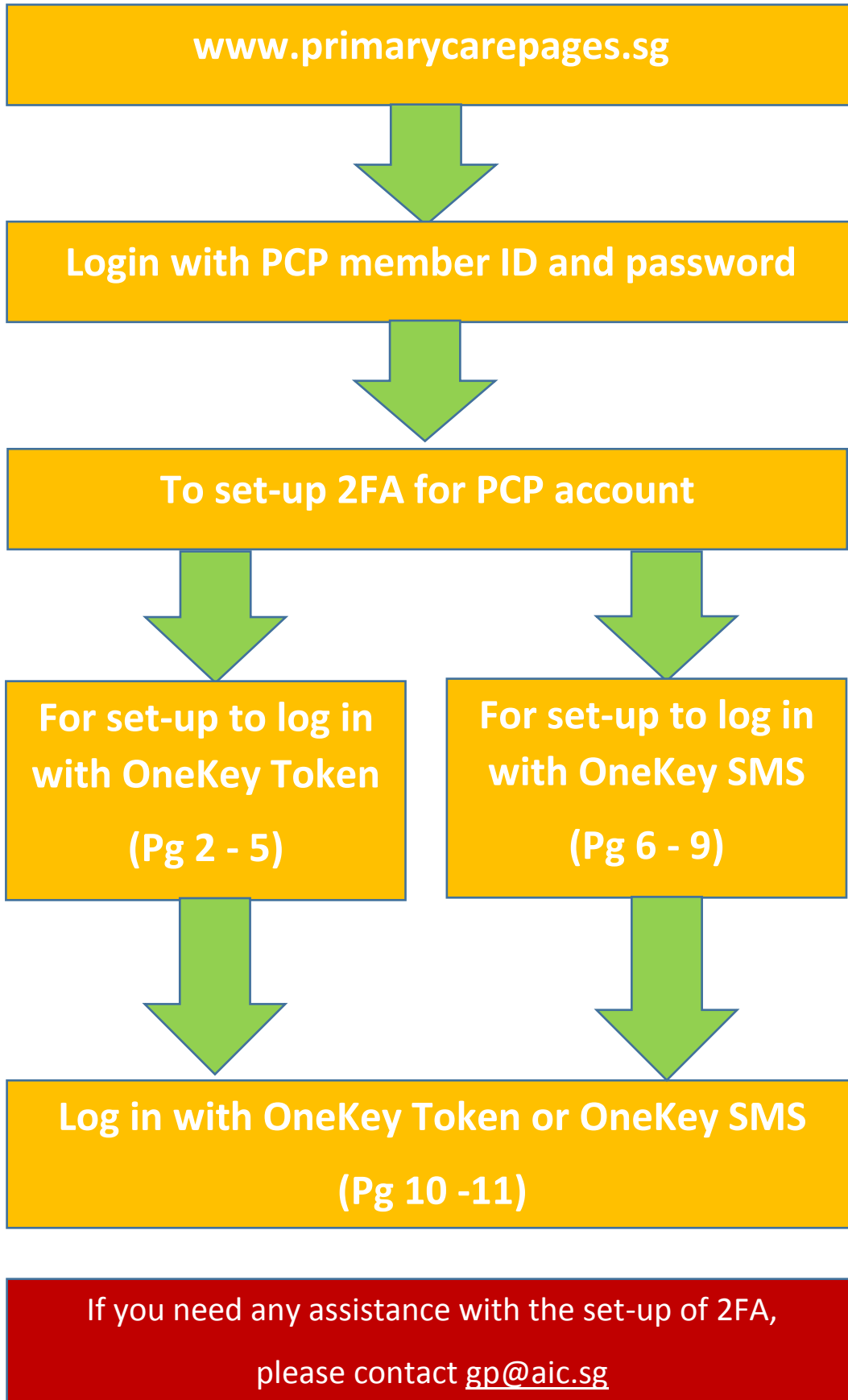



Step-by-step guide to set up 2FA for Primary Care Pages



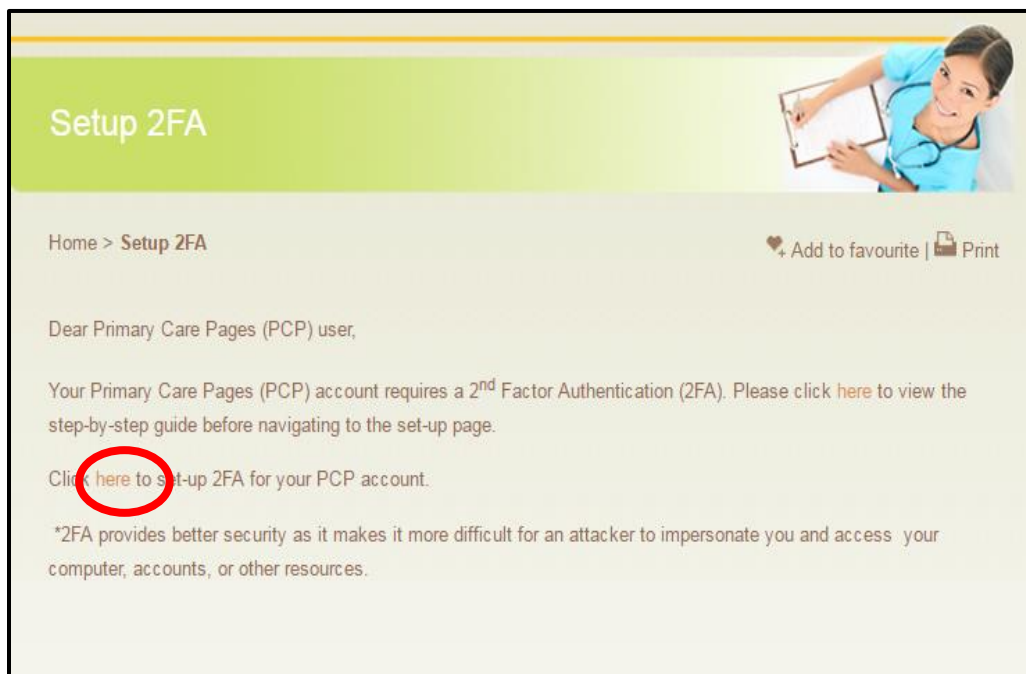
2FA Authentication for PCP (OneKey Token)

1. Proceed to www.primarycarepages.sg
2. Enter your Member ID and Password



The screenshot shows the Primary Care Pages website. On the left, there is a login form with fields for Member ID and Password, a 'Remember Me' checkbox, a green 'Login' button, and links for 'Register' and 'Forgot password?'