

# **Primary Care Digital Services (PCDS) - Healthier SG Application User Guide**

<https://pcds.sg>

**Version 1.1**  
**05 Jan 2026**



**MINISTRY OF HEALTH**  
**SINGAPORE**

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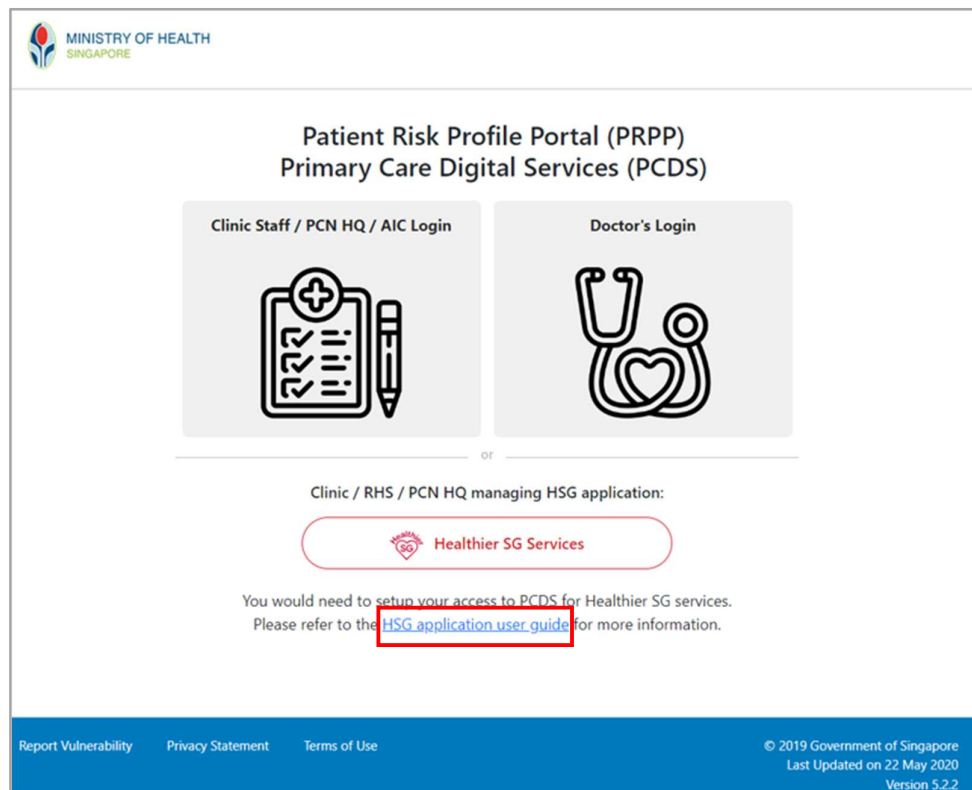
## Chapter 1 - Introduction

### 1.1 About PCDS – Healthier SG Application

To enable GP clinics to manage and view Healthier SG (HSG) application more efficiently by streamlining the GP experience for HSG onboarding process, leveraging on the existing PCDS platform and enhancing its system capabilities.

### 1.2 User Guide

1. Click on the hyperlink “[HSG application user guide](#)” at the login page to access the latest version of PCDS Healthier SG Application User Guide.



### 1.3 Setting up PCDS for your clinic

As PCDS is a web-based system, the setup is fast and simple. Either you or your clinic staff can set up PCDS easily. Go to <https://pcds.sg>. You may wish to bookmark this page in your browser for quick access.

Please ensure that the Unique Entity Number (UEN) tied to your Corppass is the same as your clinic's UEN in the MOH electronic licensing (eLIS) system, as credentials between these two systems are matched during the log in process.

- If your Corppass UEN is different from your eLIS UEN, please contact AIC GP Helpline 6632 1199 or your AIC account manager for assistance.
- If your Corppass UEN is the same as your eLIS UEN, please check that the Corppass administrator has assigned digital service access to other users within the entity who need access.

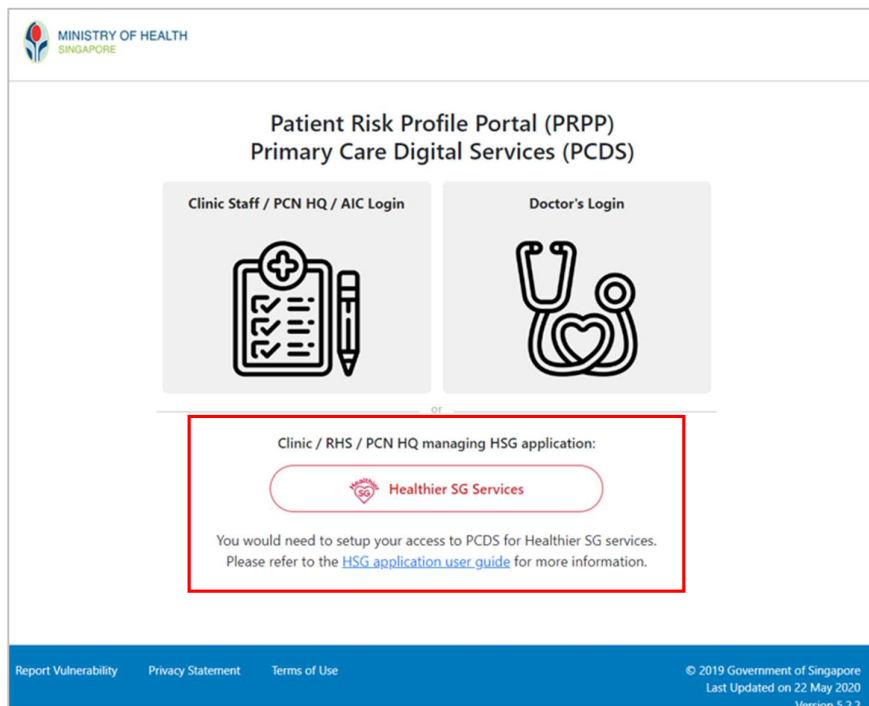
Your clinic's Corppass account will be tied to the user's SingPass ID and you will only require your SingPass to log in.

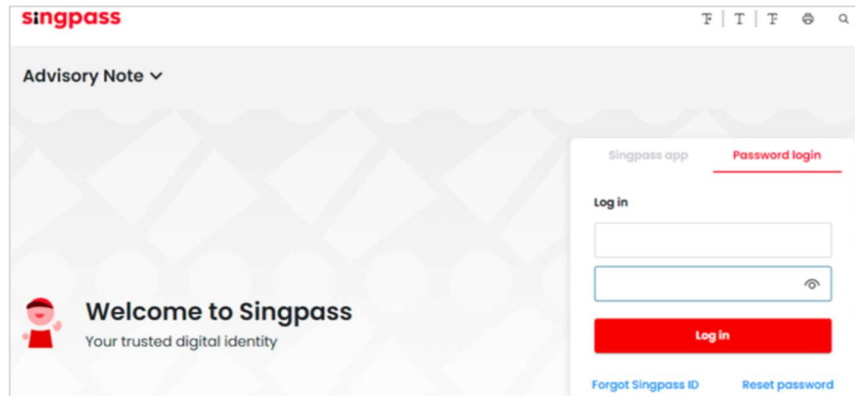
Please ensure that the Corppass administrator has assigned digital service **"MOH-PHP-CP (MOH Patient Health Profile)"** to the CorpPass users within the entity who need access.

