Sep 2023
	S1500914D	49	85155118	03 Aug 2023

Side Menu:

- Patient List
- HSG Annual Check-in Due Report
- Clinic Submission Status
- Clinic Settings
- Change Request
- Payment
- PCDS Help
- Switch to PRPP
- Log Out

2. ASF Payment Issue Outcome page is displayed.
3. List of payment issues submitted by the clinic, and their respective status is displayed.
 - a. If the Payment Issue Status is "Submitted":
 - Clinic can edit the payment issue details
 - Clinic can withdraw the payment issue
 - Clinic cannot send comments to AIC
 - b. If the Payment Issue Status is "Withdrawn":
 - Clinic cannot edit the payment issue details
 - Clinic cannot send comments to AIC
 - c. If the Payment Issue Status is "In Progress":
 - Clinic cannot edit the payment issue details
 - Clinic cannot withdraw the payment issue
 - Clinic can send comments to AIC
 - d. If the Payment Issue Status is "Pending Clarification":
 - Clinic cannot edit the payment issue details
 - Clinic cannot withdraw the payment issue
 - Clinic can send comments to AIC
 - The row will be highlighted in bold
 - e. If the Payment Issue Status is "Under Review" or "Closed":
 - Clinic cannot edit the payment issue details
 - Clinic cannot withdraw the payment issue
 - Clinic cannot send comments to AIC

Payment Issue Outcome

Search

Payment Scheme Type:

Payment Issue Reported Date: Start date → End date 

Payment Issue Status:


- ☐ Submitted
- ☐ In Progress
- ☐ Pending Clarification
- ☐ Under Review
- ☐ Closed
- ☐ Withdrawn

 Search

Reset

To report new payment issue, please go to [View Payment Advice](#)

S/N	Reference ID	Payment Issue Reported Date	Type	Payment Issue Status
1	ASF 2025 9400001 MEL 11	26 Feb 2025	Missing enrollee	Withdrawn
2	ASF 2025 9400001 MEL 10	25 Feb 2025	Missing enrollee	Withdrawn
3	ASF 2025 9400001 EPE 08	25 Feb 2025	Enrollees' payment eligibility	Withdrawn
4	ASF 2025 9400001 MEL 09	25 Feb 2025	Missing enrollee	Withdrawn
5	ASF 2025 9400001 MEL 08	24 Feb 2025	Missing enrollee	Withdrawn
6	ASF 2025 9400001 EPE 07	24 Feb 2025	Enrollees' payment eligibility	Withdrawn
7	ASF 2025 9400001 MEL 07	24 Feb 2025	Missing enrollee	Withdrawn
8	ASF 2025 9400001 EPE 06	24 Feb 2025	Enrollees' payment eligibility	Withdrawn
9	ASF 2025 9400001 MEL 06	24 Feb 2025	Missing enrollee	Withdrawn
10	ASF 2025 9400001 EPE 05	24 Feb 2025	Enrollees' payment eligibility	Withdrawn

< 1 2 3 > 10 / page 

- To further refine the search criteria, input Payment Issue Status and/or Payment Issue Reported Date.

Payment Issue Outcome

Search

Payment Scheme Type:

Select

Payment Issue Reported Date:

Start date

 →

End date

Payment Issue Status:

☐ Submitted

☐ In Progress

☐ Under Review

☐ Pending Clarification

☐ Closed

☐ Withdrawn

Search

Reset

To report new payment issue, please go to [View Payment Advice](#)

- To enter comments or view payment issue details, click on the Reference ID hyperlink from Payment Issue Outcome page.
- Details of the payment issue is displayed. Where applicable, Comments section displayed at the bottom of the page. Enter comments and click Send.

ASF Payment Issue - ASF-2024-9400096-OTH-04

Submitted by

NIR-MHCP GP

HCI Code

9400096

Clinic Name

A LIFE CLINIC PTE LTD

GP Clinic Email Address

lwimookhin.mar@hls.com.sg

Payment Advice *

2024

What type of payment would you like to report? *

Others

Enter Details *

Testing of payment issues - Others

Comments (showing latest 100 records only)



NHG CRM Perf Test User 01 06 Nov 2024, 06:30 PM

Verifier 1 - 6nov



A LIFE CLINIC PTE LTD 06 Nov 2024, 11:21 PM

Comments test



A LIFE CLINIC PTE LTD 06 Nov 2024, 11:24 PM

test 2



A LIFE CLINIC PTE LTD 07 Nov 2024, 12:00 AM

a



A LIFE CLINIC PTE LTD 24 Dec 2024, 01:06 PM

test comments



A LIFE CLINIC PTE LTD 24 Dec 2024, 01:16 PM

test pcds trigger put-communication with message and appeal status



Reply

Send


Chapter 6 - HSG Annual Check-in Due Report


1. To download the report, which consists of a list of HSG enrollees due for their annual Health Plan check-in, open the side menu and click on “HSG Annual Check-in Due Report”.


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 HSG Annual Check-in Due Report


 Patient List


 Clinic Settings

 Change Request


 Chronic Enrolment Grant


 PCDS Help


 Switch to PRPP

 Log Out

Enrolled from Clinic



 Filters

 Reset All

Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
47	99999999	04 Dec 2023	New	Yes

< 1 >

10 / page



2. Click “Export” to download the enrollees list in CSV format. The downloaded report will follow this naming format: "<HCI Code>_<DDMMYYYY>_<HHMMSS>.csv", where:

HCI Code: The healthcare institution’s unique code.