. On the right, there is a search bar and a navigation menu with 'Home | Contact Us | A | A+ | A-'. Below the navigation is a large banner for the Primary Care Network (PCN) with red curtains. The banner text reads: 'Primary Care Network (PCN)', 'More enhancements have been made to the PCN initiative with your feedback.', and 'Look out for our SAVE THE DATE! email and Primary Care Pages for more information.'

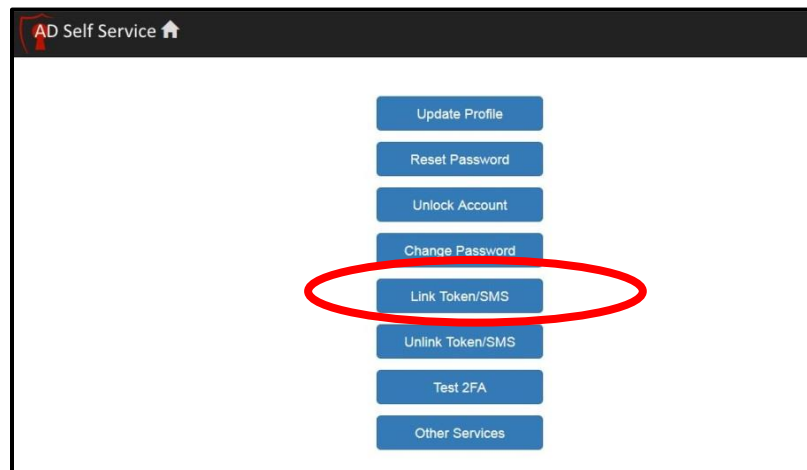
3. Click 'Here' to set-up 2FA for your PCP account