Corppass user guide on how to setup, assign and manage User's Digital Service Access can be downloaded for "Admin & Sub-Admin" from this link [Corppass - User Guides](#).

#### 1.3.1 Non-HSG Clinic Users/ PCN HQ Users/RHS Users - Logging in to Healthier SG Services

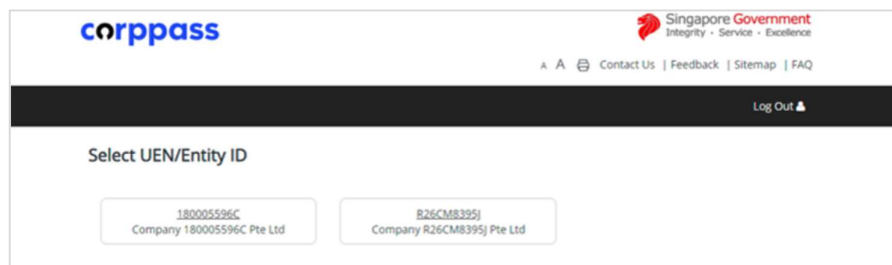
1. All non-HSG Clinic Users/ PCN HQ Users/RHS Users must have a valid SingPass account to log in to Healthier SG Services.





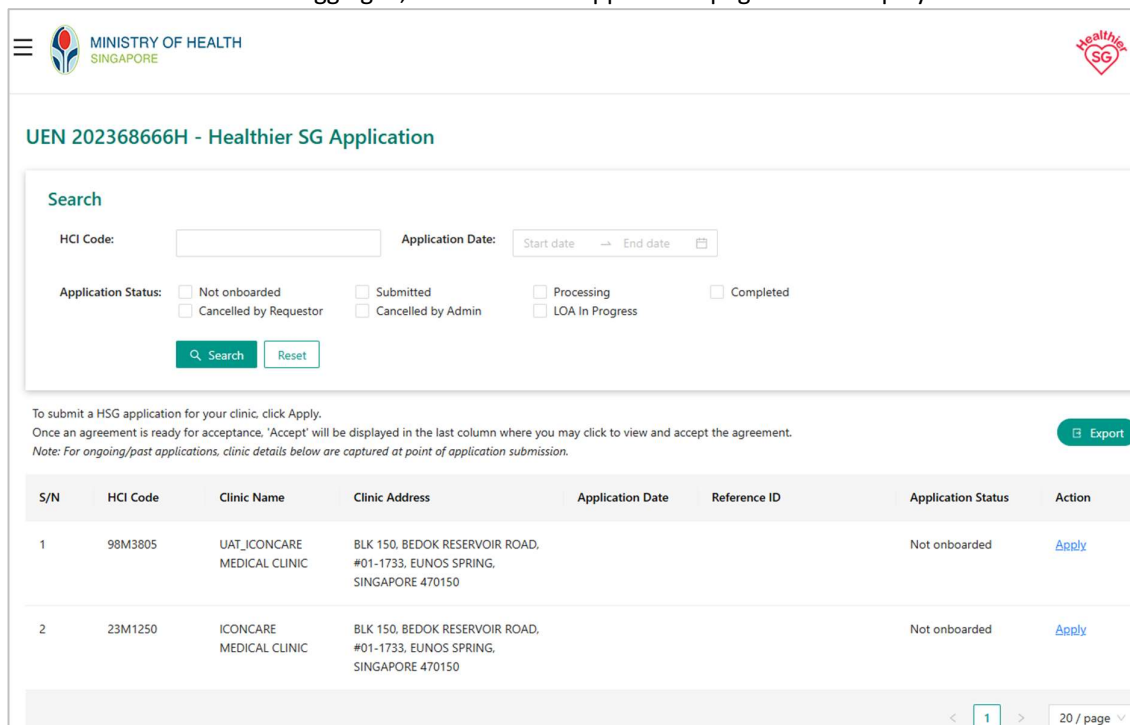
The Singpass login page features a header with the Singpass logo and navigation links. Below the header, there is an 'Advisory Note' section. The main content area includes a 'Welcome to Singpass' message with a digital identity icon. To the right, there is a login form with two tabs: 'Singpass app' and 'Password login'. The 'Password login' tab is active, showing a 'Log in' section with a text input field for the Singpass ID, a password input field with a visibility toggle, and a red 'Log in' button. Below the login fields are links for 'Forgot Singpass ID' and 'Reset password'.

**Note:** Clinic users/PCN HQ users who are tagged to multiple Corppass accounts can select which account they wish to log in to.



The Corppass account selection page displays the Corppass logo and the Singapore Government logo. It includes a header with navigation links and a 'Log Out' button. The main content area is titled 'Select UEN/Entity ID' and shows two selectable options: '180005596C Company 180005596C Pte Ltd' and 'R26CM8395J Company R26CM8395J Pte Ltd'.

2. For clinic users: After logging in, the Clinic HSG Application page will be displayed.



The 'UEN 202368666H - Healthier SG Application' page is part of the Ministry of Health Singapore's Healthier SG application system. It features a search section with filters for 'HCI Code', 'Application Date' (Start date to End date), and 'Application Status'. The 'Application Status' filter includes checkboxes for 'Not onboarded', 'Submitted', 'Processing', 'Completed', 'Cancelled by Requestor', 'Cancelled by Admin', and 'LOA In Progress'. Below the search filters are 'Search' and 'Reset' buttons. A message states: 'To submit a HSG application for your clinic, click Apply. Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement. Note: For ongoing/past applications, clinic details below are captured at point of application submission.' An 'Export' button is also present. The main table lists applications with columns: S/N, HCI Code, Clinic Name, Clinic Address, Application Date, Reference ID, Application Status, and Action. Two applications are listed, both with a status of 'Not onboarded' and an 'Apply' link in the Action column.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	98M3805	UAT_ICONCARE MEDICAL CLINIC	BLK 150, BEDOK RESERVOIR ROAD, #01-1733, EUNOS SPRING, SINGAPORE 470150			Not onboarded	<a href="#">Apply</a>
2	23M1250	ICONCARE MEDICAL CLINIC	BLK 150, BEDOK RESERVOIR ROAD, #01-1733, EUNOS SPRING, SINGAPORE 470150			Not onboarded	<a href="#">Apply</a>

#### 1.4 Support Contact Details

1. You may write to [synapxe.pcds.support@synapxe.sg](mailto:synapxe.pcds.support@synapxe.sg) for specific technical queries.
2. For other enquiries:  
GP Helpline 66321199

## Chapter 2 - GP Clinic - Search and View Healthier SG Application

1. After login, clinic user can see a list of clinics under their UEN (based on MOH HALP licensing details) at the Healthier SG Application page. If the clinic has already submitted a Healthier SG application, it will have a corresponding status displayed.