DDMMYYYY: The date when the data extraction was uploaded (Day, Month, Year).

HHMMSS: The time when the data extraction was uploaded (Hour, Minute, Second).

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HSG Annual Check-in Due Report

 Export to 19M0105_25092024_092502.csv

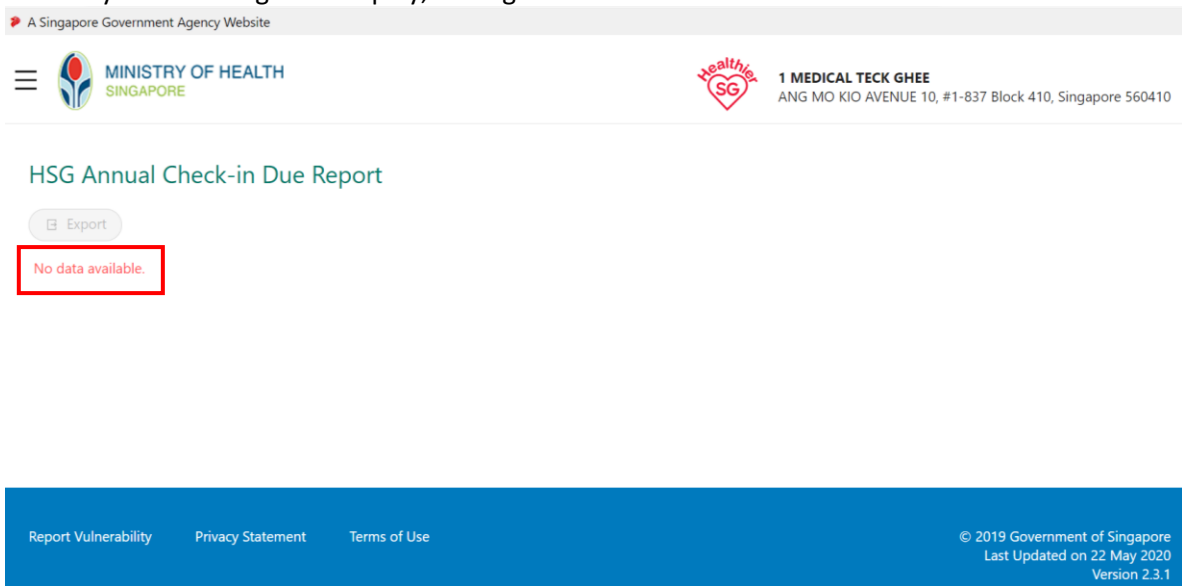
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- If there is no “HSG Annual Check-in Due Report” available, the “Export” button will be disabled, and a system message will display, stating “No data available”.








- The report will automatically download to the default folder. The report contains the following columns:

NRIC: The NRIC of the HSG enrollee (without masking).

Name: The full name of the enrollee.

Last Health Plan Updated Date: The date when enrollee's health plan was last updated, in the format <DD/MM/YYYY>, without leading zeros.

HCI Code: The HCI code of the clinic.

AutoSave <input type="checkbox"/> Off     								20M0355_09092024_153730							
File								Home							
Insert								Page Layout							
Formulas								Data							
Review								View							
Automate															
O18															
	A	B	C	D	E	F	G								
1	NRIC	Name	Last Health Plan Updated Date	HCI Code											
2	S3990875A	Tan Ah Bee	26/5/2023	20M0355											

Chapter 7 - Clinic Submission Status

1. To view clinic submission status for Care Report and Health Plan, open the side menu and click on “Clinic Submission Status”. This module is accessible by PCP only.
2. PCP can select:
 - a. Care Report – to view the clinic’s current and previous enrollees Care Report submission status.
 - b. Health Plan – to view the clinic’s current and previous enrollees Health Plan submission status.



The screenshot shows the web portal for 115 Eastpoint Clinic & Surgery. The left sidebar contains a menu with the following items: Patient List, HSG Annual Check-in Due Report, Clinic Submission Status (highlighted with a red box), Clinic Settings, Change Request, Payment, PCDS Help, Switch to PRPP, and Log Out. The 'Clinic Submission Status' menu is expanded, showing 'Care Report' and 'Health Plan' options. The main content area displays a table of patient data with columns: NRIC, Age, Mobile Number, Enrolment Date, Follow Up Status, and First Health Plan Discussion Claimable?.

NRIC	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
S2865139B	79	86162936	14 Nov 2024	Contacted	No
S1300239H	40		05 Nov 2024	New	No
S1300151J	50		30 Oct 2024	New	No
S1908546E	61	99999999	18 Oct 2024	Contacted	Yes
S1311028Z	69	80295697	08 Oct 2024	Contacted	No

7.1 Clinic Summary View – Care Report

1. In the Clinic Summary View – Care Report page, PCP can either search for individual enrollee or all Care Reports submission status for the clinic and reporting year. “Reporting Year” is a mandatory field, and it is defaulted to current reporting year for ASF payment. To align with ASF payout, Care Report with 2023 as reporting year, will be grouped under 2024 reporting year.

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10 AIRPORT BOULEVARD, #02-88

Care Report

Search

Reporting Year* NRIC Name

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2. To search for a particular enrollee that currently or previously enrolled with the clinic, enter the full NRIC and/or partial or full Name of the enrollee.
3. To search for all enrollees that currently or previously enrolled with the clinic, click “Search” without providing NRIC or Name.
4. By clicking on “Reset”, all inputs entered in the Search Care Report screen will be cleared.
5. Care Report submission status will be displayed based on the data snapshot as of 11:59 PM the day before and display accordingly. By default, “Submission Date & Time” will be sorted in descending order.