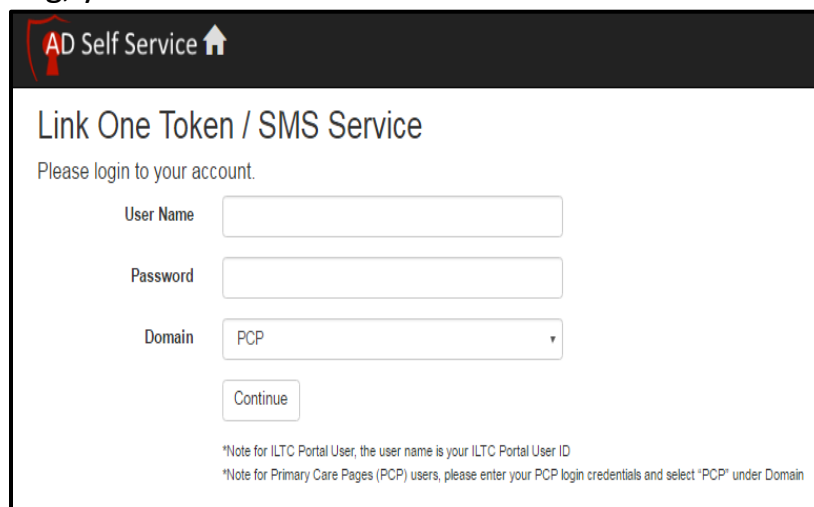
The screenshot shows the 'Setup 2FA' page. The title is 'Setup 2FA'. Below the title, there is a breadcrumb trail 'Home > Setup 2FA' and a link to 'Add to favourite' and a 'Print' icon. The main content area contains the following text: 'Dear Primary Care Pages (PCP) user, Your Primary Care Pages (PCP) account requires a 2nd Factor Authentication (2FA). Please click [here](#) to view the step-by-step guide before navigating to the set-up page. Click [here](#) to set-up 2FA for your PCP account.' The word 'here' in the second sentence is circled in red. At the bottom, there is a note: '*2FA provides better security as it makes it more difficult for an attacker to impersonate you and access your computer, accounts, or other resources.'

4. You will see the below page open up in a new tab

A) Click on 'Link Token/SMS' button



5. After selecting, you will see the below screen

A screenshot of the "Link One Token / SMS Service" login screen. The page has a dark header with the text "AD Self Service" and a home icon. Below the header, the title "Link One Token / SMS Service" is displayed. Underneath, it says "Please login to your account." There are three input fields: "User Name", "Password", and "Domain". The "Domain" field is a dropdown menu with "PCP" selected. Below the input fields is a "Continue" button. At the bottom of the screen, there are two small notes: "*Note for ILTC Portal User, the user name is your ILTC Portal User ID" and "*Note for Primary Care Pages (PCP) users, please enter your PCP login credentials and select 'PCP' under Domain".

A) Enter your User Name (PCP Member ID in capital letters)* and Password (PCP password)*

B) Select 'PCP' under Domain

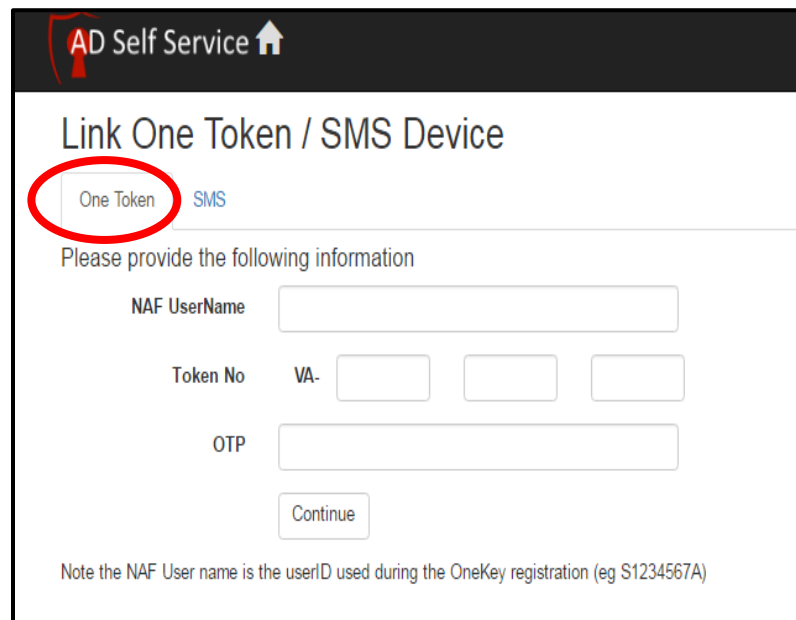
C) Click 'Continue' to proceed to link your OneKey Token