### UEN 199505991Z - Healthier SG Application

#### Search

HCI Code:

Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
*Note: For ongoing/past applications, clinic details below are captured at point of application submission.*

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958			Not onboarded	<a href="#">Apply</a>
2	9400991	LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018			Not onboarded	
3	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958	31 Jul 2025	<a href="#">APPLN/20250731/M000639</a>	Cancelled by Requestor	
4	98M7871	UAT_LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018	30 Jul 2025	<a href="#">APPLN/20250730/M000638</a>	LOA In Progress	<a href="#">Accept</a>
5	98M7871	UAT_LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018	30 Jul 2025	<a href="#">APPLN/20250730/M000637</a>	Cancelled by Admin	
6	98M7871	UAT_LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018	24 Jul 2025	<a href="#">APPLN/20250724/M000620</a>	Completed	

## 2.1 Search Healthier SG Application

1. Clinic users can use the Search function to refine the displayed list of applications.

To narrow down the result, clinic user may:

- Enter a specific HCI Code
- Specify a date range for the “Application Date”
- Select one or more application status checkboxes

After entering your criteria, click “Search”.

**Note:**

- If other statuses or an Application Date range is selected, the “Not onboarded” checkbox will be disabled.
- If “Not onboarded” is selected, an Application Date and other status checkboxes will be disabled.

**UEN 199505991Z - Healthier SG Application**

**Search**

HCI Code:  Application Date:  →

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☒ LOA In Progress

2. Search results will be displayed based on the search criteria entered.
3. Clinic user can click “Export” to export the list of results displayed based on the search criteria. The exported .csv file will contain all columns shown in the HSG application list.
4. Click “Reset” button to revert to default display the full application list.

**UEN 199505991Z - Healthier SG Application**

**Search**

HCI Code:  Application Date:  →

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☒ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	98M7871	UAT_UN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018	30 Jul 2025	<a href="#">APPLN/20250730/M000638</a>	LOA In Progress	<a href="#">Accept</a>



## 2.2 View Healthier SG Application

1. Upon clicking the Reference ID, corresponding view-only form of submitted HSG application is displayed.
2. Clinic user can print the view-only form of submitted HSG application.

**UEN 199505991Z - Healthier SG Application**

**Search**

HCI Code:  Application Date:  →

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☒ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
 Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
 Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	98M7871	UAT LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018	30 Jul 2025	<a href="#">APPLN/20250730/M000638</a>	LOA In Progress	<a href="#">Accept</a>

- The list is sorted by Application Date in descending order (newest to oldest).
- Non-HSG clinics with no ongoing applications will appear at the top of the list.
- Applications follow the below status flow and corresponding action available:

S/N	Application Status	Action	Description
1	Not onboarded	Apply	Clinic is not onboarded to HSG yet and can submit an application by clicking on "Apply".
2a	Submitted	Cancel	Clinic has submitted an application recently and can still cancel the application.
2b		-	Clinic has submitted an application. Clinic can approach AIC Account Manager to cancel the application.
3	Processing	-	Application is being processed.
4a	LOA in Progress	Accept	HSG Enrolment Programme Agreement (EPA) is ready for clinic's acceptance. Clinic staff with Corppass access can login to accept the EPA.
4b		View Details	HSG EPA has been accepted by clinic.
5	Completed	-	Application is completed and clinic is onboarded HSG. Clinic may log in to PCDS to view the final EPA (see Chapter #).
6a	Cancelled by Requestor	-	Application has been cancelled by clinic.
6b	Cancelled by Admin	-	Application has been cancelled due to administrative reasons.

## Application Reference ID - APPLN/20250724/M000620

Date of Application: 24 Jul 2025 11:29 AM

Information displayed is accurate at time of submission.

Print

### Application Details

Please note that all applications are subject to fulfilment of prerequisites.

If you have any feedback or questions, you may reach out to your AIC Account Manager ([Account Manager Finder](#)).

**Clinic Name**

UAT\_LIN & SONS CLINIC & SURGERY PTE LTD

**HCI Code**

98M7871

**Clinic Address**

BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018

**Current Regional Health System**

National University Health System

**CHAS Accredited**

No

Please apply via [Financing Schemes Accreditation E-service](#) if you have not done so.

**Current PCN**

Not a PCN Clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join?

- Yes, I have chosen to join the following PCN HQ and we are mutually agreeable.

Please indicate the PCN you have mutually agreed to join:

CLASS PCN

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to.

Plato CMS

### Clinic Enrolment Capacity

Capacity for new patients for one year

450

### Email Address to receive HSG operational alerts

test@pcds.com

### Contact Details

**Contact Name**

Gayathri

**Designation**

Test

**Clinic Contact Number**

66666666

**Mobile Number**

86162936

**Email Acknowledgement**

test@pcds.com

< Back

## Chapter 3 - GP Clinic Healthier SG Application

### 3.1 GP Clinic - Submit an Healthier SG onboarding application

1. After login, clinic user can see a list of clinic(s) displayed in the HSG application list based on the logged-in user's selected UEN (as per MOH HALP licensing details).

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### UEN 199505991Z - Healthier SG Application

**Search**

HCI Code:  Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958			Not onboarded	<a href="#">Apply</a>

2. From the list of clinic(s) displayed, click on "Apply" for the clinic that is applying for HSG.  
**Note:** If your clinic is not listed in the HSG application list, clinic user may reach out to the PCDS support email provided in Section 1.3.

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### UEN T05LL0218J - Healthier SG Application

**Search**

HCI Code:  Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M1546	UAT_Pioneer Medical Centre Pte Ltd	BLK 651, JURONG WEST STREET #1, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651			Not onboarded	<a href="#">Apply</a>

3. Instructions page is displayed.  
To proceed with submitting an HSG application, click on “Proceed”.

The screenshot shows the 'Instructions' page for the Healthier SG Application for GP Clinics. The page header includes the Singapore Government Agency Website logo, the Ministry of Health Singapore logo, and the Healthier SG logo. The main heading is 'Healthier SG Application for GP Clinics'. Below this, the 'Instructions' section states that GP clinics must fulfill all prerequisites. A list of four prerequisites is provided, with sub-points for the third prerequisite. A link to 'Primary Care Pages' is included. A paragraph explains the next steps after fulfilling prerequisites, mentioning the Healthier SG Enrolment Programme Agreement (EPA) and the Healthcare Application and Licensing Portal (HALP). A final note mentions reaching out to the Account Manager Finder. At the bottom right, there are two buttons: '< Back' and 'Proceed', with the 'Proceed' button highlighted by a red rectangle.

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Healthier SG

### Healthier SG Application for GP Clinics

#### Instructions

To participate in Healthier SG, the GP clinic must fulfil all prerequisites below:

1. Participate in MOH's Chronic Disease Management Programme (CDMP), Community Health Assist Scheme (CHAS), Public Health Preparedness Clinic Scheme (PHPC), Screen For Life (SFL) and Vaccination and Childhood Developmental Screening Scheme (VCDSS).
2. Join a Primary Care Network (PCN).
3. Fulfill all IT requirements which comprise of:
  - a. Signing the National Electronic Health Record (NEHR) Accession Agreement (AA) and apply for NEHR view-access for practising doctors. Please apply via this [link](#) and sign the NEHR AA if you have not done so.
  - b. Implementing and maintaining an HSG-compatible CMS at its premises. Please refer to this [link](#) for the list of HSG-compatible Clinic Management System (CMS).
  - c. Contributing information to NEHR from the HSG-compatible CMS referred to in point (b) above in accordance with the NEHR requirements.
4. Have at least one GP who is registered with the Singapore Medical Council (SMC) as a Family Physician (FP) in the Register of Family Physicians, and this FP should not be covering multiple Healthier SG clinics. This requirement takes effect from 1 July 2020.