MINISTRY OF HEALTH SINGAPORE

18 CLINIC TOWNER ROAD #1-228 Block 101, Singapore 322101

Care Report

Search

Reporting Year

2024

NIC

Search by NIC

Name

Search by Name

Search

Reset

Updated as of 28 Apr 2025

NIC	Name	Enrollment Status	Care Report Submission	Submission Rate for Fixed Components	Submission Rate for Fixed and Variable Components	Chronic Indicators	Reporting Year	Submission Date & Time	Submitted By	Action
S1300338	PCDS UAT TestResident 333	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:48 PM	Dr Sharon Ang	View
S1300332	PCDS UAT TestResident 332	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:38 PM	Dr Sharon Ang	View
S1300331	PCDS UAT TestResident 331	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:32 PM	Dr Sharon Ang	View
S1300362	PCDS UAT TestResident 336	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:28 PM	Dr Sharon Ang	View
S1300376	PCDS UAT TestResident 376	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:21 PM	Dr Sharon Ang	View
S1300370	PCDS UAT TestResident 373	Enrolled	Yes	100%	100%	Asthma	2024	11 Nov 2024 02:15 PM	Dr Sharon Ang	View
S1300324	PCDS UAT TestResident 323	Enrolled	Yes	100%	100%	Chronic Obstructive Pulmonary Disease (COPD), display: OCCL, Asthma	2024	07 Nov 2024 04:28 PM	Dr Sharon Ang Ling	View
S1300412	PCDS UAT TestResident 412	Enrollment	Yes	80%	88.17%	Asthma	2024	07 Nov 2024 02:12 PM	Dr Sharon Ang	View
S1300304	PCDS UAT TestResident 290	De-enrolled (Withdraw)	Yes	100%	100%	Asthma	2024	07 Nov 2024 11:19 AM	Dr Sharon Ang	View
S1300390	PCDS UAT TestResident 289	De-enrolled (Shift Out-Cust)	Yes	100%	100%	Asthma	2024	07 Nov 2024 11:05 AM	Dr Sharon Ang	View

1

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101 page

2. Only clinic’s current and previous enrollees latest Care Report will be displayed.
Note: below is a sample of Care Report with minimal care protocols / components.




18 CLINIC
TOWNER ROAD, #1-228 Block 101, Singapore 322101

Care Report >

Care Report Details

Status:

final

Care Report Assessment Year:

2024

Care Report Submitted On:

2024-11-07T16:29:56+08:00

Care Report Submitted By:

Dr Sharon Ang Ling

Organisation:

18 CLINIC

Patient

Patient ID:

S1300323H

Patient Name:

PCDS UAT TestResident 323

Gender:

male

Date of Birth:

1974-08-31

Patient Level Information

Is Patient an Enrollee?:

Yes

CDMP Condition(s):

Asthma, Chronic Obstructive Pulmonary Disease (COPD)

General fields

Visit Date:

2024-11-07

Visit Mode:

Face-to-face

Date of Chronic Consult:

2024-11-07T15:58:36+08:00

Visit Date:

2024-11-07

Visit Mode:

Phone consult

Date of Chronic Consult:

2024-11-07T16:29:56+08:00

Diagnosis and Complication

Diagnosis Code:

Unspecified osteoporosis, site unspecified

Diagnosis Year:

2023

Complication Code:

Unspecified urinary incontinence, Retention of urine

Diagnosis Code:

Osteoarthritis: Hip

Diagnosis Year:

2024

Complication Code:

Nerve root and plexus compressions in other diseases classified elsewhere, Disorder of mineral metabolism, unspecified

Date of Referral:	2024-11-07
Time of Referral:	12:00:00
Public Institution Referred To:	WH A&E
HCI Codes or HealthcareEstablishmentCode:	9400002
ReferralReason:	referral-reason
Referral Number/Case/Serial Number:	5678
Date of Referral:	2024-11-07
Time of Referral:	12:00:00
Public Institution Referred To:	Alexandra Hospital UCC
HCI Codes or HealthcareEstablishmentCode:	TPCP03112
ReferralReason:	referral-reason 2

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3. For Sensitive Health Information (SHI), PCP will not see the actual CDMP Condition, Diagnosis Code and Complication Code submitted. Generic description will be displayed:
 - a. CDMP Condition: Other CDMP conditions
 - b. Diagnosis Code: Other Diagnosis
 - c. Complication Code: Other Complication

7.3 Clinic Summary View – Health Plan

1. In the Clinic Summary View – Health Plan page, PCP can either search for individual enrollee or all Health Plans submission status for the clinic. By default, “All Health Plans” checkbox is checked.

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10 AIRPORT BOULEVARD, #02-88

Health Plan

Search

NRIC

Search by NRIC

Name

Search by Name

☒ All Health Plans

Search

Reset

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2. To search for a particular enrollee that currently or previously enrolled with the clinic, enter the full NRIC and/or partial or full Name of the enrollee.
3. To search for all enrollees that currently or previously enrolled with the clinic, click “Search” without providing NRIC or Name.
4. By clicking on “Reset”, all inputs entered in the Search Health Plan screen will be cleared.
5. Health Plan submission status will be displayed based on the data snapshot as of 11:59 PM the day before and display accordingly. By default, “Submission Date & Time” will be sorted in descending order.