(*PCP login credentials)

Linking by OneKey Token:

If you wish to enable PCP 2FA with OneKey Token

A) Select 'One Token'



AD Self Service 

Link One Token / SMS Device

One Token SMS

Please provide the following information

NAF UserName

Token No VA-

OTP

Note the NAF User name is the userID used during the OneKey registration (eg S1234567A)



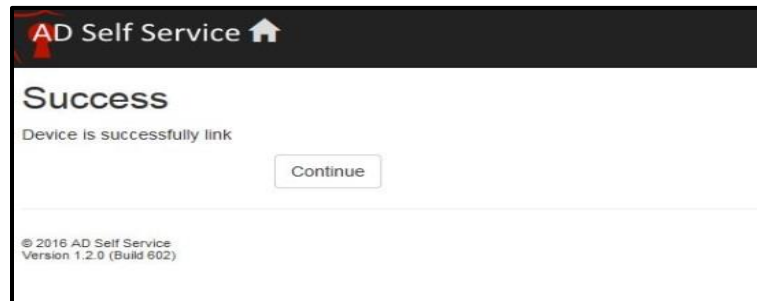
B) Enter your NAF UserName (Do note that NAF UserName is your NRIC, do key the alphabets in capital letter)

C) Enter Token No. (Token No. can be found at the back of your One Key Token)

D) Enter OTP (Press the OTP button on your token to retrieve the generated OTP)

E) Click 'Continue'

F) Upon successful linking, click 'Continue' and proceed to log in to PCP (www.primarycarepages.sg) with OneKey Token on a new page

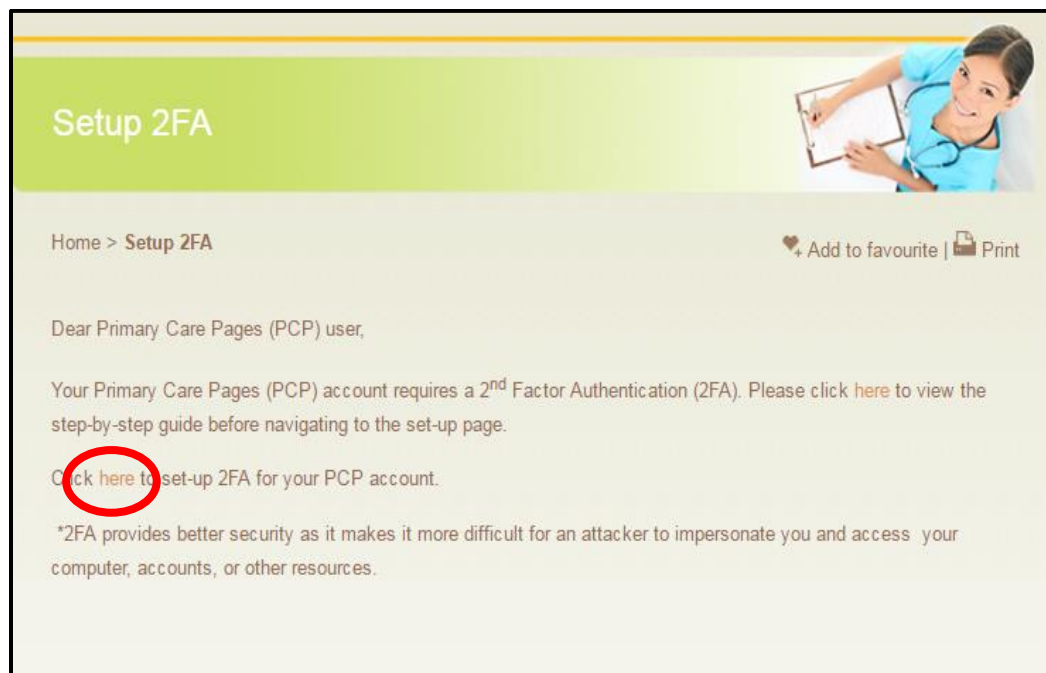


2FA Authentication for PCP (OneKey SMS)