More details on the prerequisites can be found on [Primary Care Pages](#).

After fulfilling all the Healthier SG prerequisites, the Healthier SG Enrolment Programme Agreement (EPA) will be issued to your clinic. Please ensure that your clinic details are always updated with MOH [Healthcare Application and Licensing Portal \(HALP\)](#). Please also cater between 4 to 6 weeks for submission of supporting documents, setup of clinic's payment account, and for your clinic to enter into the Healthier SG EPA with your respective healthcare system, before the clinic is successfully onboarded.

If you have any feedback or questions, you may reach out to your [Account Manager Finder](#).

< Back Proceed

The HSG onboarding application form contains five sections:

- Section 1: Clinic Application Details
- Section 2: Enrolment Capacity
- Section 3: Email address to receive Healthier SG operational alerts
- Section 4: Contact Details
- Section 5: Review and Submit

### 3.1.1 Section 1: Clinic Application Details

1. The Clinic Application Details page is displayed with pre-populated clinic details. Clinic user may refer to the relevant scenario to answer the questions:
  - a) If clinic is not a PCN clinic yet but has chosen which PCN to join:
    - 1) Select “Yes” option for chosen PCN to join.
    - 2) Select the PCN name.
    - 3) Select the Healthier SG-compatible CMS.

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Healthier SG

1 Application Details 2 Enrolment Capacity 3 Email Address 4 Contact Details 5 Review & Submit

### Clinic Application Details

Clinic name and address below will be reflected in the Healthier SG Enrolment Programme Agreement and shown in HealthHub for residents to identify and enrol into your clinic. To make changes, please login to [Healthcare Application and Licensing Portal \(HALP\)](#).

**Clinic Name**  
FULLERTON HEALTH MEDICAL CENTRE FOR MIGRANT WORKERS @ GUL CIRCLE

**HCI Code**  
22M0105

**Clinic Address**  
47 GUL CIRCLE, SINGAPORE 629580

**Current Regional Health System**  
National Healthcare Group

**CHAS Accredited**  
Yes

**Current PCN**  
Not a PCN clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join? \*

☒ Yes, I have chosen to join the following PCN HQ and we are mutually agreeable.

☐ No

Please indicate the PCN that you have mutually agreed to join. \*

Assurance PCN

Please note that Raffles Medical PCN and Parkway Shenton PCN only accept clinics within their corporation.

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to. \*

GPConnect

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Version 1.4.0

- 4) Click “Next” to proceed to the next section.

- b) If clinic is not a PCN clinic yet and unsure which PCN to join, but has preferred PCN(s) to join:
- 1) Select “No” for chosen a PCN to join
  - 2) Select your top three choices for PCNs to join.
  - 3) Select the Healthier SG-compatible CMS.

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Healthier SG

1 Application Details 2 Enrolment Capacity 3 Email Address 4 Contact Details 5 Review & Submit

### Clinic Application Details

Clinic name and address below will be reflected in the Healthier SG Enrolment Programme Agreement and shown in HealthHub for residents to identify and enrol into your clinic. To make changes, please login to [Healthcare Application and Licensing Portal \(HALP\)](#).

**Clinic Name**  
FULLERTON HEALTH MEDICAL CENTRE FOR MIGRANT WORKERS @ GUL CIRCLE

**HCI Code**  
22M0105

**Clinic Address**  
47 GUL CIRCLE, SINGAPORE 629580

**Current Regional Health System**  
National Healthcare Group

**CHAS Accredited**  
Yes

**Current PCN**  
Not a PCN clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join? \*

☐ Yes, I have chosen to join the following PCN HQ and we are mutually agreeable.

☒ No

Please select up to three PCN(s) that you might be interested in joining. \*

\*Your AIC account manager will contact you to assist you further.  
Please note that Raffles Medical PCN and Parkway Shenton PCN only accepts clinics within their corporation.

**First choice \***  
Assurance PCN

**Second choice (optional)**  
Class PCN

**Third choice (optional)**  
Frontier PCN

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to. \*

GPConnect

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Version 1.4.0

- 4) Click “Next” to proceed to the next section.

c) If clinic is not a PCN clinic yet and is unsure which PCN to join and, has no preferred PCN to join:

- 1) Select “No” for chosen a PCN to join
- 2) Select “**I have no preferred PCN**” as your First Choice
- 3) Second and Third choice are non-editable.
- 4) Select the Healthier SG-compatible CMS.

The screenshot shows the 'Clinic Application Details' form within the Healthier SG portal. The form is part of a five-step process: 1. Application Details, 2. Enrolment Capacity, 3. Email Address, 4. Contact Details, and 5. Review & Submit. The form fields include: Clinic Name (UAT Pioneer Medical Centre Pte Ltd), HCI Code (97M1546), Clinic Address (BLK 851, JURONG WEST STREET 81, #01-06, MULTI STOREY C), Current Regional Health System (National University Health System), CHAS Accredited (No), and a link to apply via Financing Schemes Accreditation E-service. The 'Current PCN' section has a dropdown menu with 'Not a PCN Clinic yet' selected. Below this, a question asks if the clinic has chosen a PCN to join, with 'No' selected. A note states: 'Please select up to three PCN(s) that you might be interested in joining. \* Your A/C account manager will contact you to assist you further. Please note that Raffles Medical PCN and Parkway Shenton PCN only accepts clinics within their corporation.' The 'First Choice' dropdown menu has 'I have no preferred PCN' selected. The 'Second Choice (optional)' and 'Third Choice (optional)' dropdown menus are both set to 'Select'. At the bottom, a dropdown menu for 'Please indicate the Healthier SG-compatible CMS your clinic has onboarded to.' has 'GPCConnect' selected. The form has 'Previous' and 'Next' buttons at the bottom right.

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1 Application Details 2 Enrolment Capacity 3 Email Address 4 Contact Details 5 Review & Submit

### Clinic Application Details

Clinic name and clinic address below will be reflected in the Healthier SG Enrolment Programme Agreement and shown in HealthHub for residents to identify and enrol into your clinic. To make changes, please login to [Healthcare Application and Licensing Portal \(HALP\)](#).

**Clinic Name**  
UAT Pioneer Medical Centre Pte Ltd

**HCI Code**  
97M1546

**Clinic Address**  
BLK 851, JURONG WEST STREET 81, #01-06, MULTI STOREY C

**Current Regional Health System**  
National University Health System

**CHAS Accredited**  
No

Please apply via [Financing Schemes Accreditation E-service](#) if you have not done so.

**Current PCN**  
Not a PCN Clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join? \*

☐ Yes, I have chosen to join the following PCN HQ and we are mutually agreeable.

☒ No

Please select up to three PCN(s) that you might be interested in joining. \*

\*Your A/C account manager will contact you to assist you further.  
Please note that Raffles Medical PCN and Parkway Shenton PCN only accepts clinics within their corporation.