Health Plan

Search

NRIC Name All Health Plans

Updated as of 26 Apr 2025

NRIC	Name	Enrolment Status	Health Plan Submission	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	NEHR No.	Action
S1002889	PCDS UAT TestResident 288	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:54 PM	M123456	View
S1002874	PCDS UAT TestResident 287	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:53 PM	M123456	View
S1002872	HealthHub UAT TestResident 887	Enrolled	Yes	Pre-diabetes	04 Feb 2025	04 Feb 2025 09:38 PM	M123456	View
S1002413	PCDS UAT TestResident 413	Exclusion	Yes	Pre-diabetes, Hypertension, Hyperlipidaemia, Lipid Disorders, Diabetes Mellitus	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002324	PCDS UAT TestResident 323	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002322	PCDS UAT TestResident 322	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002314	PCDS UAT TestResident 321	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002320	PCDS UAT TestResident 320	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002142	PCDS UAT TestResident 218	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002004	PCDS UAT TestResident 200	De-enrolled (Withdrawal)	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View

1 2 3 4 5 ... 28 > 17 / page

6. PCP can sort “Submission Date & Time” by clicking on the sorting icon.
 - a. Descending Order – Latest Health Plan submission date time, followed by current and previous enrollees without any Health Plan submission (not in sequential order).
 - b. Ascending Order - Current and previous enrollees without any Health Plan submission (not in sequential order), followed by the latest Health Plan submission date time.
7. PCP can refer to “Enrolment Status” to verify enrollee current enrolment status with the clinic or HSG programme. It can be either Enrolled, De-enrolled (Change PCP), De-enrolled (Withdraw), De-enrolled (NEHR Opt-Out) or Exclusion.
 - Enrolled - Refers to a patient is enrolled to your clinic.
 - De-enrolled (Change PCP) - Refers to a patient is no longer enrolled to your clinic due to change PCP.
 - De-enrolled (Withdraw) - Refers to a patient is no longer enrolled to your clinic due to withdrawal from HSG enrolment and is no longer entitled to HSG benefits.
 - De-enrolled (NEHR Opt-Out) - Refers to a patient is no longer enrolled in HSG programme due to opting out of the NEHR.
 - Exclusion - Refers to scenarios such as a patient is deceased or when patient’s citizenship or permanent residency has been revoked. You may wish to reach out to the patient or their caregiver directly for more information.
8. The Health Plan listing includes:
 - a. Latest Health Plan submission status for the clinic’s enrollees
 - b. Health Plan submitted before change of PCP
 - c. Enrollee that de-enrol from HSG
 - d. Enrollee that opted out from NEHR subsequently after one or more HSG consultation
 - e. Deceased enrollee

7.4 Enrollee View – Health Plan

1. To view enrollee latest Health Plan, click on “View” link under Action column.

Health Plan

Search

NRIC

Search by NRIC

Name

Search by Name

All Health Plans

Search

Reset

Updated on 24 Apr 2025

NRIC	Name	Enrollment Status	Health Plan Submission	Chronic Condition Tag	Health Plan Start Date	Submission Date & Time	MCH No.	Action
S1002889	PCDS UAT TestResident 288	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:54 PM	M123456	View
S1002874	PCDS UAT TestResident 287	Enrolled	Yes	Diabetes Mellitus	22 Apr 2025	22 Apr 2025 10:53 PM	M123456	View
S1002872	HealthHub UAT TestResident 887	Enrolled	Yes	Pre-diabetes	04 Feb 2025	04 Feb 2025 08:38 PM	M123456	View
S1002413	PCDS UAT TestResident 412	Enrollment	Yes	Pre-diabetes, Hypertension, Hyperlipidemia, Lipid Disorders, Diabetes Mellitus	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002224	PCDS UAT TestResident 323	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002222	PCDS UAT TestResident 322	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002214	PCDS UAT TestResident 321	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002220	PCDS UAT TestResident 320	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002142	PCDS UAT TestResident 218	Enrolled	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View
S1002204	PCDS UAT TestResident 280	De-enrolled (Withdrawal)	Yes	-	08 Nov 2024	08 Nov 2024 11:35 AM	M123456	View

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- Only clinic's current active enrollee latest Health Plan will be displayed.
Note: below is a sample of Health Plan with minimal health goals and goal measures.

Health Plan

Health Plan Details

Health Goals

Your target HbA1c: $\leq 7\%$.

Your target blood pressure: $<140/90$ mmHg

Monitor your blood pressure 1 times per week. If feeling unwell, please consult your doctor.

Your target LDL-C: <1.8 mmol/L

Your target body weight: 72.5 kg

As a progressive milestone, work towards achieving body weight of 65 kg in 4 month(s).

Vaccination Recommendation

National Adult Immunisation Schedule (NAIS) only.

Get your recommended vaccination(s):

Vaccination Type	Suggested Next Dose Date
✓ Influenza (INFLUENZA)	14 Feb 2025
✓ Pneumococcal conjugate (PCV)	15 Feb 2025
✓ Pneumococcal polysaccharide (PPSV23)	16 Feb 2025
✓ Tetanus, reduced diphtheria & acellular pertussis (Tdapi)	17 Feb 2025
✓ Human papillomavirus (HPV2 or HPV4)	18 Feb 2025
✓ Hepatitis B (HepB)	19 Feb 2025
✓ Measles, mumps & rubella (MMR)	20 Feb 2025
✓ Varicella (VAR)	21 Feb 2025