1. Proceed to www.primarycarepages.sg
2. Enter your Member ID and Password

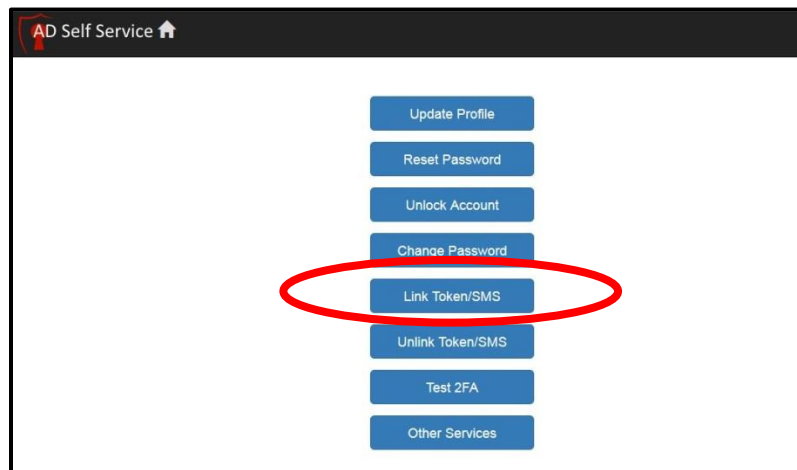


3. Click 'Here' to set-up 2FA for your PCP account

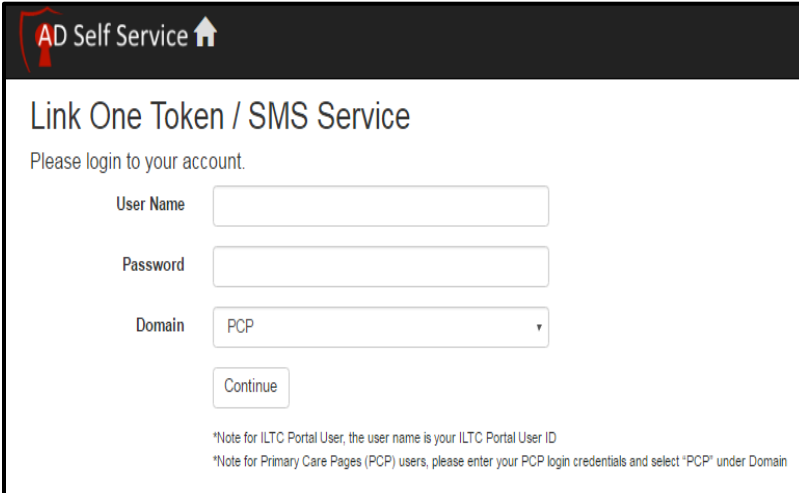


4. You will see the below page open up in a new tab

A) Click on 'Link Token/SMS' button



5. After selecting, you will see the below screen

A screenshot of the "Link One Token / SMS Service" login screen. The page has a dark header with the text "AD Self Service" and a home icon. Below the header, the title "Link One Token / SMS Service" is displayed. Underneath, it says "Please login to your account." There are three input fields: "User Name", "Password", and "Domain" (with "PCP" selected in a dropdown menu). Below the fields is a "Continue" button. At the bottom, there are two small notes: "*Note for ILTC Portal User, the user name is your ILTC Portal User ID" and "*Note for Primary Care Pages (PCP) users, please enter your PCP login credentials and select 'PCP' under Domain".

A) Enter your User Name (PCP Member ID in capital letters)* and Password (PCP password)*

B) Select 'PCP' under Domain

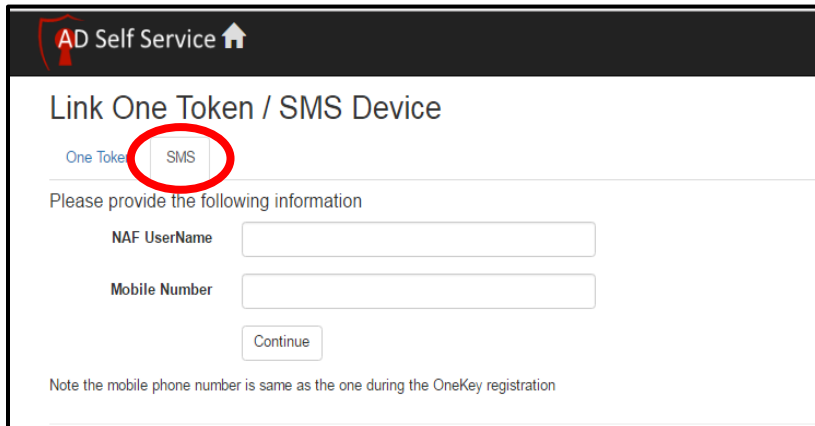
C) Click 'Continue' to proceed to link your OneKey Token