**First Choice \***  
I have no preferred PCN

**Second Choice (optional)**  
Select

**Third Choice (optional)**  
Select

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to. \*

GPCConnect

Previous Next

5) Click “Next” to proceed to the next section.

### 3.1.2 Section 2: Enrolment Capacity

1. The page for clinic user to enter their enrolment capacity is displayed.
2. Additional instructions/information may be displayed depending on the enrolment capacity entered.
  - a. Enter clinic enrolment capacity.
    - 1) Answer additional questions if prompted (see below).

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Healthier SG

1 Application Details 2 Enrolment Capacity 3 Email Address 4 Contact Details 5 Review & Submit

### Clinic Enrolment Capacity

Capacity for new patients for one year \*

Please note that this refers to the number of new patients whom you are willing to accept for age bands 40 and above.  
You may adjust this capacity in PCDS once you have onboarded Healthier SG.

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- b. Input following additional information as required.

MINISTRY OF HEALTH SINGAPORE

Healthier SG

1 Application Details 2 Enrolment Capacity 3 Email Address 4 Contact Details 5 Review & Submit

### Clinic Enrolment Capacity

Capacity for new patients for one year \*

Please note that this refers to the number of new patients whom you are willing to accept for age bands 40 and above.  
You may adjust this capacity in PCDS once you have onboarded Healthier SG.

452

How many doctors (GP FTE) will manage Healthier SG enrolled patients in your clinic? \*

The Full-Time Equivalent (FTE) refers to the number of practising doctor(s) that is equivalent to your clinic's full-time employee. Up to 1 decimal point accepted (e.g. 1.5).

1.5

What are your plans to manage the declared enrolment capacity? \*

Others (with textbox)

Please elaborate \*

Kindly provide details such as the number of consult rooms in your clinic or manpower arrangements, etc.

test

Previous Next

3. Click "Next" to proceed to the next section 'Email address to receive Healthier SG operational alerts'.



### 3.1.3 Section 3: Email address to receive Healthier SG operational alerts

1. The page for clinic user to enter their email address to receive Healthier SG operational alerts is displayed.
2. Input a valid email address as required.

The screenshot shows a web browser window with the address bar displaying 'A Singapore Government Agency Website'. The page header includes the 'MINISTRY OF HEALTH SINGAPORE' logo on the left and the 'Healthier SG' logo on the right. A progress bar below the header shows five steps: 1. Application Details, 2. Enrolment Capacity, 3. Email Address (highlighted in green), 4. Contact Details, and 5. Review & Submit. The main content area is titled 'Email address to receive Healthier SG operational alerts'. It contains the following text: 'You may receive Healthier SG operational alerts when:' followed by a bulleted list: '• Your clinic exceeds 75% of the declared enrolment capacity.' and '• Enrollee submits health plan appointment request via HealthHub (for clinics not on Health Appointment System)'. Below this, it says 'Please specify the email address to receive Healthier SG operational alerts. \*' and 'You may update this email address in SCDIS once you have onboarded Healthier SG.' There is a text input field containing 'test@testmail.com', which is highlighted with a red rectangle. At the bottom right of the form, there are two buttons: 'Previous' and 'Next', with the 'Next' button highlighted by a red rectangle.

3. Click "Next" to proceed to the next section 'Contact Details'.

### 3.1.4 Section 4: Contact Details

1. The page for clinic user to enter their clinic's business contact details is displayed.
2. Enter contact name, designation, clinic contact number, mobile number, and email address to receive acknowledgement, as required.

The screenshot shows a web browser window with the address bar displaying 'A Singapore Government Agency Website'. The page header includes the Ministry of Health Singapore logo on the left and the 'Healthier SG' logo on the right. A progress bar below the header shows five steps: 1 Application Detail, 2 Enrolment Capaci, 3 Email Address, 4 Contact Details (highlighted), and 5 Review & Submit. The main content area is titled 'Contact Details' and contains the following fields:



- Contact name \***: A text input field containing 'Name ABC'.
- Designation \***: A text input field containing 'Admin'.
- Clinic contact number (optional)**: A text input field containing '88888888'.
- Mobile number (optional)**: A text input field containing '99999999'.
- Email acknowledgement \***: A text input field containing 'test@testmail.com', with a subtext 'You will receive an email acknowledgement and reference number via this email address.'

At the bottom right of the form, there are two buttons: 'Previous' and 'Next'. The 'Next' button is highlighted with a red border.

3. Click "Next" to proceed to the next section 'Review and Submit'.

### 3.1.5 Section 5: Review and Submit

1. On Review and Submit page, the application details for all sections submitted by clinic user is displayed.
2. To edit any information before submitting, click "Edit" button for the relevant section you want to edit.
3. Once reviewed and finalised, tick the checkbox for Declaration and Consent.
4. Click "Submit".

1 Application Details
2 Enrolment Capacity
3 Email Address
4 Contact Details
5 Review & Submit

### Review & Submit

Please note that all applications are subject to fulfilment of prerequisites.

If you have any feedback or questions, you may reach out to your AIC Account Manager ([Account Manager Finder](#)).

#### Application Details

**Clinic Name**  
UAT\_Pioneer Medical Centre Pte Ltd

**HCI Code**  
97M1546

**Clinic Address**  
BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651

**Current Regional Health System**  
National University Health System

**CHAS Accredited**  
No

**Current PCN**  
Not a PCN Clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join?  
No

**First Choice**  
I have no preferred PCN

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to.  
GPConnect

Edit

#### Clinic Enrolment Capacity

Capacity for new patients for one year  
452

How many doctors (GP FTE) will manage Healthier SG enrolled patients in your clinic?  
1.5

What are your plans to manage the declared enrolment capacity?  
Others (with textbox)

Please elaborate  
test

Edit

#### Email Address to receive HSG operational alerts

test@testmail.com

Edit

#### Contact Details

**Contact Name**  
Name ABC

**Designation**  
Admin

**Clinic Contact Number**  
88888888

**Email Acknowledgement**  
test@testmail.com

Edit

### Declaration and Consent

By submitting this form, you consent that the owner of this form may collect the information provided in the form. The information may be used and disclosed to the Ministry of Health ("MOH"), Agency for Integrated Care ("AIC"), Regional Health System ("RHS"), Primary Care Network Headquarter ("PCN HQ") and other authorised parties for the administrative, research, and analysis purposes relating to the administration of Healthier SG, including the purposes stated in this form. For more information, you may view [AIC's Data Protection Policy](#).

You declare that you are duly authorised to submit this form on behalf of the Clinic / Company / Organisation.

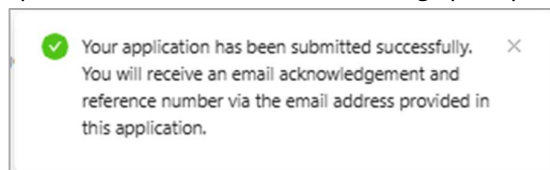
The submitted information is, to the best of your knowledge and belief, true and complete.

☒ I have read and agree to the declaration and consent

Previous

Submit

- Upon successful submission, a message prompt will be displayed.