Exercise Recommendation

Include as part of your exercise routine

	Default Advice Served to Residents	Optional Comments
✓ Aerobic exercise Engage in 50 minute(s) of moderate intensity aerobic exercise 2 day(s) per week.	Engaging in aerobic exercises can enhance the health of your heart and lungs.	Test123
✓ Aerobic exercise Engage in exercise 3 day(s) per week.	Engaging in aerobic exercises can enhance the health of your heart and lungs.	morning walk
✓ Break up your sedentary time by aiming to do 8000 step(s) per day	Reducing sedentary time can help to lower the risk of chronic illnesses and enhance mental health.	Test123
✓ Strength exercise	Incorporating strength exercises at least 2 times a week can strengthen your muscles and bones, making it easier to perform daily tasks.	1A strength exercise is any activity that makes your muscles work harder than usual. This increases your muscles' strength, size, power and endurance. The activities involve using your body weight or working against a resistance.
✓ Balance exercise	Incorporating balance exercises can enhance your body control and help prevent falls and injuries.	1Standing with your weight on one leg and raising the other leg to the side or behind you.
✓ Flexibility exercise	Incorporating flexibility exercises can improve your joint mobility, making it easier to perform daily tasks.	1Flexibility exercises are activities that improve the ability of a joint to maintain the movement necessary for carrying out daily tasks and physical activity.

Note: This goal is applicable for residents assessed to be in the Green & Orange 1 (well controlled) tier, in reference to BMI Control care protocol.

Diet Recommendation

When planning your meals,

	Default Advice Served to Residents	Optional Comments
✓ Limit sodium intake	Manage your sodium intake by limiting it to no more than 1 teaspoon of salt a day. Avoid high-sodium foods, including processed or canned foods, sauces, gravies, and soups.	1Reduce sodium intake to maintain BP
✓ Limit sugar intake	Keep your sugar intake in check by limiting it to no more than 10 teaspoons a day. Avoid high-sugary drinks, fruit juice, sweets, ice cream, cookies, kushu, cakes.	1Men should consume no more than 9 teaspoons (36 grams or 150 calories) of added sugar per day.
✓ Limit saturated fat intake	Avoid consumption of foods high in saturated fat, such as fatty meat, full fat dairy products, fried foods or cakes. Choose healthier oils like olive, canola or sunflower oil.	1Saturated fats are bad for your health
✓ Control carbohydrate intake	Manage your intake of foods high in carbohydrates such as rice, noodles, bread, pasta, potatoes.	1A controlled carbohydrate diet means that meals contain carbohydrate-rich foods in fairly equal amounts.
✓ Control calorie intake	Use HPA's My Healthy Plate as a guide to ensure a balanced and varied diet.	1Cut one high-calorie treat. Try to remove one high-calorie food item each day.
✓ Have sufficient fibre intake	Incorporate high fibre foods such as oats, barley, lentils, brown rice and wholegrain products in addition to fruits and vegetables.	1Increasing dietary fibre and wholegrain intake is likely to reduce the risk of cardiovascular disease
✓ Have sufficient protein intake	Incorporate protein as part of every meal. Good sources of protein include poultry, fish, tofu and beans.	1Your body needs protein to stay healthy and work the way it should. More than 10,000 types are found in everything from your organs to your muscles and tissues to your bones, skin, and hair. Protein is also a critical part of the processes that fuel your energy and carry oxygen throughout your body in your blood.

Smoking Cessation

Quit smoking by 12 Jan 2025

Reduce to 12 cigarette stick(s) per day in 6 month(s).

Not ready to quit smoking, review after 16 Apr 2025

Programme Recommendation

Participate in the following programme(s):

	Programme
✓ Weight Management Programme	Weight management programmes are designed to empower participants to make positive lifestyle changes to achieve the best outcomes in terms of weight loss and sustainability.
✓ Smoking Cessation Programme	Test abc123!@#
✓ Chronic Disease-specific Programme	Testing Chronic disease %^&^%
✓ Others, please specify: National Steps Challenge rewards you for staying active. Start moving now and be rewarded daily!	

Active Aging Centre

Visit nearest Active Aging Centre for the following:

✓ Physical activities sign-up

✓ Mind-stimulating and social activities sign-up

✓ Vital signs monitoring

✓ Others, please specify: Other -Ageing Goal2

One thing to start working on today

Note2 Eat a variety of foods that includes fruit, vegetables, legumes, nuts, seeds, and whole grains.

Record of Discussion

note 1 Has good control of asthma with regular preventive inhaler.He cited his wish to attend his grandchildrens wedding as the main motivation to make lifestyle changes. Learning how to live your life with purpose can lead to a sense of control, satisfaction, and general contentment. Feeling like what you do is worthwhile is, arguably, a significant key to a happy life. But what this means is different for each person.As working professionals, we may be so caught up with work that it's easy to sacrifice our health to get the job done. Don't do that. Not only does taking good care of your body helps you function at your peak, your work performance will also improve. Check out these tips to help you get healthier without major changes to your lifestyle.