(*PCP login credentials)

Linking by OneKey SMS:

If you wish to enable PCP 2FA with OneKey SMS

A) Select 'SMS'



AD Self Service 

Link One Token / SMS Device

One Token SMS

Please provide the following information

NAF UserName

Mobile Number

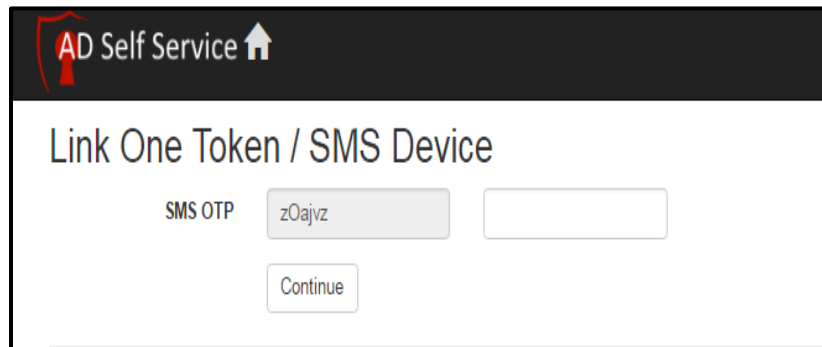
Note the mobile phone number is same as the one during the OneKey registration


B) Enter your NAF UserName (Do note that NAF UserName is your NRIC, do key the alphabets in capital letter)

C) Enter Mobile number (Mobile Number is the number you registered for your OneKey SMS)

D) Click 'Continue'

E) You will receive the OTP via your mobile phone SMS



AD Self Service 

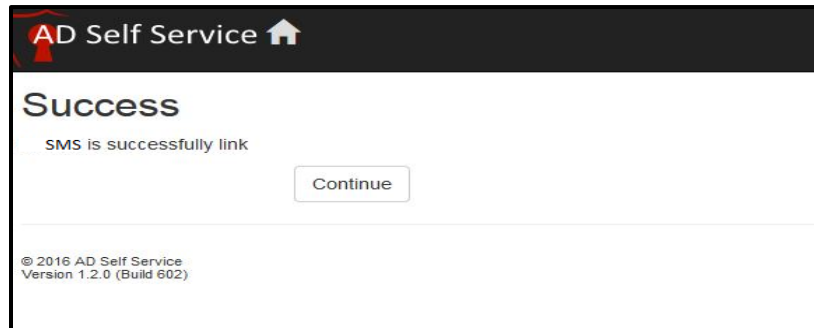
Link One Token / SMS Device

SMS OTP

F) Enter OTP sent to your mobile phone

G) Click 'Continue'

H) Upon successful linking, click 'Continue' and proceed to log in to PCP (www.primarycarepages.sg) with OneKey SMS on a new page



Login with OneKey Token and OneKey SMS

Once you have link PCP with either OneKey Token or SMS, proceed to log in with your PCP credentials (please use capital letters characters for your member ID) followed by the 2FA mode you had set-up.


Login with OneKey Token

- A) Press 'OTP' button on your OneKey Token to generate the 8 digit OTP
- B) Enter the generated 8 digit OTP and click 'Submit'

Login with OneKey Token

Step 1

Press and hold '1-OTP' to generate 8 digit One-Time-Password (OTP)



Step 2

Input the 8 digit OTP

2FA Device Token Number: XXXXXX

OTP:

Submit

Login with OneKey SMS


A) Click green button 'Get OTP via SMS'

Login with OneKey SMS

Step 1

Click 'Get OTP via SMS' to generate your 6 digit One Time Password

[Get OTP via SMS](#)



Step 2

Input the 6 digit OTP

Mobile Number: XXXXX394

B) Enter the generated 6 digit OTP sent to your mobile and click 'Submit'

Login with OneKey SMS

Step 1

Click 'Get OTP via SMS' to generate your 6 digit One Time Password

Get OTP via SMS



Step 2

Input the 6 digit OTP

Mobile Number: XXXXX

OTP: molJ-

Submit