- Once submitted, the view-only form application page is displayed with the system-generated application ID with date and time of submission.
- Clinic user can click the “Print” button retain a copy of the submitted application details for reference.

**Application Reference ID - APPLN/20250729/M000636**  
Date of Application: 29 Jul 2025 04:35 PM  
Information displayed is accurate at time of submission.

Print

### Application Details

Please note that all applications are subject to fulfilment of prerequisites.

If you have any feedback or questions, you may reach out to your AIC Account Manager ([Account Manager Finder](#)).

**Clinic Name**  
UAT\_Pioneer Medical Centre Pte Ltd

**HCI Code**  
97M1546

**Clinic Address**  
BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651

**Current Regional Health System**  
National University Health System

**CHAS Accredited**  
No  
Please apply via [Financing Schemes Accreditation E-service](#) if you have not done so.

**Current PCN**  
Not a PCN Clinic yet

According to our records, you are not a PCN clinic yet. Have you chosen a PCN to join?  
No

**First Choice**  
I have no Preferred PCN

Please indicate the Healthier SG-compatible CMS your clinic has onboarded to.  
GPConnect

### Clinic Enrolment Capacity

Capacity for new patients for one year  
450

### Email Address to receive HSG operational alerts

test@testmail.com

### Contact Details

**Contact Name**  
Name ABC

**Designation**  
Admin

**Clinic Contact Number**  
88888888

**Email Acknowledgement**  
test@testmail.com

[< Back](#)

- Click “Back” button to return to the Healthier SG Application page where the recently submitted application is displayed at topmost row, with ‘Status’ = “Submitted” and ‘Action’ = “Cancel”.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M1546	UAT_Pioneer Medical Centre Pte Ltd	BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651	29 Jul 2025	<a href="#">APPLN/20250729/M000636</a>	Submitted	<a href="#">Cancel</a>

### 3.2 GP Clinic - Cancel Healthier SG Application

After submitting an application, clinic user may cancel their application via PCDS if the “Cancel” action is available. If the clinic user is unable to see the “Cancel” action and wishes to cancel the application, please approach your AIC Account Manager.

1. To cancel HSG application, go to Healthier SG Application page.
2. Click on “Cancel” action for the record that you wish to cancel.

Search

HCI Code:

Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
*Note: For ongoing/past applications, clinic details below are captured at point of application submission.*

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	9400991	LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018			Not onboarded	
2	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958	31 Jul 2025	<a href="#">APPLN/20250731/M000639</a>	Submitted	<input type="button" value="Cancel"/>

3. Select cancellation reason and click “Submit”.

GP Clinic Application >

Reference ID - APPLN/20250731/M000639

Reason for cancelling application \*

Clinic changed their mind

4. A confirmation pop-up message will be displayed.  
Click “Yes” to proceed with the cancellation.

Confirmation

Are you sure you want to cancel your application?  
Click 'Yes' to confirm your cancellation.

5. Upon successful cancellation, the old record’s ‘Application Status’ will be updated to “Cancelled by Requestor”. A new row is displayed with the ‘Application Status’ = “Not onboarded” and Action = “Apply”, should clinic wish to submit a new application.

**Search**

HCI Code:  Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958			Not onboarded	<a href="#">Apply</a>
2	9400991	LIN & SONS CLINIC & SURGERY PTE LTD	BLK 18, TECK WHYE LANE, #01-97, SINGAPORE 680018			Not onboarded	
3	97M0089	UAT_Northeast Medical Group	BLK 10, BUKIT BATOK CENTRAL, #01-01, BUKIT BATOK MRT STATION, SINGAPORE 659958	31 Jul 2025	<a href="#">APPLN/20250731/M000639</a>	Cancelled by Requestor	

## Chapter 4 - GP Clinic Agreement Acceptance

When the Healthier SG (HSG) Enrolment Programme Agreement (EPA) is issued and ready for clinic's acceptance, clinics can log in to PCDS to accept the EPA.

1. Click "Accept" under 'Action' column.

**UEN T05LL0218J - Healthier SG Application**

**Search**

HCI Code:  Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M1546	UAT_Pioneer Medical Centre Pte Ltd	BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651	29 Jul 2025	<a href="#">APPLN/20250729/M000636</a>	LOA In Progress	<a href="#">Accept</a>

2. HSG Agreement page is displayed.
3. Clinic user to review all the fields in this page.
4. Clinic user to download and read the appended Agreement files.

**Agreement**

Before proceeding further, please ensure you are duly authorised to accept the Agreement for this clinic.

**Attention: Head of Organisation / Clinic Owner**

Remarks: OA Remarks for Clinic

**HEALTHIER SG ENROLMENT PROGRAMME AGREEMENT FOR GP CLINIC**

Thank you for applying to Healthier SG. Enclosed is the Healthier SG Enrolment Programme Agreement (the "Agreement") for your clinic to onboard Healthier SG.

The Agreement shall be a binding contract between the Clinic Owner and the Partner (as defined below) upon acceptance by both Parties.

**The "Clinic Owner"**

Name of Licensee/Addressee: PIONEER MEDICAL CENTRE PTE. LTD.  
 Licensee UEN: T05LL0218J  
 Licensee UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228

**The "Partner"**

RHS UEN Name: NATIONAL UNIVERSITY PRIMARY HEALTHCARE PTE. LTD.  
 RHS UEN: 201220415M  
 RHS UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228

\*UEN address is based on available data from ACRA or UEN portal

The terms and conditions set out in the Agreement shall apply to the following clinic, which shall be referred to as Schedule 1 of the Agreement

**Clinic Details**

Clinic HCl Code: 97M1546  
 Clinic Name: UAT\_Pioneer Medical Centre Pte Ltd  
 Clinic Address\*: BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651

Key Appointment Holder(s): Refer to Clinic's Key Appointment Holders registered in MOH Healthcare Application and Licensing Portal (HALP).

**Terms of agreement**

Please download and read the following:

File Name
<a href="#">GPITP LOA 20241108 Generic v6.1.pdf</a>
<a href="#">NUHS-QA-Sample-PDF.pdf</a>
<a href="#">NUHS-Sample-PDFfile.pdf</a>

**Note:** If the clinic owner (based on data from HALP) is an individual, a confirmation message would show up if the currently logged-in clinic user is not the said individual.

*For example, if the clinic owner in HALP is Steven Holmes, and the clinic user logged-in is Lisa Charles, the confirmation message below will appear.*

**Confirmation**

This Agreement can only be accepted by the Licensee/Addressee. Are you sure you are logged in as the Licensee/Addressee?

☒ Yes ☐ No

- Select the "Accept" radio button after reviewing the Agreement page and files.
- Note:** If there are any discrepancies in the information, clinic can reject the EPA (refer to the Box 1 below).
- In the Clinic Acceptance section, the 'Name' is auto-populated with the name of the user who is logged into the Corppass and accepting the EPA.
  - Enter "Designation" of the acceptor for the clinic

**Verify clinic details**  
Please ensure that the clinic details entering into this Agreement are accurate.

Clinic details are extracted from MOH Healthcare Application and Licensing Portal (HALP). If you would like to make changes to your licensing details, please reject this Agreement and log in to MOH [Healthcare Application and Licensing Portal \(HALP\)](#) to submit the changes. You will be notified when the new agreement is ready.