Recommended Next Check-in

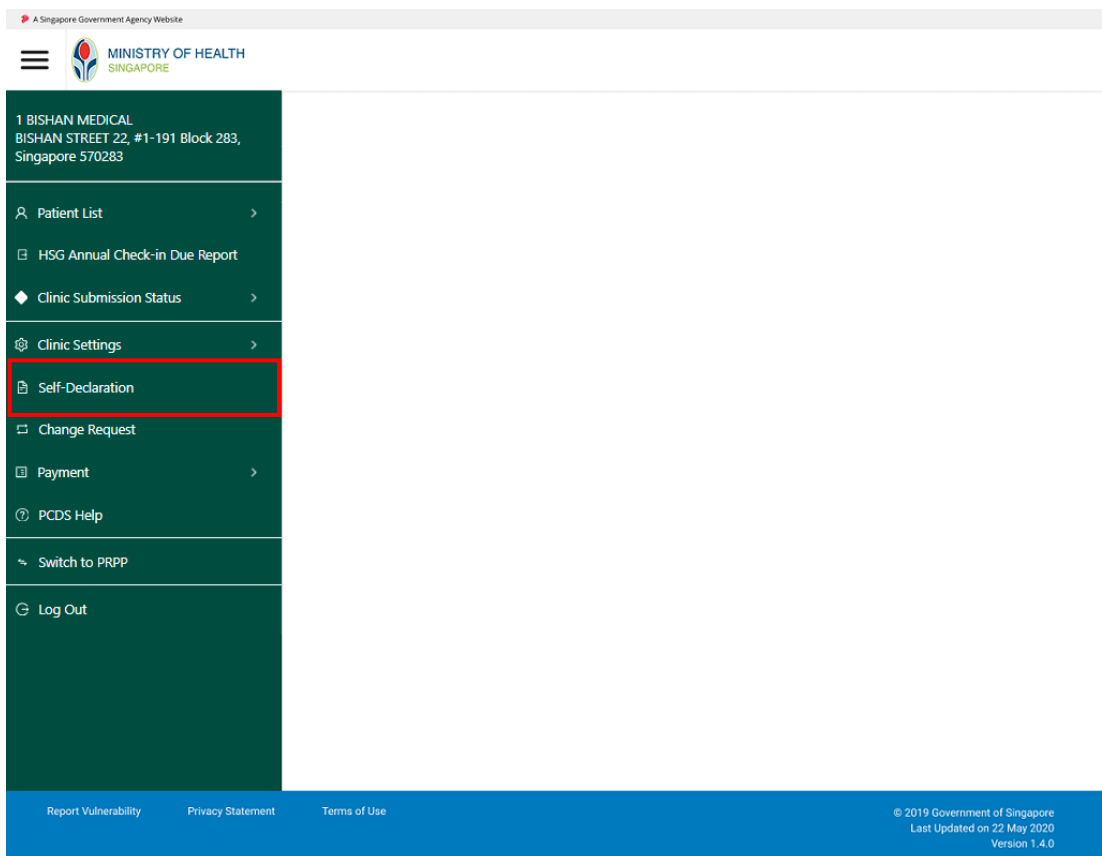
Jun 2025

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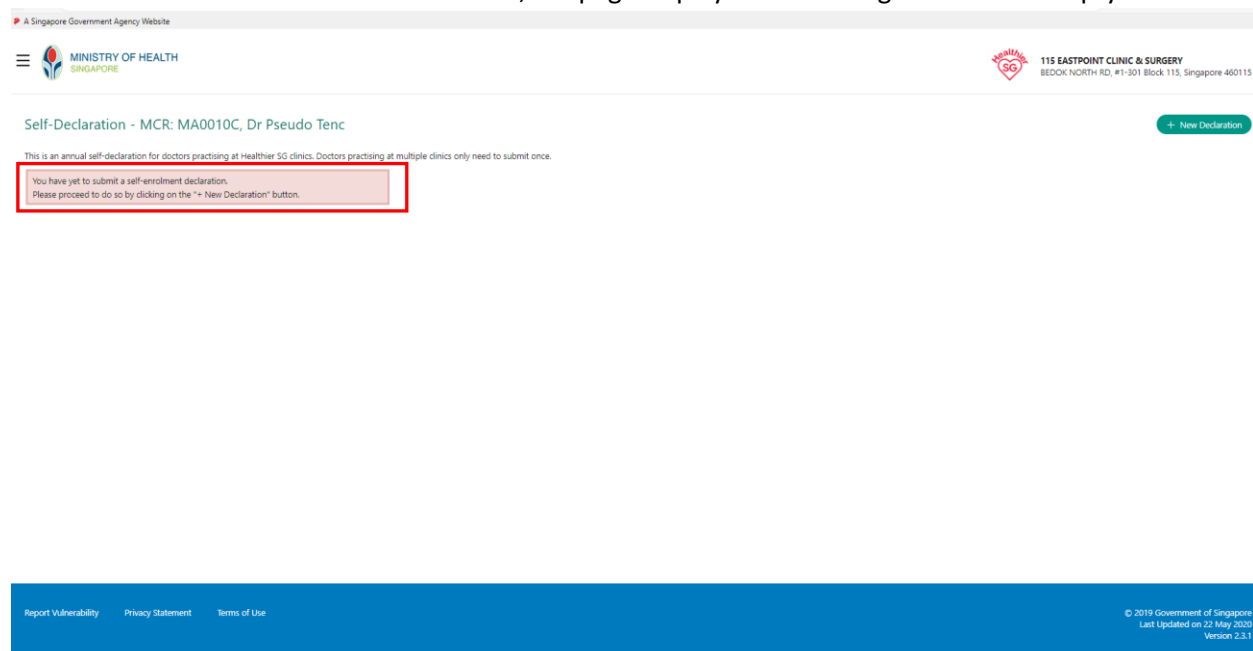
Chapter 8 - [For doctors] Self-Declaration

8.1 View Self-Declaration Submission

1. To review/submit self-declaration, click on “Self-Declaration” at the left-side menu after logging in.



2. If no declaration was submitted before, the page displays liner message below and empty list.



3. If declaration was submitted before, record of latest declaration submitted will be displayed.
 - a. If you submitted declaration with self-enrolment option, the record displays the selected clinic information, Declaration “S” and submitted Date Time.

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MINISTRY OF HEALTH SINGAPORE

18 CLINIC
TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z [New Declaration](#)

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	S	13 Mar 2025 15:05

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- b. If you submitted declaration with close relative(s) enrolment option, the record(s) display the selected clinic(s) information, Declaration “R” and submitted Date Time.

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MINISTRY OF HEALTH SINGAPORE

18 CLINIC
TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z [New Declaration](#)

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	R	13 Mar 2025 15:04
9402662 - 338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615)	R	13 Mar 2025 15:04

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- c. If you submitted declaration with self and close relative(s) enrolment option, the record(s) display the selected clinic(s) information, Declaration “SR” and submitted Date Time.

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18 CLINIC
TOWNER ROAD, #1-228 Block 101, Singapore 322101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z [New Declaration](#)

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HCI Code - Clinic Name	Declaration*	Submitted Date Time
9400002 - 18 CLINIC (101 TOWNER ROAD, #1-228)	SR	13 Mar 2025 15:02
9402662 - 338 FAMILY CLINIC (338 ANG MO KIO AVE 1, #1-1615)	SR	13 Mar 2025 15:02

1 / 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

- d. If you submitted declaration with no enrolment of self nor close relative(s) option, the record displays empty clinic information, Declaration “N” and submitted Date Time

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MINISTRY OF HEALTH SINGAPORE

18 CLINIC
TOWNER ROAD, #1-228 Block 101, Singapore 32101

Self-Declaration - MCR: MA0009Z, Dr Pseudo Z + New Declaration

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

The clinic(s) you have selected in your last declaration is as follows.
Please submit a new declaration if there are any changes.

HQ Code - Clinic Name	Declaration*	Submitted Date Time
	N	13 Mar 2025 15:08

< 1 > 10 / page

Declaration Legend:
 S - Declared enrolment of self to the practising clinic selected.
 R - Declared enrolment of close relative(s) to the practising clinic(s) selected.
 SR - Declared enrolment of self and/or close relative(s) to the practising clinic(s) selected.
 N - Declared no enrolment of self nor close relative(s) to any practising clinic.

8.2 Submit Self-Declaration

1. To review/submit self-declaration, click on “Self-Declaration” at the left-side menu after logging in.

A Singapore Government Agency Website

MINISTRY OF HEALTH SINGAPORE

1 BISHAN MEDICAL
BISHAN STREET 22, #1-191 Block 283,
Singapore 570283


- Patient List >
- HSG Annual Check-in Due Report
- Clinic Submission Status >
- Clinic Settings >
- Self-Declaration**
- Change Request
- Payment >
- PCDS Help
- Switch to PRPP
- Log Out


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2. From Self-Declaration Summary page, click on “+ New Declaration”.

A Singapore Government Agency Website

 MINISTRY OF HEALTH SINGAPORE

 RAFFLES MEDICAL
10 AIRPORT BOULEVARD, #02-88

Self-Declaration - MCR: M05795I, Dr Cheah Tiang Seng Jason

This is an annual self-declaration for doctors practising at Healthier SG clinics. Doctors practising at multiple clinics only need to submit once.

You have yet to submit a self-enrolment declaration.
Please proceed to do so by clicking on the “+ New Declaration” button

[+ New Declaration](#)


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Version 1.4.0

3. Self-Declaration page will be displayed, allowing you to proceed with your submission.

Note: During exercise period, this page will be your landing page upon logging in if you have not yet submitted any declaration.

A Singapore Government Agency Website

 MINISTRY OF HEALTH SINGAPORE

 115 EASTPOINT CLINIC & SURGERY
BEDOK NORTH RD, #1-301 Block 115, Singapore 460115

You have not submitted a self-declaration.
Please proceed to submit the self-declaration form below.

Self-Declaration

All doctors practising at Healthier SG clinics are required to submit this self-declaration form. Please refer to MOH Advisory 01/2024 (MH 17/21/40) dated 29 January 2024, titled 'Advisory for Healthier SG doctors who wish to enrol themselves or close relatives to their own clinic' for more information.

You may also refer to the Frequently Asked Questions (FAQs) for self-declaration on [AIC Primary Care Pages](#) for more information.

Instructions
Please tick the declaration accordingly and select the practising clinic(s) that you and/or your close relative(s) are enrolled to as a Healthier SG patient.

You may refer to the scenarios below:

- Enrolled self only - select first option.
- Enrolled close relative(s) only - select second option.
- Enrolled both self and close relative(s) - select first and second option.
- No enrolment of self nor close relative(s) - select third option.

Declaration of enrolment of self or close relatives (defined as parents, spouse or children)

☐ I declare that I have enrolled as a Healthier SG patient in my clinic but my care is provided by a partner doctor and all submissions are done in accordance to prevailing MOH clinical and claims guidelines.

☐ I declare that my close relative(s) have been enrolled as Healthier SG patients in my clinic and all submissions are done in accordance to prevailing MOH clinical and claims guidelines.

☐ I declare that neither I nor my close relative(s) are enrolled as Healthier SG patients in all of my clinic(s).

[Submit](#) [Skip Declaration](#)

[Report Vulnerability](#) [Privacy Statement](#) [Terms of Use](#)

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Version 2.3.1

- [illegible]

6. If the option selected is “Enrolled close relative(s) only”, clinic list is displayed.
 - a. Select 1 or more clinic(s) where you would like to indicate where the enrolment is in.
 - b. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - c. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - d. Click on Proceed button to submit your declaration.