Please select 'Accept' and proceed with the submission to indicate your acceptance of the Agreement.

☒ Accept ☐ Reject

---

**Clinic Acceptance**  
On behalf of the Clinic Owner, I agree to accept the Healthier SG Enrolment Programme Agreement (the "Agreement").

Accepted by/ for and on behalf of PIONEER MEDICAL CENTRE PTE. LTD.

Name: MISSION CA  
Designation: CEO

Your signature is required for signature acceptance

---

**Declaration and Consent**  
By submitting this form, you consent that the owner of this form may collect the information provided in the form. The information may be used and disclosed to the Ministry of Health ("MOH"), Agency for Integrated Care ("AIC"), Regional Health System ("RHS"), Primary Care Network-Headquarter ("PCN HQ") and other authorised parties for the administrative, research, and analysis purposes relating to the administration of Healthier SG, including the purposes stated in this form. For more information, you may view [AIC's Data Protection Policy](#).

You declare that you are duly authorised to submit this form on behalf of the Clinic / Company / Organisation.

The submitted information is, to the best of your knowledge and belief, true and complete.



☒ I have read and agree to the declaration and consent.

< Back Submit

8. Tick the checkbox for Declaration and Consent
9. Click "Submit"
10. A confirmation pop-up message will be displayed.
11. Click "Proceed" to proceed with the HSG EPA acceptance.

**Confirm Submission**  
Click "Proceed" to confirm your submission.

12. Once submitted, a successful message prompt and view-only form of the submitted acceptance is displayed.

 Your acceptance has been submitted successfully. 

---

**Agreement**

Before proceeding further, please ensure you are duly authorised to accept the Agreement for this clinic.

**Attention: Head of Organisation / Clinic Owner**

Remarks: OA Remarks for Clinic

---

**HEALTHIER SG ENROLMENT PROGRAMME AGREEMENT FOR GP CLINIC**

Thank you for applying to Healthier SG. Enclosed is the Healthier SG Enrolment Programme Agreement (the "Agreement") for your clinic to onboard Healthier SG.

The Agreement shall be a binding contract between the Clinic Owner and the Partner (as defined below) upon acceptance by both Parties.

**The "Clinic Owner"**  
Name of Licensee/Address: PIONEER MEDICAL CENTRE PTE. LTD.  
Licensee UEN: T05LLO218J  
Licensee UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228

**The "Partner"**  
RHS UEN Name: NATIONAL UNIVERSITY PRIMARY HEALTHCARE PTE. LTD.  
RHS UEN: 201220415M  
RHS UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228




\*UEN address is based on available data from ACRA or UEN portal

The terms and conditions set out in the Agreement shall apply to the following clinic, which shall be referred to as Schedule 1 of the Agreement

**Clinic Details**  
Clinic HCl Code: 97M1546  
Clinic Name: UAT\_Pioneer Medical Centre Pte Ltd  
Clinic Address\*: BLK 651, JURONG WEST STREET 61, #01-06, MULTI-STOREY CAR PARK, SINGAPORE 640651

Key Appointment Holder(s): Refer to Clinic's Key Appointment Holders registered in MOH Healthcare Application and Licensing Portal (HALP).

**Terms of agreement**  
Please download and read the following:

File Name
 GPITP LOA 20241108_GeneticTnC_v0.1.pdf
 NUHS-QA-Sample-PDF.pdf
 NUHS.Sample.PDFFile.pdf



**Verify clinic details**  
Please ensure that the clinic details entering into this Agreement are accurate.

Clinic details are extracted from MOH Healthcare Application and Licensing Portal (HALP). If you would like to make changes to your licensing details, please reject this Agreement and log in to MOH [Healthcare Application and Licensing Portal \(HALP\)](#) to submit the changes. You will be notified when the new agreement is ready.

Please select 'Accept' and proceed with the submission to indicate your acceptance of the Agreement.

Status: Accepted

**Clinic Acceptance**  
On behalf of the Clinic Owner, I agree to accept the Healthier SG Enrolment Programme Agreement (the "Agreement").

Accepted by/ for and on behalf of PIONEER MEDICAL CENTRE PTE. LTD.

Name: MISSION CA  
Designation\*: CEO  
\*No signature is required for digital acceptance

[< Back](#)

13. Click "Back" button to the Healthier SG Application page. The 'Action' for the application will be updated to "View Details".

14. Clinic can click "View Details".

**UEN T05LL0218J - Healthier SG Application**

**Search**

HCI Code:  Application Date:  Start date → End date

Application Status: ☐ Not onboarded ☐ Submitted ☐ Processing ☐ Completed  
☐ Cancelled by Requestor ☐ Cancelled by Admin ☐ LOA In Progress

To submit a HSG application for your clinic, click Apply.  
Once an agreement is ready for acceptance, 'Accept' will be displayed in the last column where you may click to view and accept the agreement.  
Note: For ongoing/past applications, clinic details below are captured at point of application submission.

S/N	HCI Code	Clinic Name	Clinic Address	Application Date	Reference ID	Application Status	Action
1	97M1546	UAT_Pioneer Medical Centre Pte Ltd	BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651	29 Jul 2025	<a href="#">APPLN/20250729/M000636</a>	LOA In Progress	<a href="#">View Details</a>

15. View-only form is displayed.

**Note:** The file names in the view-only form are text only and not clickable.

## Agreement

Before proceeding further, please ensure you are duly authorised to accept the Agreement for this clinic.

Attention: Head of Organisation / Clinic Owner

Remarks: OA Remarks for Clinic

### HEALTHIER SG ENROLMENT PROGRAMME AGREEMENT FOR GP CLINIC

Thank you for applying to Healthier SG. Enclosed is the Healthier SG Enrolment Programme Agreement (the "Agreement") for your clinic to onboard Healthier SG.

The Agreement shall be a binding contract between the Clinic Owner and the Partner (as defined below) upon acceptance by both Parties.

#### The "Clinic Owner"

Name of Licensee/Addressee: PIONEER MEDICAL CENTRE PTE. LTD.  
Licensee UEN: T05LL0218J  
Licensee UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228

#### The "Partner"

RHS UEN Name: NATIONAL UNIVERSITY PRIMARY HEALTHCARE PTE. LTD  
RHS UEN: 201220415M  
RHS UEN Address\*: 1E Kent Ridge Road, #13-00, Singapore 119228

\*UEN address is based on available data from ACRA or UEN portal

The terms and conditions set out in the Agreement shall apply to the following clinic, which shall be referred to as Schedule 1 of the Agreement

#### Clinic Details

Clinic HCI Code: 97M1546  
Clinic Name: UAT\_Pioneer Medical Centre Pte Ltd  
Clinic Address\*: BLK 651, JURONG WEST STREET 61, #01-06, MULTI STOREY CAR PARK, SINGAPORE 640651

Key Appointment Holder(s): Refer to Clinic's Key Appointment Holders registered in MOH Healthcare Application and Licensing Portal (HALP).