Self-Declaration

All doctors practising at Healthier SG clinics are required to submit this self-declaration form. Please refer to MOH Advisory DT/2024 (PH 17/21/43) dated 28 January 2024. Read Advisory for Healthier SG doctors who wish to enrol themselves or close relatives to their own clinic for more information.

You may also refer to the frequently asked questions (FAQs) for self-declaration on [AIC Practice Clinic Pages](#) for more information.

Instructions

Please fill the declaration accordingly and select the practising clinic(s) that you and/or your close relative(s) are enrolled to as a Healthier SG patient.

You may refer to the scenarios below:

- Enrolled self only - select first option.
- Enrolled close relative(s) only - select second option.
- Enrolled both self and close relative(s) - select first and second option.
- No enrolment of self nor close relative(s) - select third option.

Declaration of enrolment of self or close relatives (defined as parents, spouse or children):

☐ I declare that I have enrolled as a Healthier SG patient in my clinic but my care is provided by a partner doctor and all submissions are done in accordance with the Healthier SG guidelines.

☒ I declare that my close relative(s) have been enrolled as Healthier SG patients in my clinic and all submissions are done in accordance with the Healthier SG guidelines.

☐ I do not have any close relatives enrolled as Healthier SG patients in my clinic.

Please select the clinic(s) that you and/or your close relative(s) are enrolled to as a Healthier SG patient.

a ☒ (Q140343) KENT RIDGE CLINIC (1 LOWER KENT RIDGE ROAD ONE #1-42)

☒ (Q140355) 1 BISHAN MEDICAL (215 BISHAN STREET 22, #1-19)

☐ (Q140357) ARUKAH HEALTHCARE (35 IRRAWADDY ROAD MOUNT BUDAETH, #1-42)

☐ (Q140358) ARUKAH HEALTHCARE (35 IRRAWADDY ROAD MOUNT BUDAETH, #1-42)

b **Acknowledgement**

☒ I declare that all information provided is accurate as of the date of declaration. I understand that I will need to re-declare if there are changes to the declaration.

c

d **Confirmation**

Are you sure you want to submit this declaration?
Click Proceed to continue.

7. If the option selected is “Enrolled both self and close relative(s)”, clinic list is displayed.
 - a. Select 1 or more clinic(s) where you would like to indicate where the enrolment is in.
 - b. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - c. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - d. Click on Proceed button to submit your declaration.

Self-Declaration

All doctors practicing at Healthier SG clinics are required to submit this self-declaration form. Please refer to MOH Advisory DT0024 (09/17/2020) dated 28 January 2024 titled "Advisory for Healthier SG doctors who wish to enrol themselves or close relatives to their own clinic" for more information.

You may also refer to the Frequently Asked Questions (FAQs) for self-declaration on [MOH's Data Portal](#) for more information.

Instructions

Please tick the declaration accordingly and select the clinic(s) that you enrol your close relatives to as a Healthier SG patient.

You may refer to the standards below:

- Enrolled self only - select first option.
- Enrolled close relatives only - select second option.
- Enrolled both self and close relatives - select first and second option.
- No enrolment of self nor close relatives - select third option.

Declaration of enrolment of self or close relatives (defined as parents, spouse or children)

☒ I declare that I have enrolled as a Healthier SG patient in my clinic but my care is provided by a partner doctor and all submissions are done in accordance.

☒ I declare that my close relatives have been enrolled as Healthier SG patients in my clinic and all submissions are done in accordance.

Please select the clinic(s) that you enrol your close relatives to as a Healthier SG patient.

☐ (OPTIONAL) APPROVED CLINIC (TANJONG PAGAR PLAZA, #3/10B)

☒ (OPTIONAL) KENT RIDGE CLINIC (1 LOWER KENT RIDGE ROAD ONE, #1/40)

☒ (OPTIONAL) 1 BISHAN MEDICAL (281 BISHAN STREET 22, #1/101)

☐ (OPTIONAL) ARUNAH HEALTHCARE (38 IRRAWADDY ROAD HOSPITAL ELIZABETH, #6/42)

☐ (OPTIONAL) Other clinic - (Please enter your selected address below as Healthier SG patient in all the form fields)

Acknowledgement

☒ I declare that all information provided is accurate as of the date of declaration. I understand that I will need to re-declare if there are changes to the declaration.

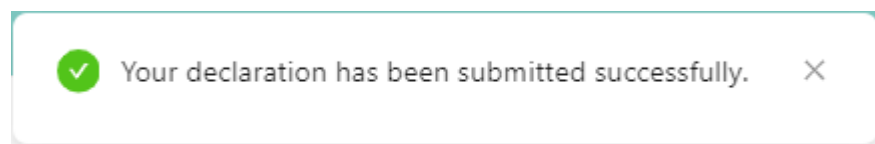
☒ Submit

Confirmation

Are you sure you want to submit this declaration?
Click Proceed to continue.

8. If the option selected is “No enrolment of self nor close relative(s)”
 - a. Click on Acknowledgement checkbox and submit button will be enabled to click.
 - b. Click on Submit button and confirmation box with Proceed and Cancel buttons will be displayed.
 - c. Click on Proceed button to submit your declaration

9. Once submitted successfully, a message prompt will be displayed:



10. If the option is “Skip Declaration”
 - a. Click on Skip Declaration, confirmation box with Proceed and Cancel buttons will be displayed.
 - b. Click on Proceed button to confirm.
 - c. You will be redirect to the “Enrolled Patient” page.