#### Terms of agreement

Please download and read the following:

##### File Name

GP/TP LOA 20241108\_GenericTnC\_v0.1.pdf

NUHS-QA-Sample-PDF.pdf

NUHS.Sample.PDFFile.pdf

#### Verify clinic details

Please ensure that the clinic details entering into this Agreement are accurate.

Clinic details are extracted from MOH Healthcare Application and Licensing Portal (HALP). If you would like to make changes to your licensing details, please reject this Agreement and log in to MOH [Healthcare Application and Licensing Portal \(HALP\)](#) to submit the changes. You will be notified when the new agreement is ready.

Please select 'Accept' and proceed with the submission to indicate your acceptance of the Agreement.

Status: Accepted

#### Clinic Acceptance

On behalf of the Clinic Owner, I agree to accept the Healthier SG Enrolment Programme Agreement (the "Agreement").

Accepted by/ for and on behalf of PIONEER MEDICAL CENTRE PTE. LTD.

Name: MISSION CA

Designation\*: CEO

\*No signature is required for digital acceptance

< Back

## Box 1

1. Select the “Reject” radio button
2. Select reason for rejection from the dropdown and input remarks as required
3. Tick the checkbox for Declaration and Consent
4. Click “Submit”

**Verify clinic details**  
Please ensure that the clinic details entering into this Agreement are accurate.

Clinic details are extracted from MOH Healthcare Application and Licensing Portal (HALP). If you would like to make changes to your licensing details, please reject this Agreement and log in to MOH [Healthcare Application and Licensing Portal \(HALP\)](#) to submit the changes. You will be notified when the new agreement is ready.

Please select 'Accept' and proceed with the submission to indicate your acceptance of the Agreement.

☐ Accept ☒ Reject

\* Please select a reason for rejecting this Agreement: Clinic information is not correct

\* Please elaborate: test

**Declaration and Consent**  
By submitting this form, you consent that the owner of this form may collect the information provided in the form. The information may be used and disclosed to the Ministry of Health ("MOH"), Agency for Integrated Care ("AIC"), Regional Health System ("RHS"), Primary Care Network Headquarter ("PCN HQ") and other authorised parties for the administrative, research, and analysis purposes relating to the administration of Healthier SG, including the purposes stated in this form. For more information, you may view [AIC's Data Protection Policy](#).

You declare that you are duly authorised to submit this form on behalf of the Clinic / Company / Organisation.

The submitted information is, to the best of your knowledge and belief, true and complete.

☒ I have read and agree to the declaration and consent.

< Back Submit

5. A confirmation pop-up message will be displayed.
6. Click “Proceed” to proceed with the rejection.

**Confirm Submission**  
Click "Proceed" to confirm your submission.

Proceed Cancel

7. Once submitted, a successful message prompt and view-only form of the submitted acceptance is displayed.

## Chapter 5 - GP Clinic Profile and HSG Info

Healthier SG (HSG) clinics can login PCDS to access their HSG Enrolment Programme Agreement (EPA) in the 'Clinic Profile' and also perform HSG-related functions, including submitting change requests. For more information, clinic user may refer to the PCDS Change Request User Guide in the PCDS Help Section.

1. To view the 'Clinic Profile', open the side menu and click on 'Clinic Settings' > 'Clinic Profile'.

115 EASTPOINT CLINIC & SURGERY  
EDOK NORTH RD, #1-301 Block 115, Singapore 460115

Ministry of Health SINGAPORE

Healthier SG 115 EASTPOINT CLINIC & SURGERY  
EDOK NORTH RD, #1-301 Block 115, Singapore 460115

Enrolled from Clinic

+ Enrol New Patient

Search by NRIC

Filters Reset All

Name	Age	Mobile Number	Enrolment Date	Follow Up Status	First Health Plan Discussion Claimable?
Practising Doctors					
S1300004B	61	86162936	19 Jun 2025	Contacted	Yes
S5032945C	47	93743533	20 Feb 2024	Contacted	Yes
S5032694E	47	93743533	20 Feb 2024	Contacted	Yes
S5032232G	47	93743533	20 Feb 2024	Contacted	Yes
S5032181I	47	93743533	20 Feb 2024	Contacted	Yes
S5032079J	47	93743533	20 Feb 2024	Contacted	Yes
S5032741H	47	93743533	20 Feb 2024	Contacted	Yes
S5032690Z	47	93743533	20 Feb 2024	Contacted	Yes
S5032028F	47	93743533	20 Feb 2024	Contacted	Yes
S5031977F	47	93743533	20 Feb 2024	Contacted	Yes

< 1 2 3 4 5 ... 479 > 10 / page

There are two tabs in the clinic profile:

1. Clinic Profile
2. HSG Info

Ministry of Health SINGAPORE

Healthier SG 1 BISHAN MEDICAL  
BISHAN STREET 22, #1-191 Block 283, Singapore 570283

Clinic Profile HSG Info

## 5.1 GP Clinic Profile

1. When accessing 'Clinic Profile' for the first time, clinic user will be prompted to update the 'Clinic Profile' before they can proceed to use PCDS. Clinic user can input/edit the 'Clinic Profile' information and click "Save".

MINISTRY OF HEALTH SINGAPORE

1 BISHAN MEDICAL  
BISHAN STREET 22, #1-191 Block 283, Singapore 570283

**Clinic Profile** HSG Info

Please provide your contact information below.

Clinic: 1 BISHAN MEDICAL (283 BISHAN STREET 22, #1-191)

Primary Email: sruthyn@test.com

Secondary Email: singha@test.com

Main Line: 80000000

Primary Mobile Number: 88888888

Secondary Mobile Number:

Safe Entry App ID: e.g. PROD-532381768-507373-CLINICNAME1-SE

Laboratory (Default):

Days Clinic is Open:

- ☐ Sunday
- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday
- ☒ Saturday
- ☒ Public Holidays

Last updated by: 58807511 on 08/07/2025 03:43:38 PM

**Save**

## 5.2 GP Clinic HSG Info

1. The 'HSG Info' tab will only be available after the clinic profile set up has been completed. (To view this tab, clinic user must log out and log in back.)
2. In 'HSG Info' tab, clinic can view HSG-related information.
3. For updating of clinic-related information after onboarding HSG, clinic user can click on "Submit HSG change request" button to navigate to 'Create Change Request' page.  
**Note:** For more information, clinic user may refer to the PCDS Change Request User Guide in the PCDS Help Section.
4. Clinic can access their latest HSG EPA and related documents in the table in 'HSG Info'. They can download documents in PDF format by clicking on the file names.

## Clinic Profile HSG Info

Please submit a Change Request to notify AIC if there are changes to the following.

Clinic HCl Code: 20M0355  
Clinic Name: 1 BISHAN MEDICAL  
Clinic address: BLK 283, BISHAN STREET 22, #01-191, SINGAPORE 570283  
UEN:  
Current enrolment capacity: 60  
Email address to receive HSG operational alerts: test.test@gmail.com

Submit HSG change request

Please download and retain a copy of the accepted agreement and latest terms for your safekeeping.

RHS	File Name
NHG	<a href="#">GPITP LQA 20241108_GenericTnC_v0.1.pdf</a>
	<a href="#">National Healthcare Group.pdf</a>
	<a href="#">NHG-QA-Sample-PDF.pdf</a>